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I'm Sebastijan Bauman
and this is my portfolio
2014 - 2024.

Disclaimer

This portfolio highlights my three most significant projects over the past decade: **Energy Falcon**, **BetterDeal.com**, and **Nettle**. It is a work in progress, reflecting my contributions to those projects and designed to grow as additional details are refined and documented.

Each project is presented with a consistent structure, covering the **challenge**, **approach**, **solution**, **results**, **lessons learned**, **infrastructure**, **tech stack**, **sitemap**, and **screenshots** paired with brief descriptions.

Future updates will include additional aspects such as **branding**, **mockups**, **workflows**, **APIs**, **tools** and **methodologies**, and a **roadmap** to outline project phases and milestones.

This portfolio reflects my focus on delivering impactful and user-focused outcomes while documenting the journey behind each project.

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energyfalcon

2017 - 2024

Challenge

Energy Falcon was born out of the need to bring innovation to energy procurement, a sector that lagged behind the advancements seen in other industries. At that time, traditional energy procurement methods were outdated, relying on manual processes that failed to address market volatility, complex contracts, and the lack of actionable insights. As a spin-off from a 20 years old London based energy brokerage, the platform combined deep market expertise with modern technology to simplify procurement and help businesses save on energy costs.

Approach

To deliver Energy Falcon, I focused on three main areas: product collaboration, technical leadership, and design and documentation.

1. Product collaboration

- Worked closely with the stakeholder, who served as both investor and product owner, to align technical development with business objectives and user needs.
- Collaborated with energy analysts, risk managers, and AI specialists to simplify complex energy concepts into actionable insights.
- Shared product management responsibilities, making energy data easy to understand and automating processes to notify users only when needed.

2. Technical leadership

- Designed a scalable AWS infrastructure to support real-time analytics and complex data processing, ensuring the platform handled large volumes of energy data efficiently.
- Managed the development team while directly contributing to back-end development, ensuring seamless integration and robust functionality.
- Automated workflows and implemented CI/CD pipelines to accelerate deployment and maintain system reliability.

3. Design and documentation

- Created wireframes and mockups to guide front-end developers, ensuring interfaces aligned with user and business needs.
- Documented specifications and planned features to provide clarity and support accurate development timelines.
- Validated APIs and front-end functionality against requirements, addressing potential issues early to ensure a smooth deployment.

Solution

- **Scalable cloud infrastructure:** Designed a robust AWS-based system to handle real-time analytics, large-scale data processing, and complex energy procurement workflows
- **AI-driven insights:** Integrated OpenAI powered analytics to deliver actionable market trends, price projections, and energy-saving opportunities
- **Supplier and market integration:** Collaborated with partners like POWWR and Marex to incorporate supplier pricing, contract options, and market insights directly into the system.
- **Automated workflows:** Streamlined energy procurement processes with automation tools, enabling a “set and forget” approach that notified users only when action was needed.
- **User-friendly design:** Created intuitive wireframes and interfaces that simplified complex energy data, making it accessible and actionable for users.

Results

- **Operational efficiency:** Automated workflows simplified energy procurement processes, allowing users to focus on decision-making only when necessary.
- **Data accessibility:** Delivered a platform that transformed complex energy data into clear, actionable insights, empowering business to make informed choices.
- **Partnership integration:** Successfully integrated key partnerships with POWWR, Marex, and OpenAI, enhancing functionality with supplier pricing, market insights, and advanced analytics.

Lessons learned

- **Simplification drives adoption:** Making complex processes accessible to all users proved critical for usability and user satisfaction.
- **Automation improves outcomes:** Building a “set and forget” system allowed users to act efficiently and focus only on high-priority tasks.
- **Collaboration enhances innovation:** Working closely with industry experts and partners provided valuable insights, enabling the delivery of features tailored to real-world needs.



BetterDeal

2018 - 2023

Challenge

BetterDeal.com, inspired by HotUKDeals, was initially designed as a deal-sharing platform. The vision was to create a community-driven space for users to share and discover deals, generating revenue through affiliate networks. However, insights from former HotUKDeals executives highlighted the risk of relying solely on affiliate revenue, as policy changes in networks like Amazon could destabilise income streams. To address these challenges, the project pivoted to an e-commerce platform for small businesses, integrating affiliate marketing as an additional revenue stream.

Approach

I focused on building and leading the team, managing technical delivery, and collaborating with stakeholders to deliver a scalable, user-friendly platform ready for market.

1. Team building and leadership

- Recruited a skilled technical team aligned with project objectives, managing the hiring process from job descriptions to multi-stage interviews and final decisions.
- Managed in-house teams and an outsourced mobile development company to ensure alignment with project goals and design quality.
- Introduced agile workflows to improve collaboration, accountability, and responsiveness across all team members.

2. Technical oversight

- Designed a modular AWS infrastructure to support high traffic demands and future growth, ensuring performance, reliability, and scalability.
- Developed a robust API layer to integrate affiliate networks, multi-channel sales platforms, and third-party tools, ensuring consistent functionality across web and mobile platforms.
- Established CI/CD pipelines to automate testing and deployment, reducing delays and maintaining high-quality releases.

3. Stakeholder collaboration

- Worked closely with the managing director and former HotUKDeals executives to align branding and product features with monetisation strategies and market expectations.
- Collaborated with Curious Agency to adapt branding and user experience, ensuring the e-commerce pivot retained community engagement and gamification elements.
- Incorporated stakeholder feedback to refine priorities and maintain alignment between technical execution and business goals.

Solution

- **Scalable AWS infrastructure:** Delivered a cloud-based modular architecture capable of handling high traffic volumes and future growth.
- **E-commerce and affiliate integration:** Developed e-commerce features, including inventory management, secure payment processing, and multi-channel sales integration, alongside affiliate marketing tools to diversify revenue.
- **Efficient development process:** Establish CI/CD pipelines to streamline releases, minimise downtime, and maintain high-quality results.
- **User-focused design:** Worked with Curious Agency to deliver a user-friendly platform that balanced e-commerce functionality with community driven features.

Results

- **Platform readiness:** Delivered a fully operational, scalable e-commerce platform that supported small businesses while retaining community-focused features.
- **Streamlined workflows:** Agile methodologies and automated deployment processes improved development efficiency and enabled timely feature rollouts.
- **Project outcome:** After the platform was completed, a decision was made to pause further development, considering the high marketing costs involved. This balanced approach weighted growth potential against financial risk, and the company was later closed.

Lesson learned

1. **The importance of team leadership:** A structured approach to recruitment and clear communication were critical to building a motivated and high-performing team.
2. **Scalable infrastructure enables growth:** A flexible, modular architecture ensured the platform could meet future demands while maintaining reliability and performance.
3. **Adaptable planning ensures alignment:** Adjusting plans based on new insights and challenges ensured technical goals stayed aligned with evolving business needs.

Tech stack

Frontend technologies


HTML


CSS


Bootstrap



JavaScript



React



jQuery


Flutter


Backend technologies



PHP


Laravel


MySQL

Infrastructure


AWS


Firebase

Stripe

CJ Affiliate

Amazon

AWIN


Rakuten


eBay


Tradedoubler


Partnerize


Tools



Git



VS Code



Postman



Slack



Confluence



Jira



Sketch


Zeplin


Illustrator


Photoshop


HotJar


Analytics

Team structure

I managed both the internal and external development teams, and oversaw the design team. I collaborated with the Brand Agency, Strategic Consultant, and Affiliate Manager, and reported directly to the Managing Director.

My roles

Head of Development

Product Owner

Product Manager

Quality Assurance

Dev-Ops Engineer

Team roles

Managing Director

Strategic Consultant

Affiliate Manager

Brand Agency

Product Designer

Graphic Designer

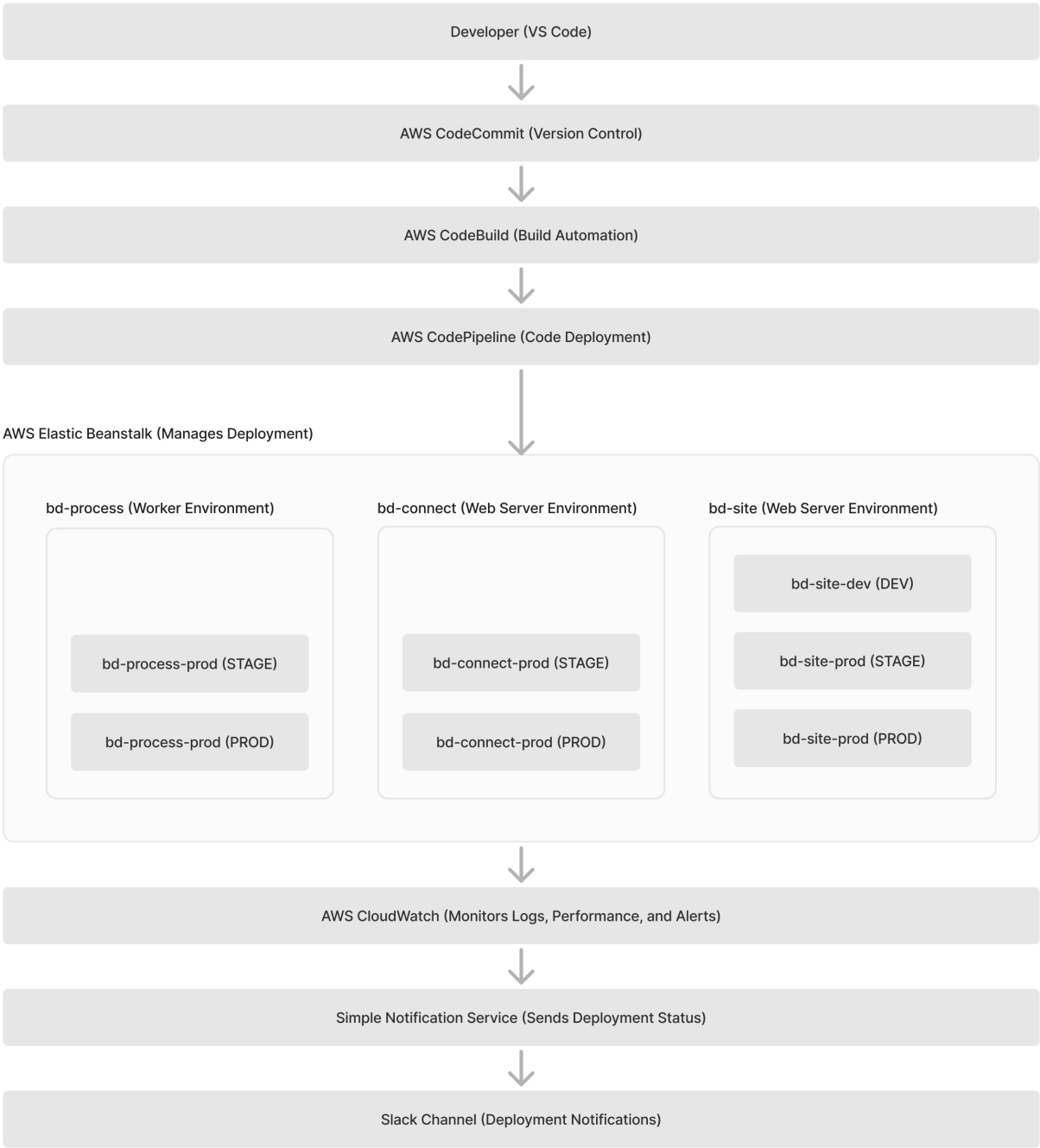
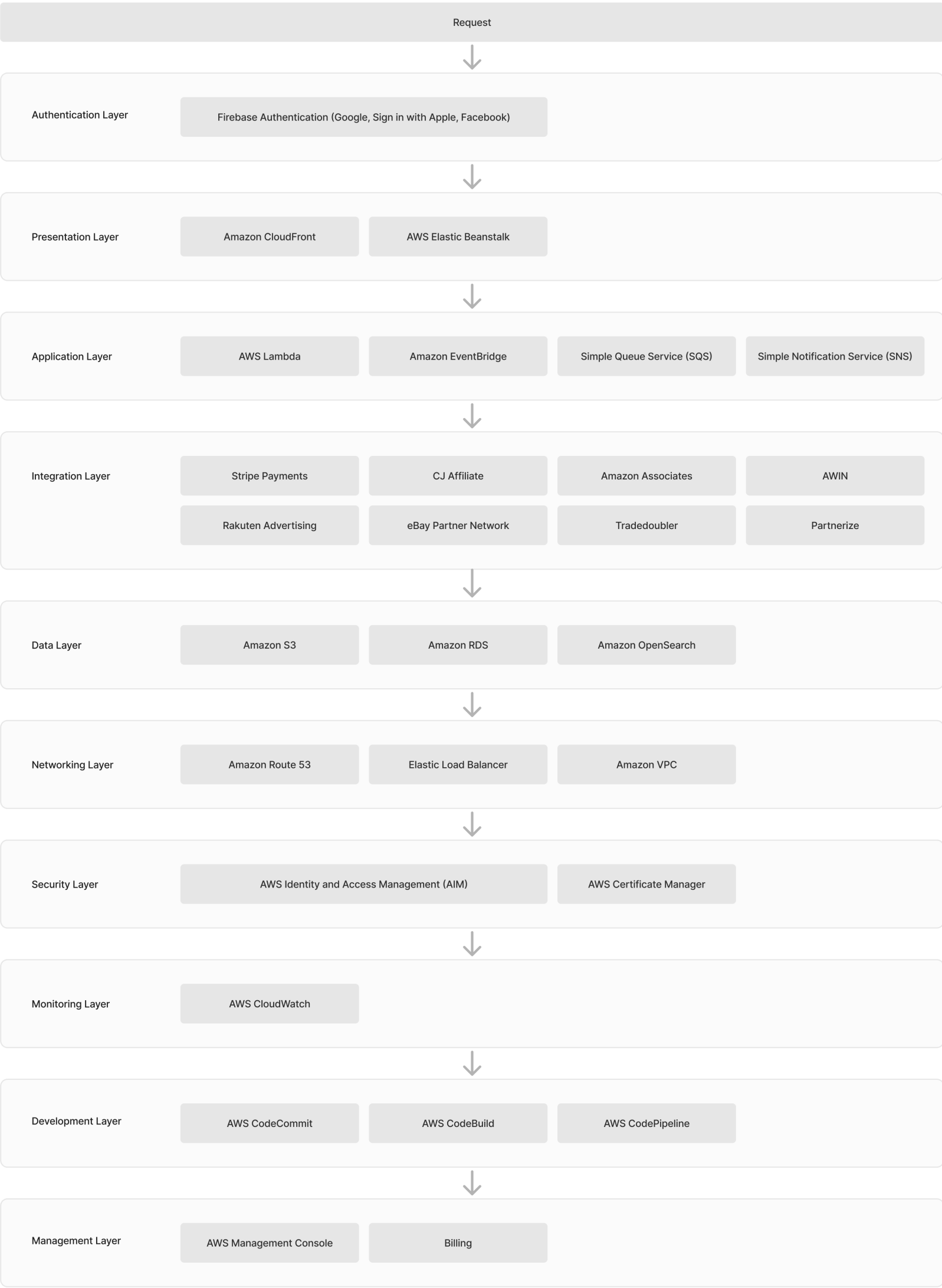
Front-End Engineer

Back-End Engineer

Software Development Agency

Team size

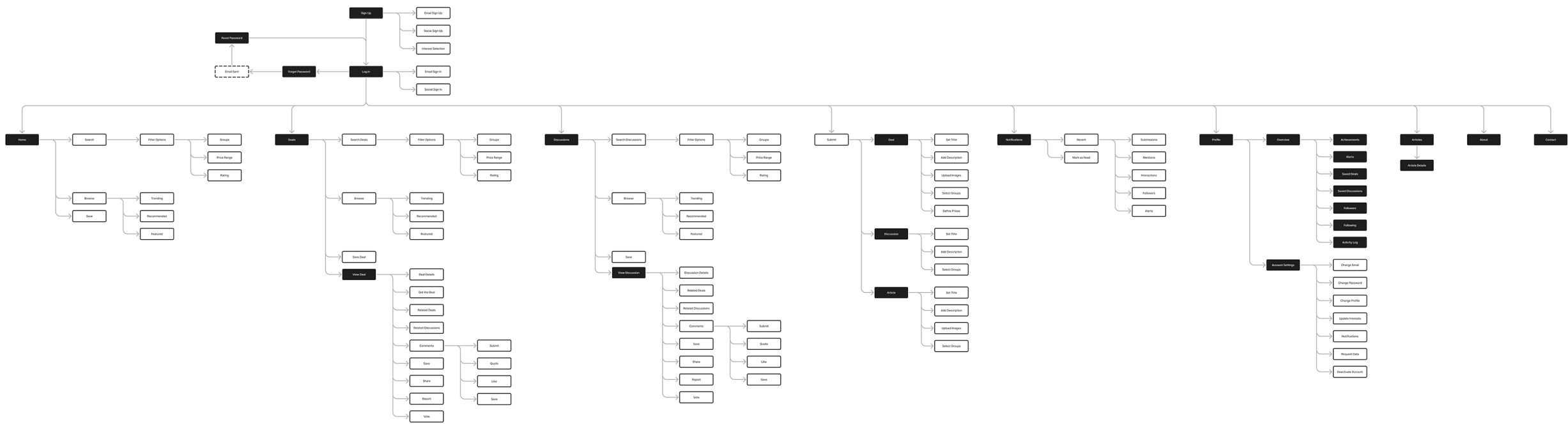
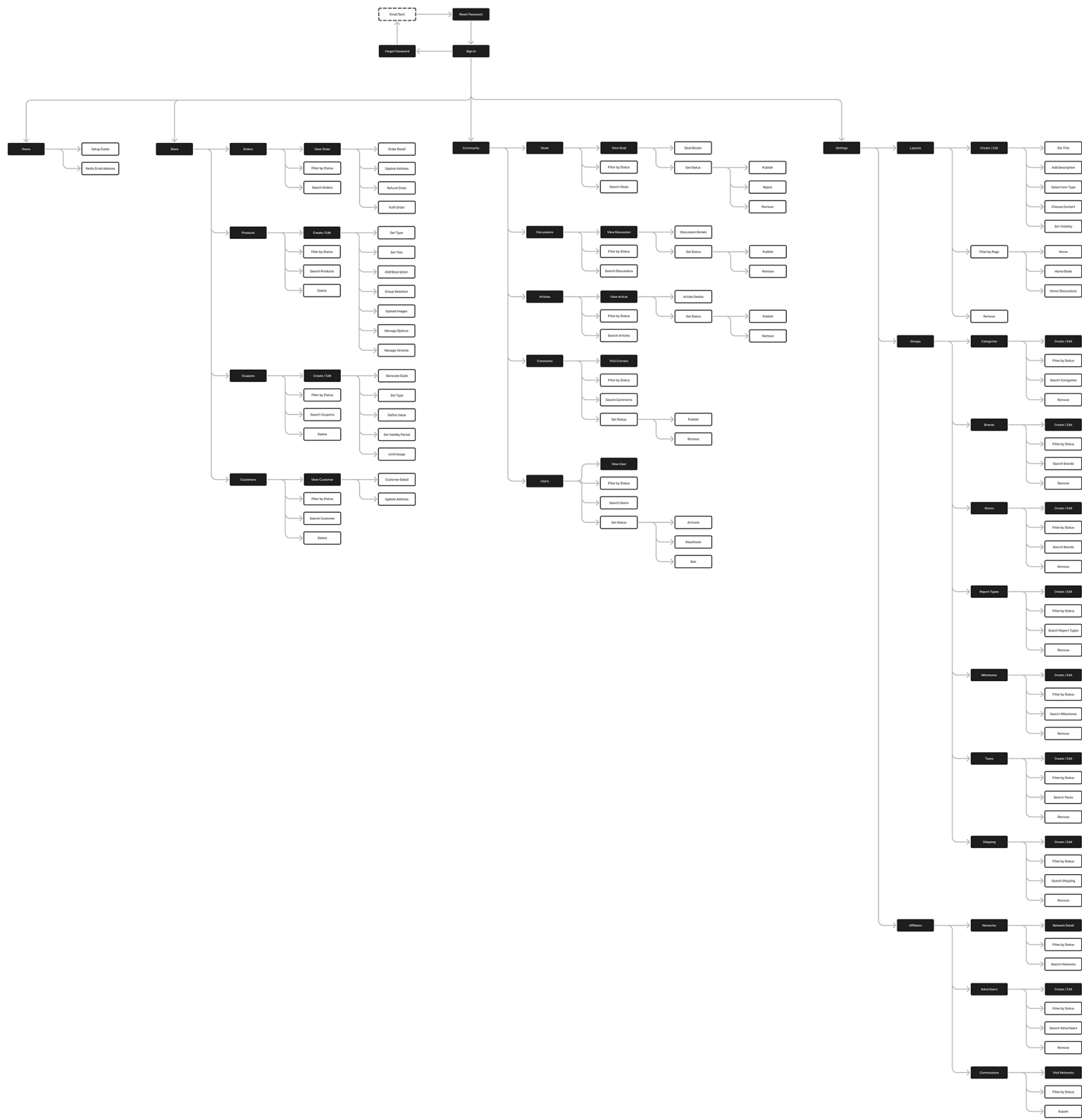
The team size varied throughout the project, with 11 key team members, along with external agencies.



Architecture Scalability

Infrastructure and deployment overview

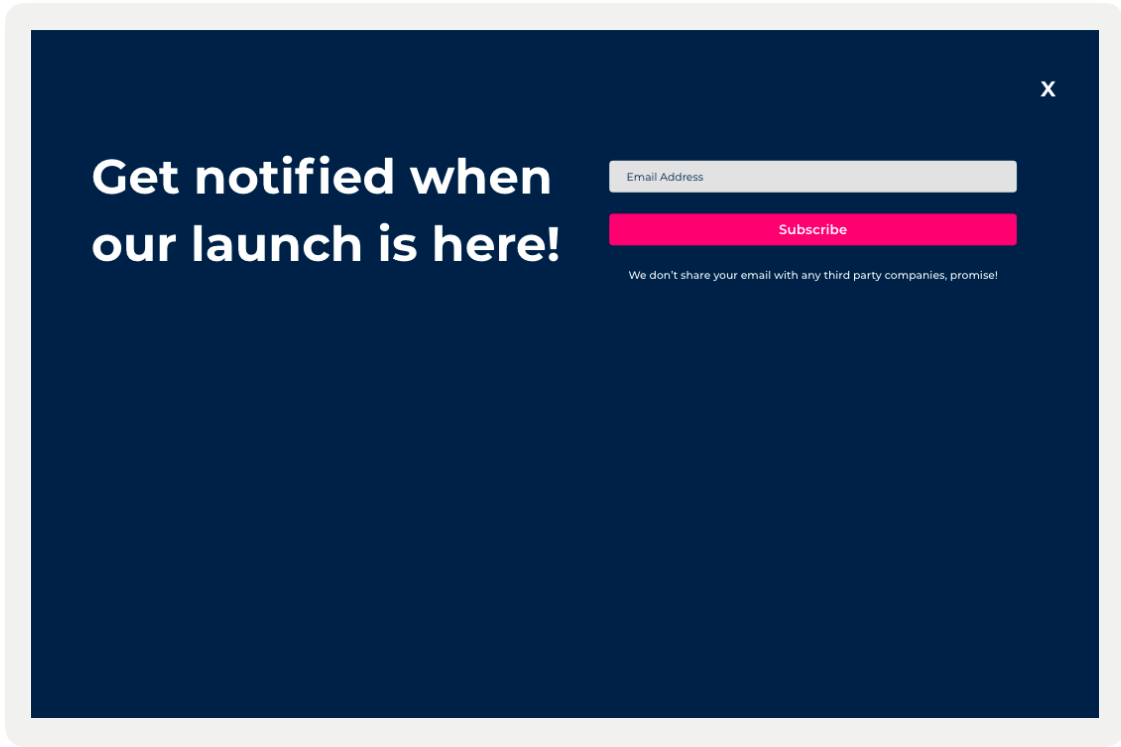
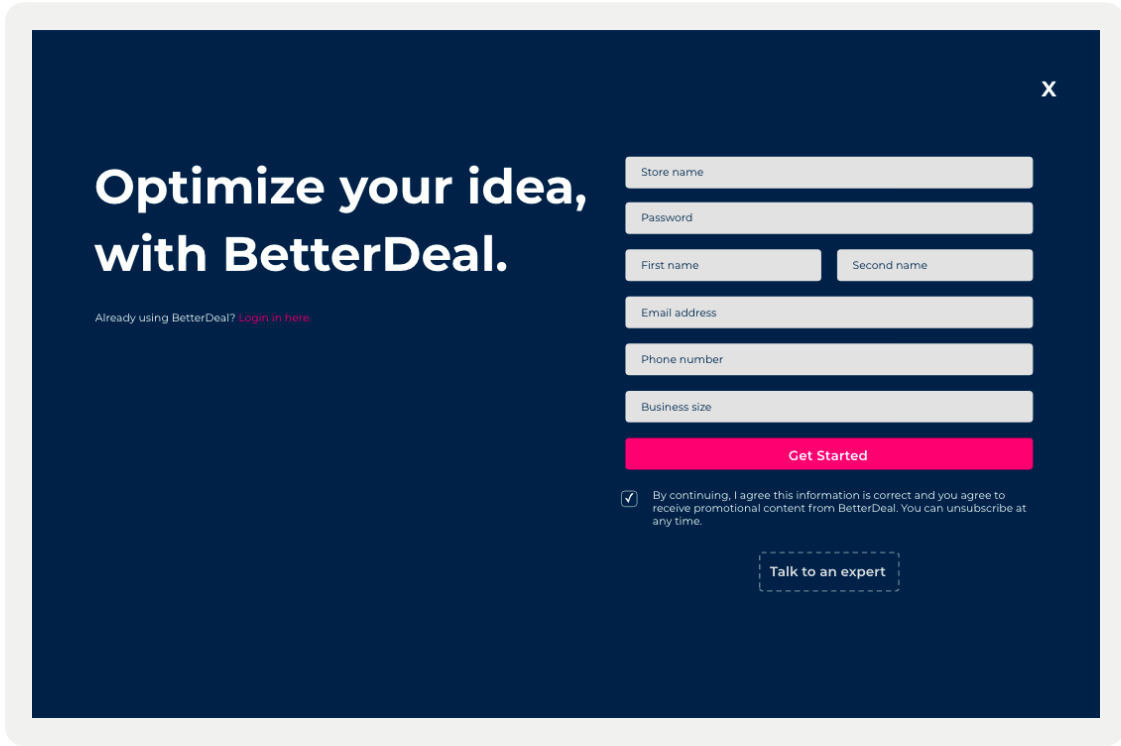
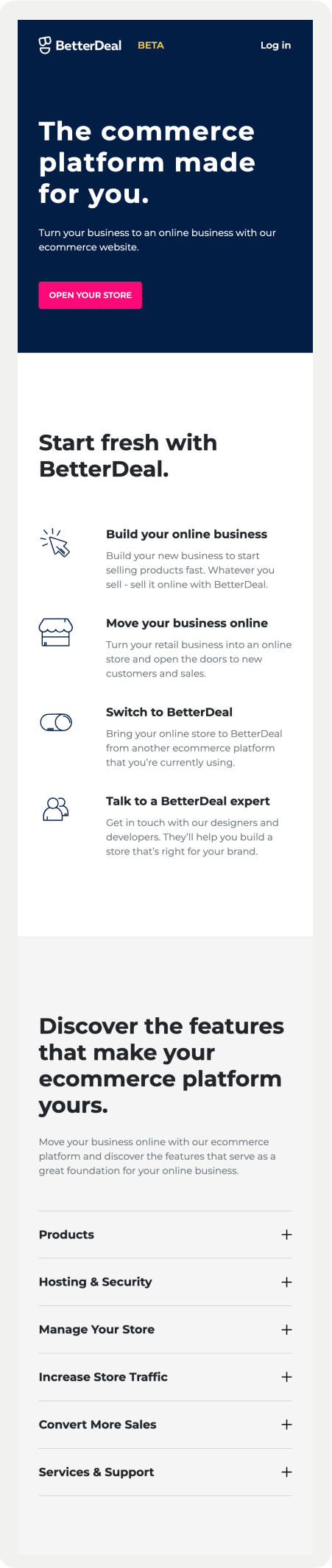
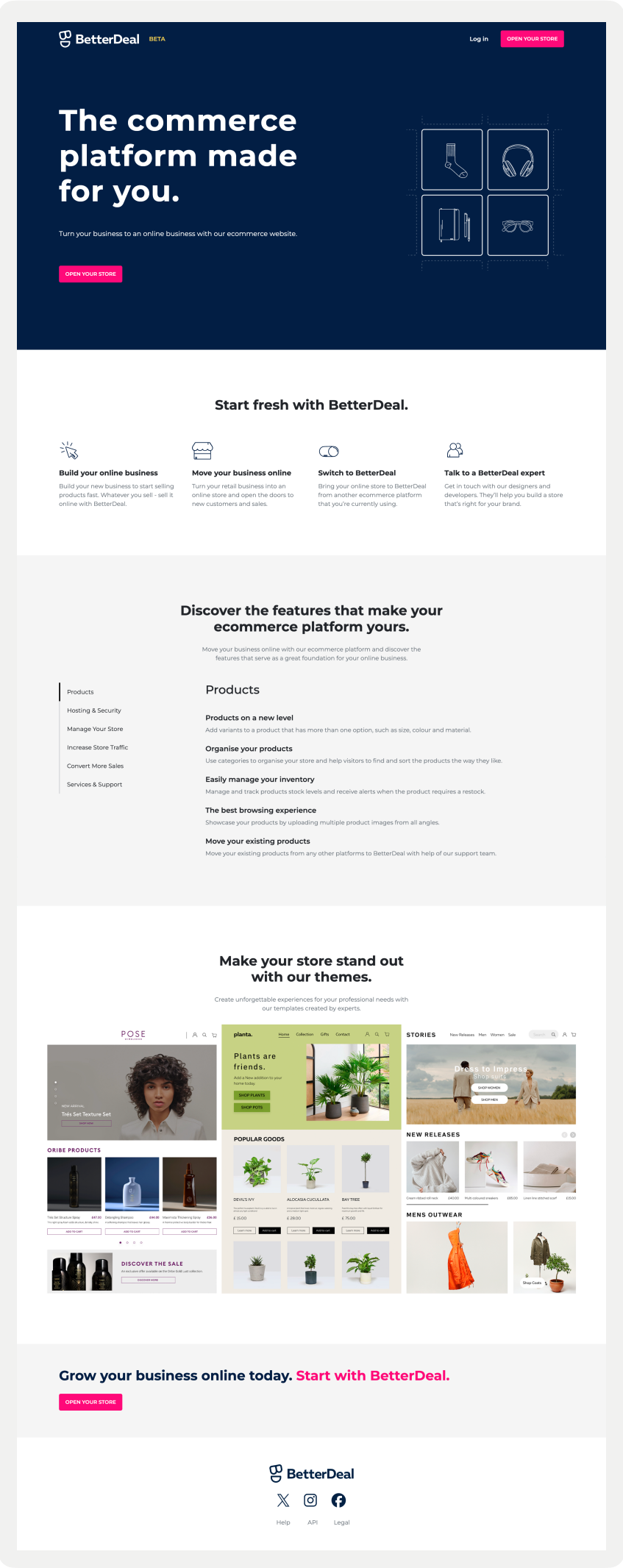
This overview highlights the architecture and deployment setup of BetterDeal, showing core services, integrations, and environments designed to ensure platform reliability and scalability.



Deal-sharing platform Structure Functions

Sitemap overview

This sitemap presents the structure and functions of BetterDeal for both the web app and the mobile app.



eCommerce platform

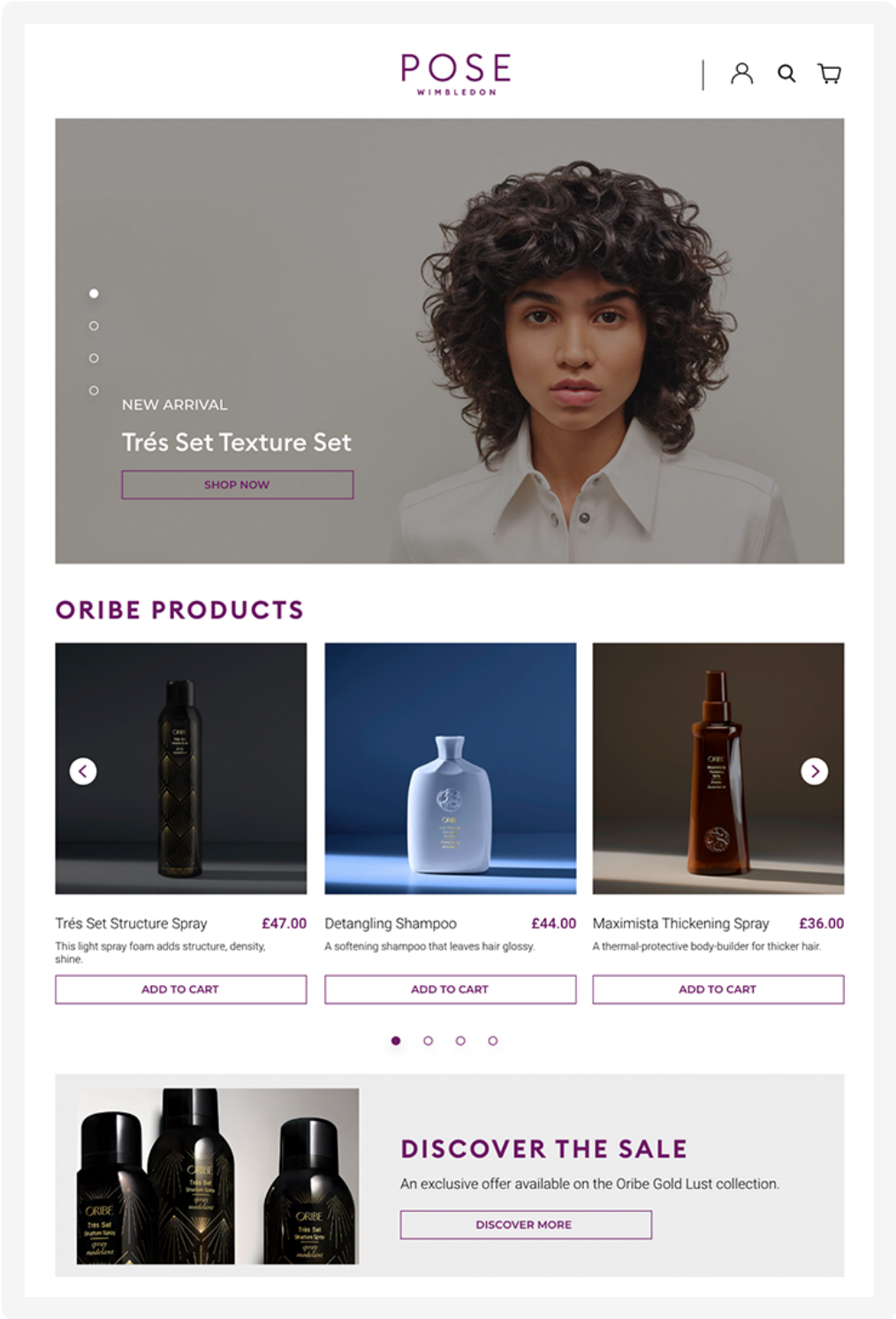
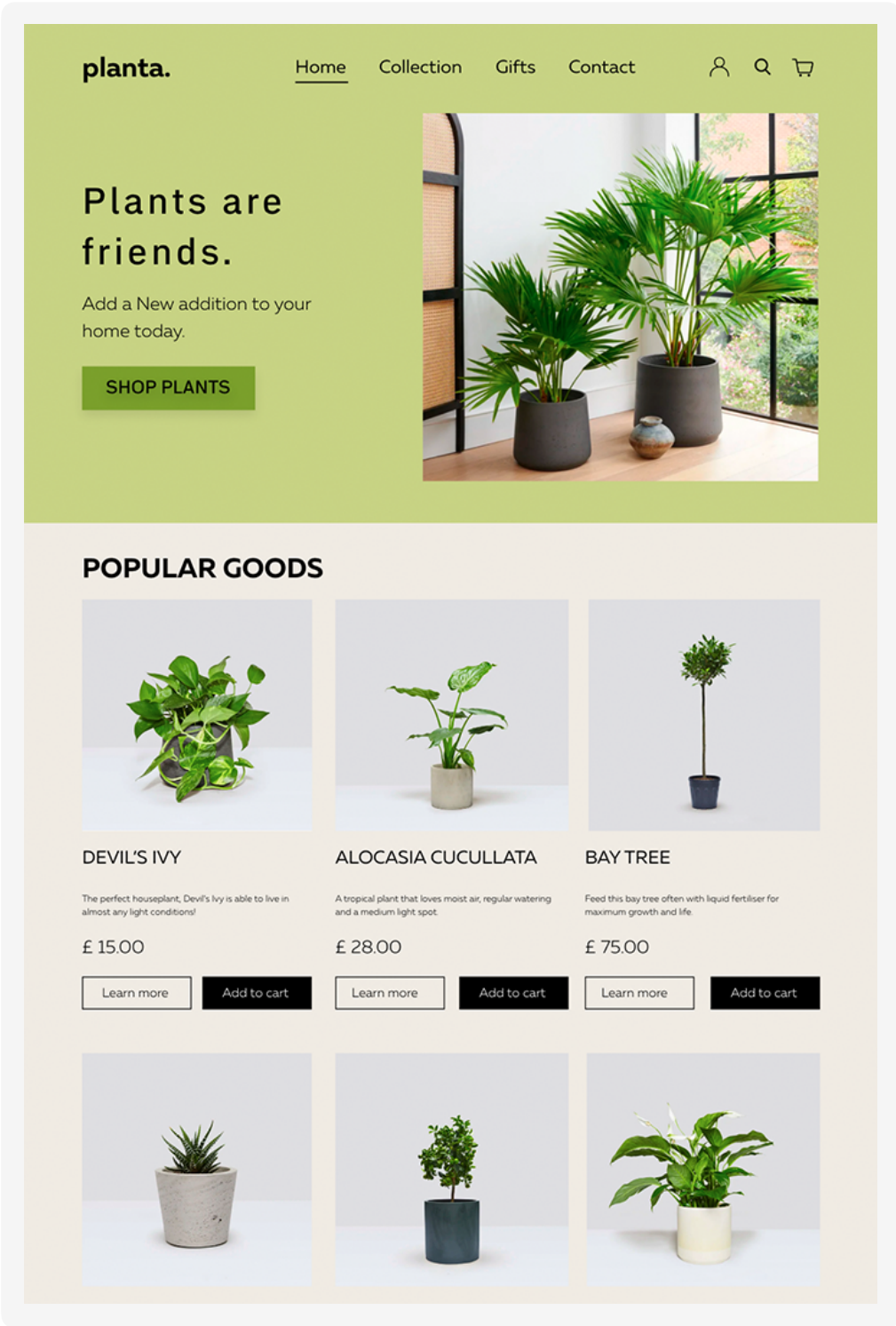
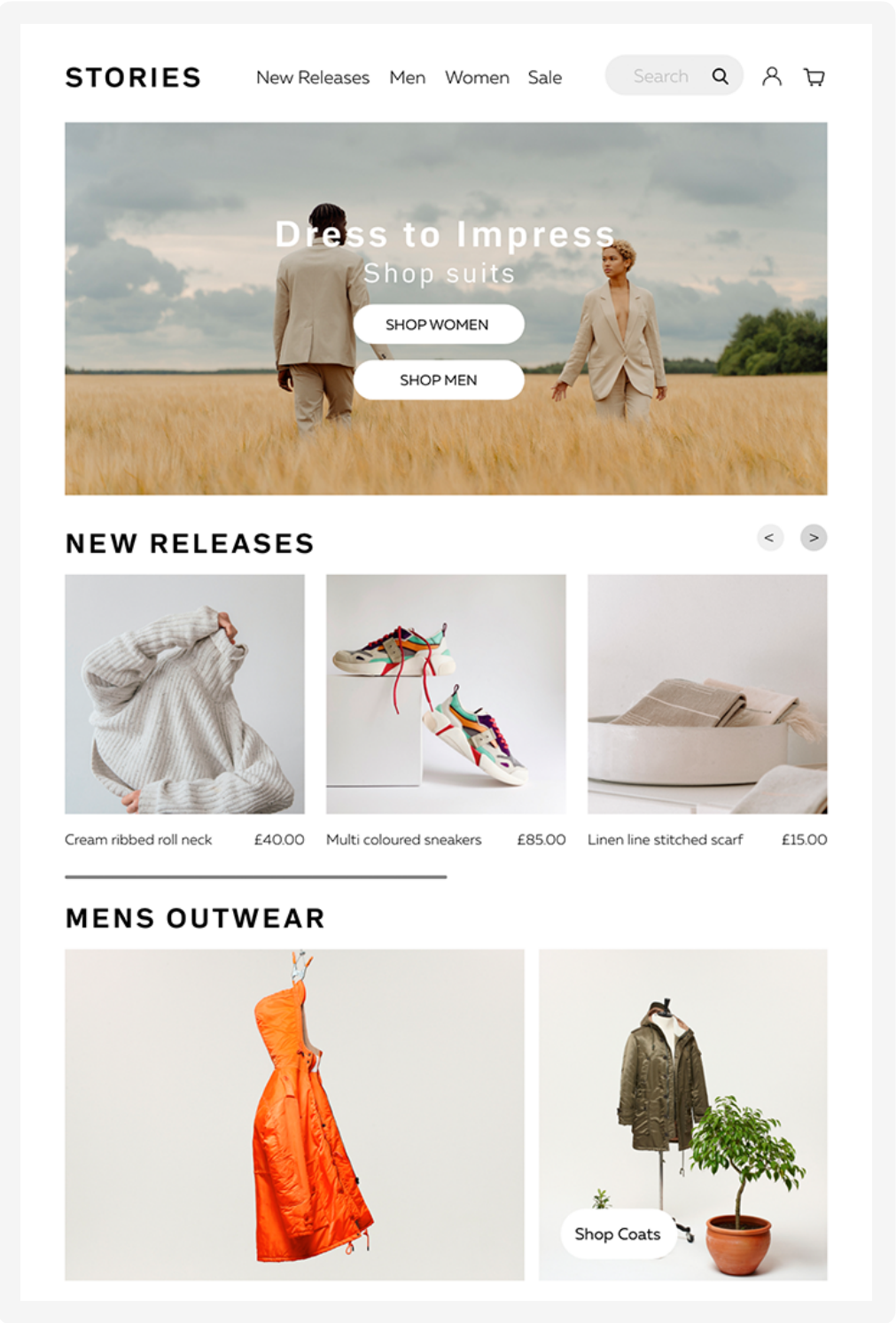
CTA Website

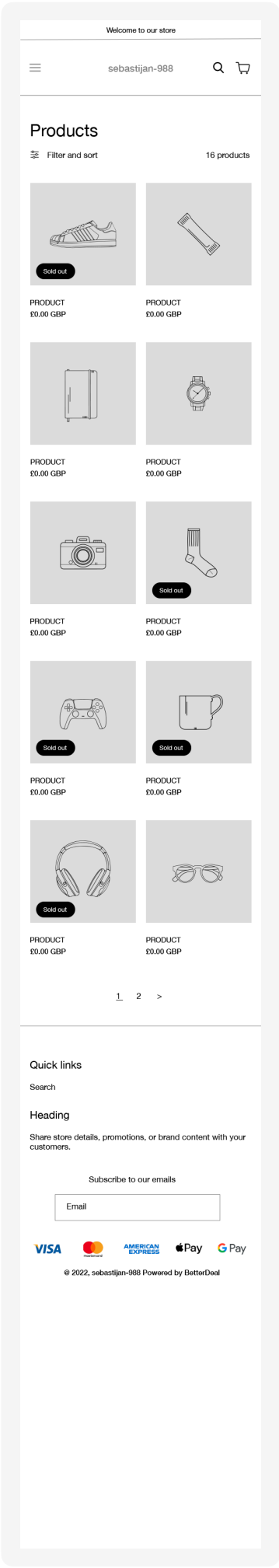
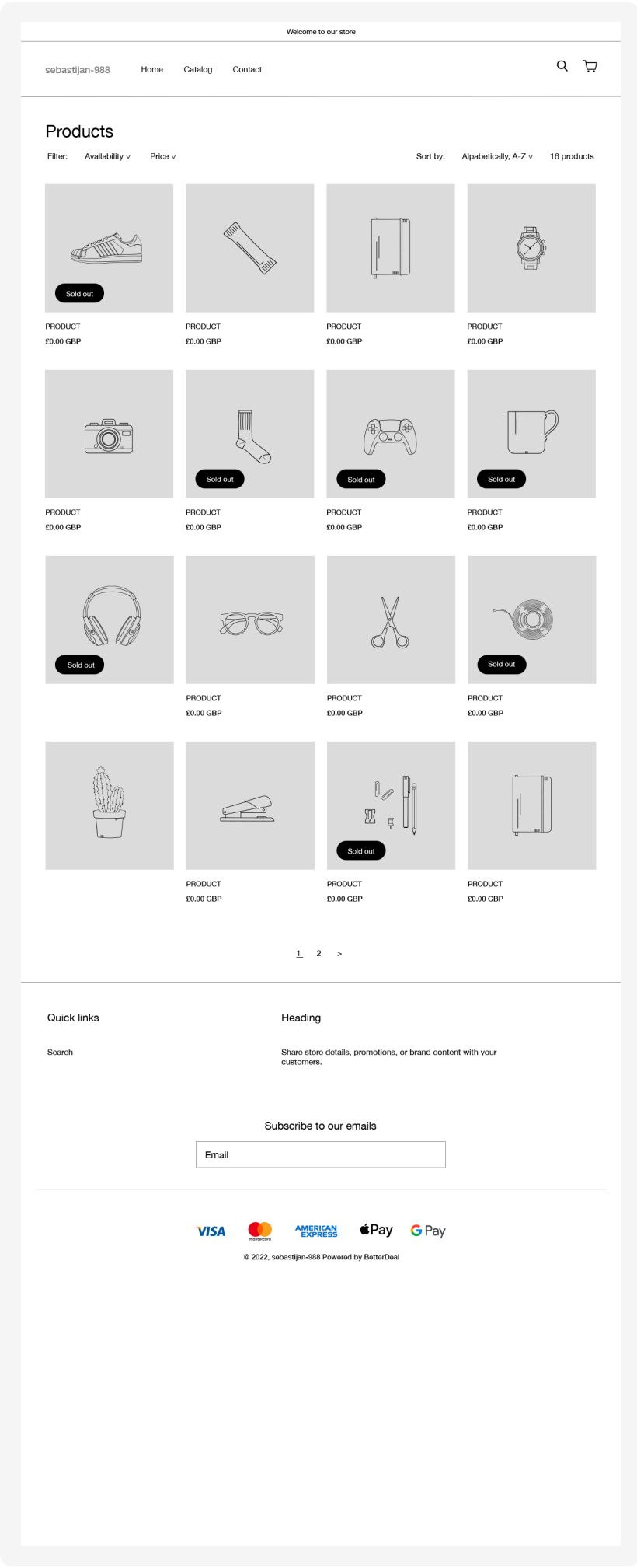
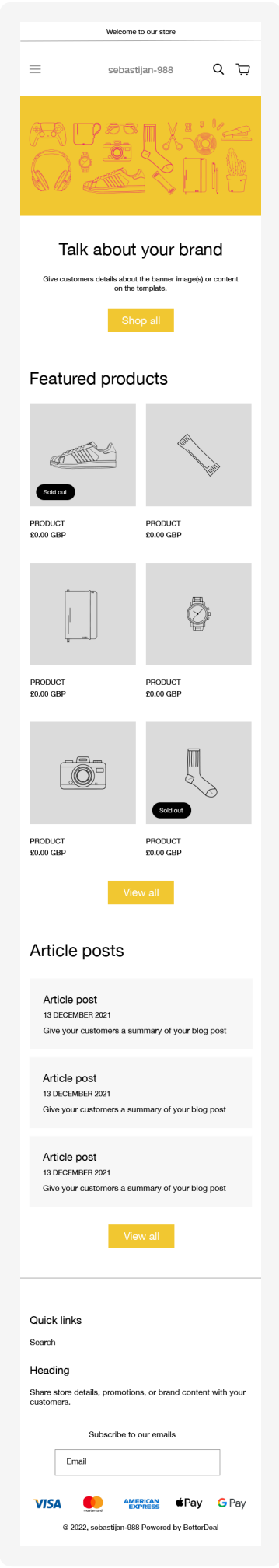
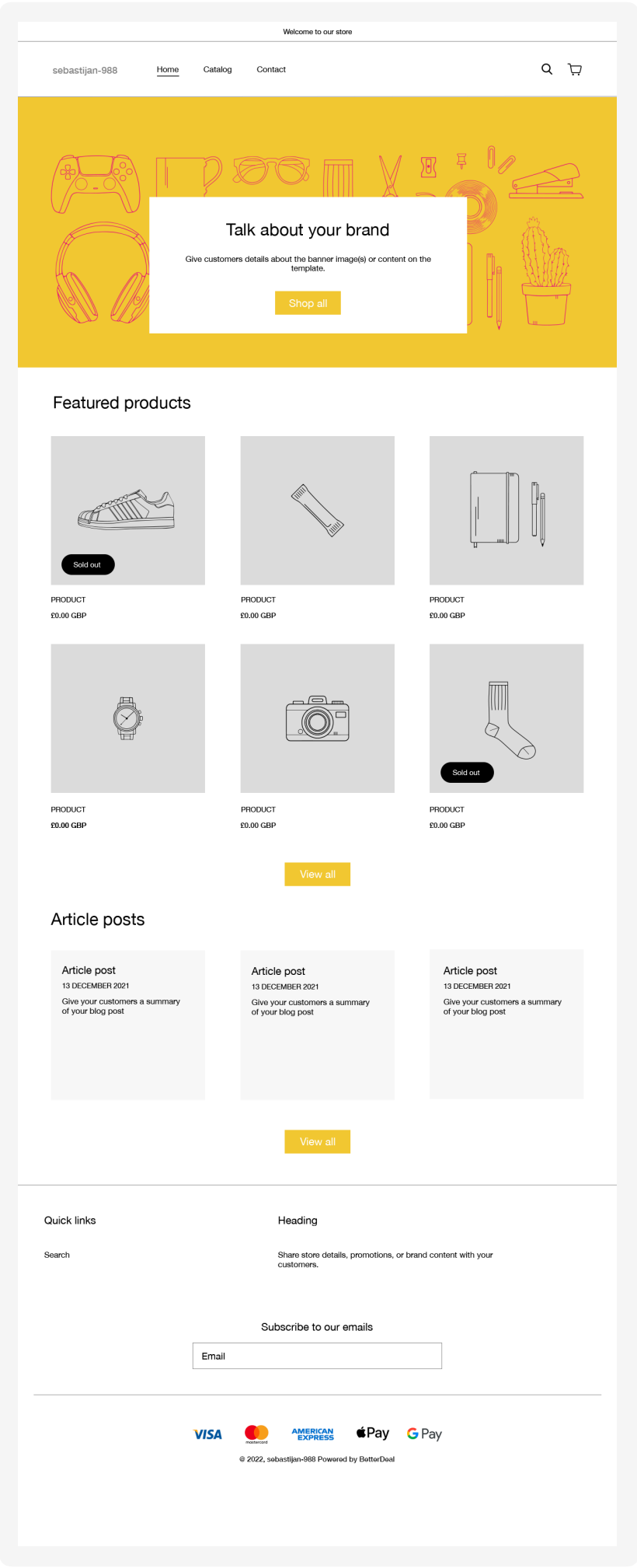
Introducing BetterDeal

The website provides an overview of the BetterDeal platform, highlights its features and benefits. It demonstrates how the platform helps users easily set up and manage their online store, optimise product listings, and customise their storefront, simplifying e-commerce management.

Exploring ready-made templates

The interface allows users to explore ready-made templates for setting up online stores. Whether selling clothing, plants, or hair care products, these templates empower users to easily showcase products, engage customers, and create a smooth shopping experience.





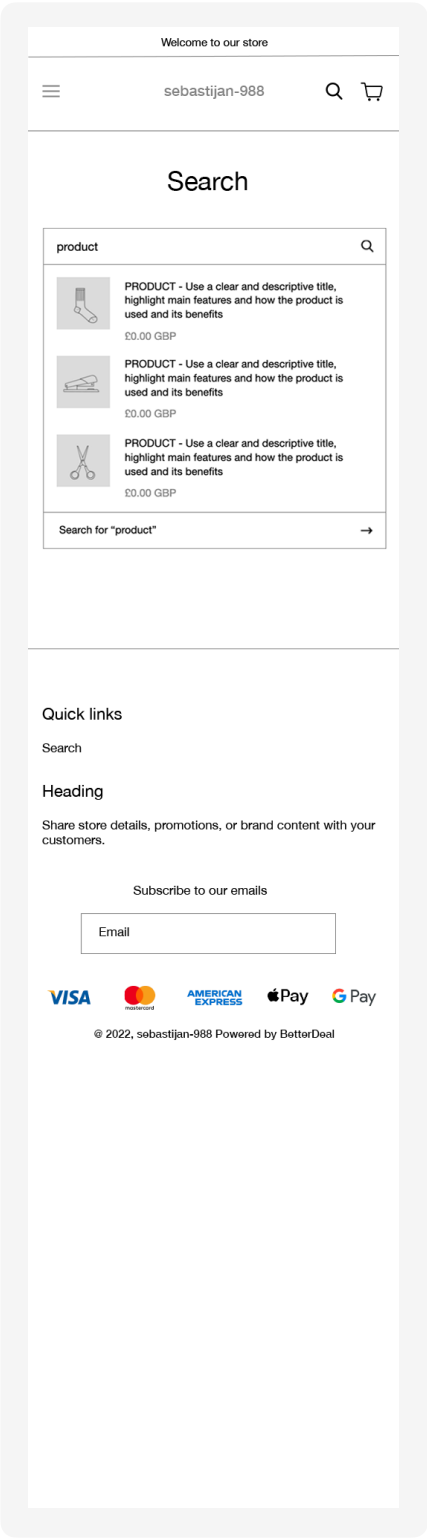
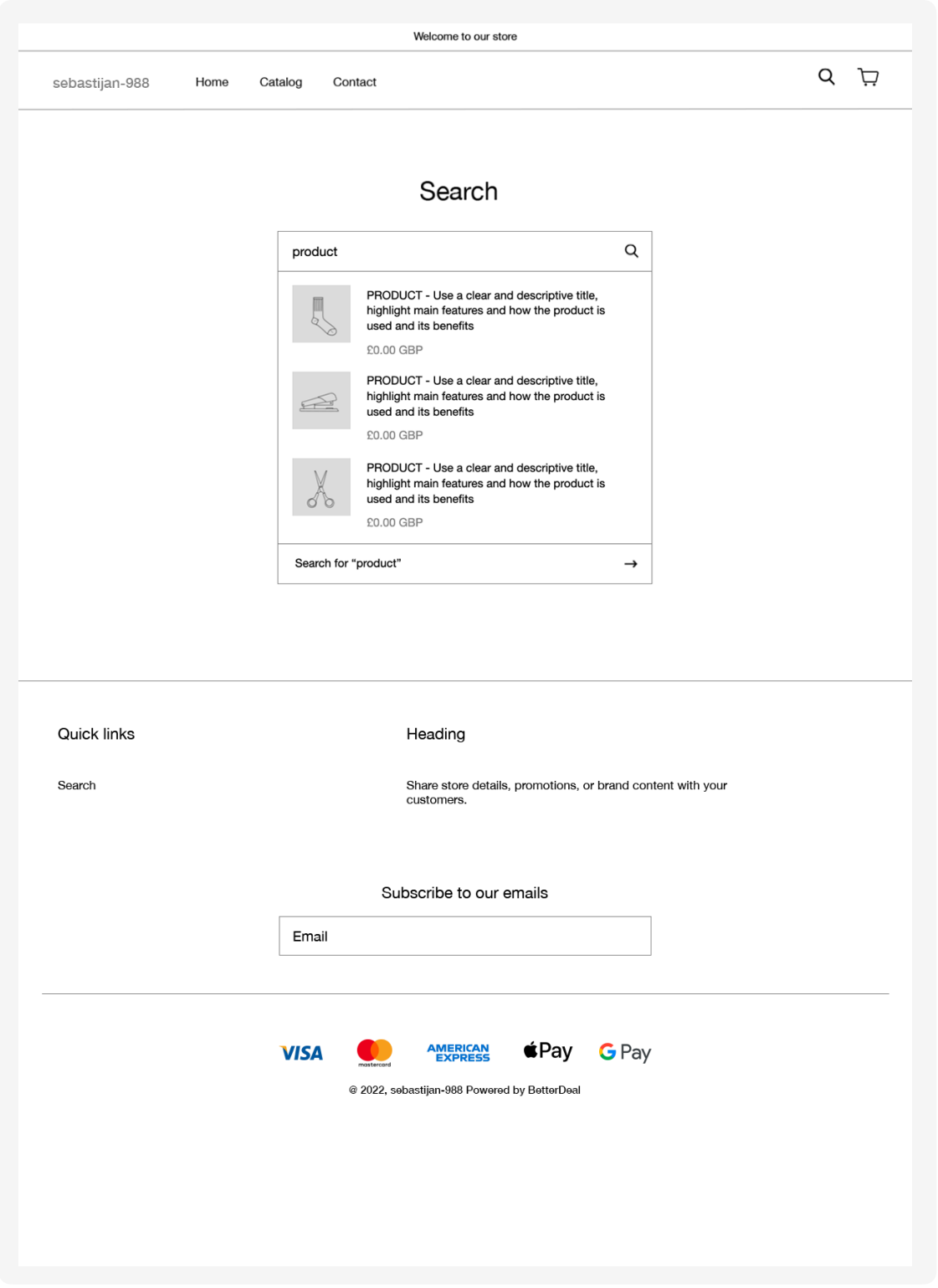
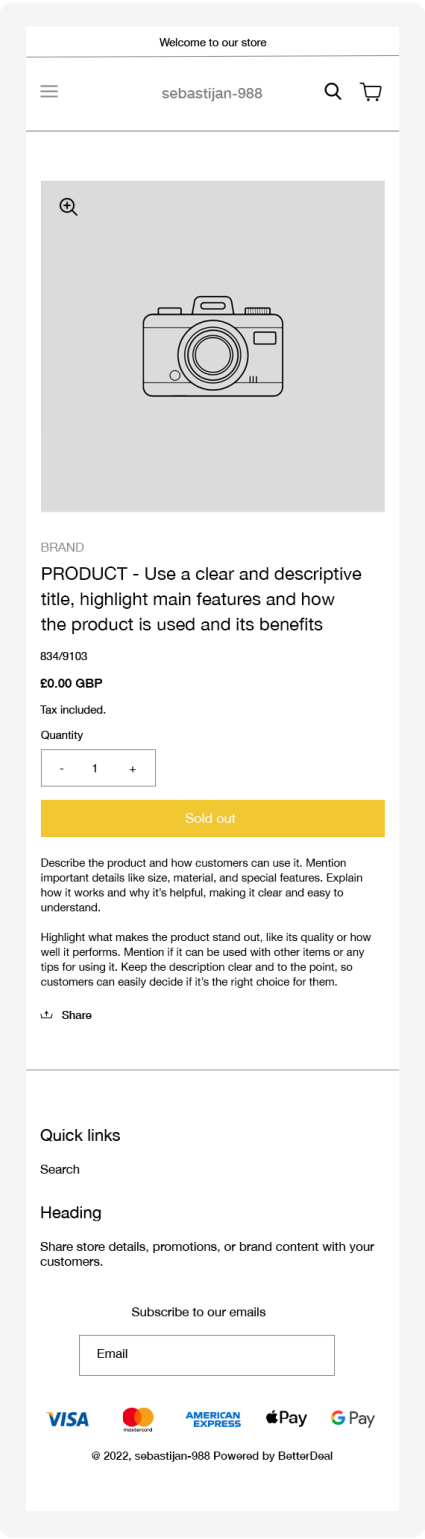
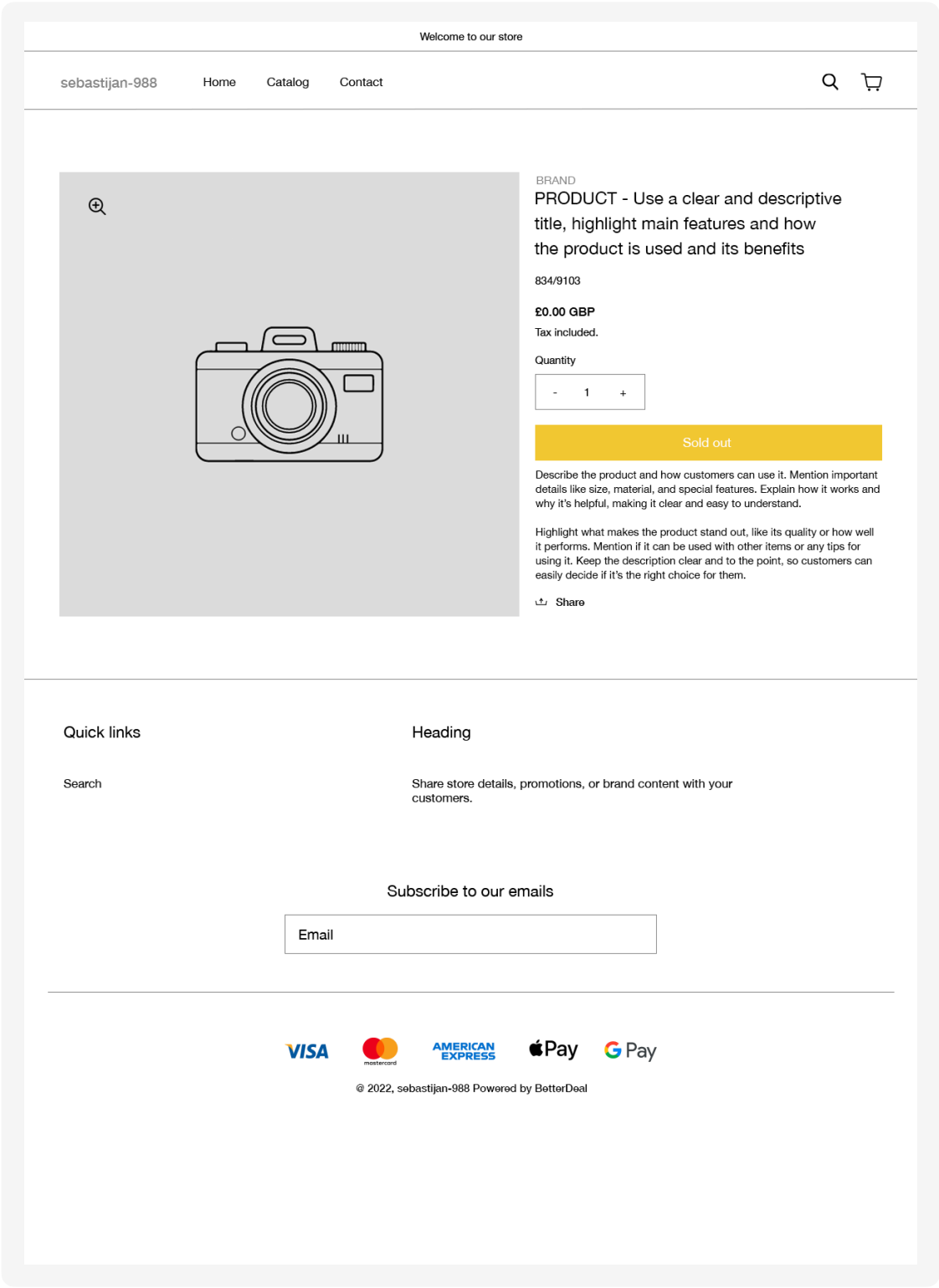
eCommerce platform Templates

Starting with the template

The interface allows users to start with a default template when setting up their online store. This template gives users an immediate view of the store layout, helping them to customise products, organise categories, and quickly complete the setup for a more efficient launch.

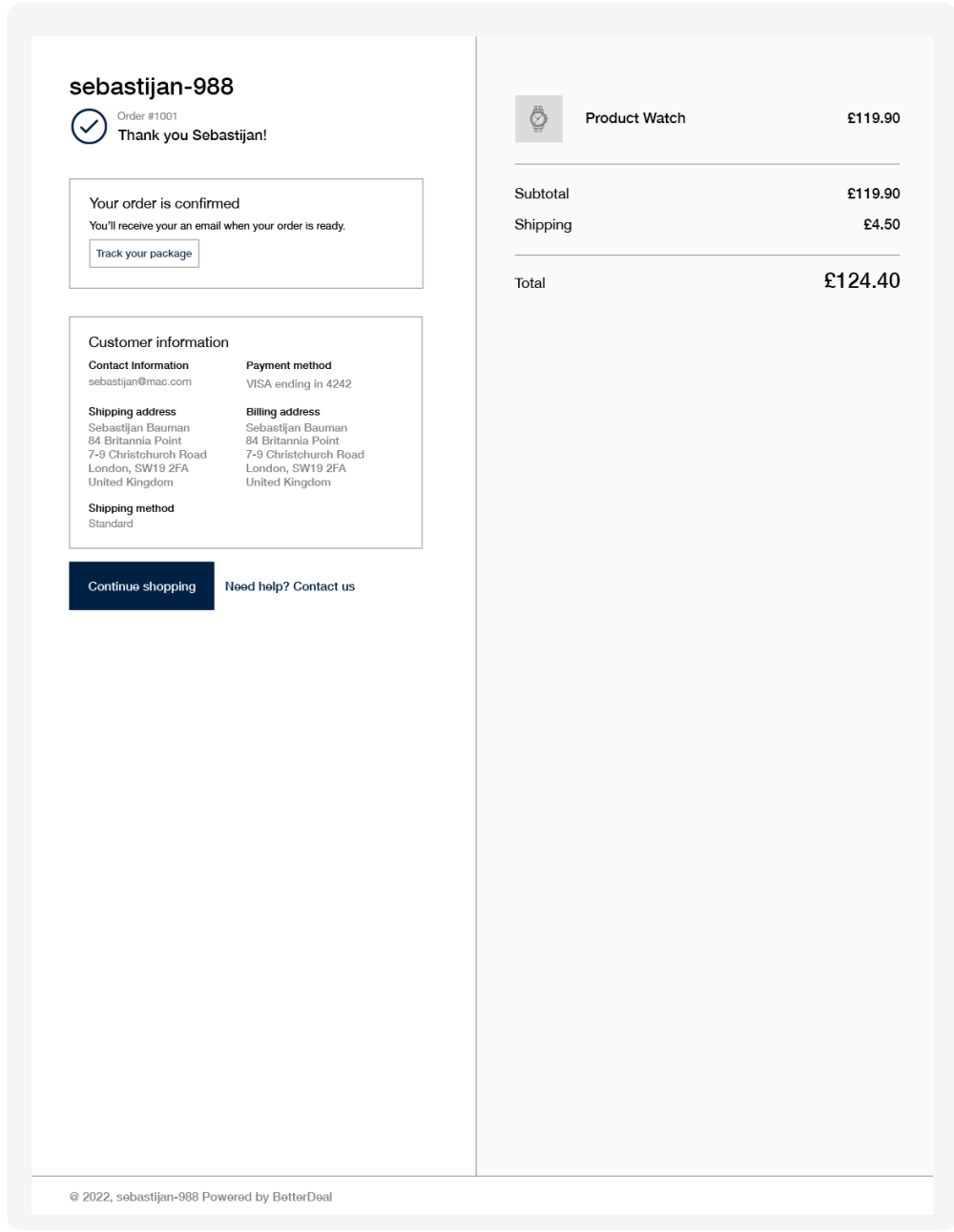
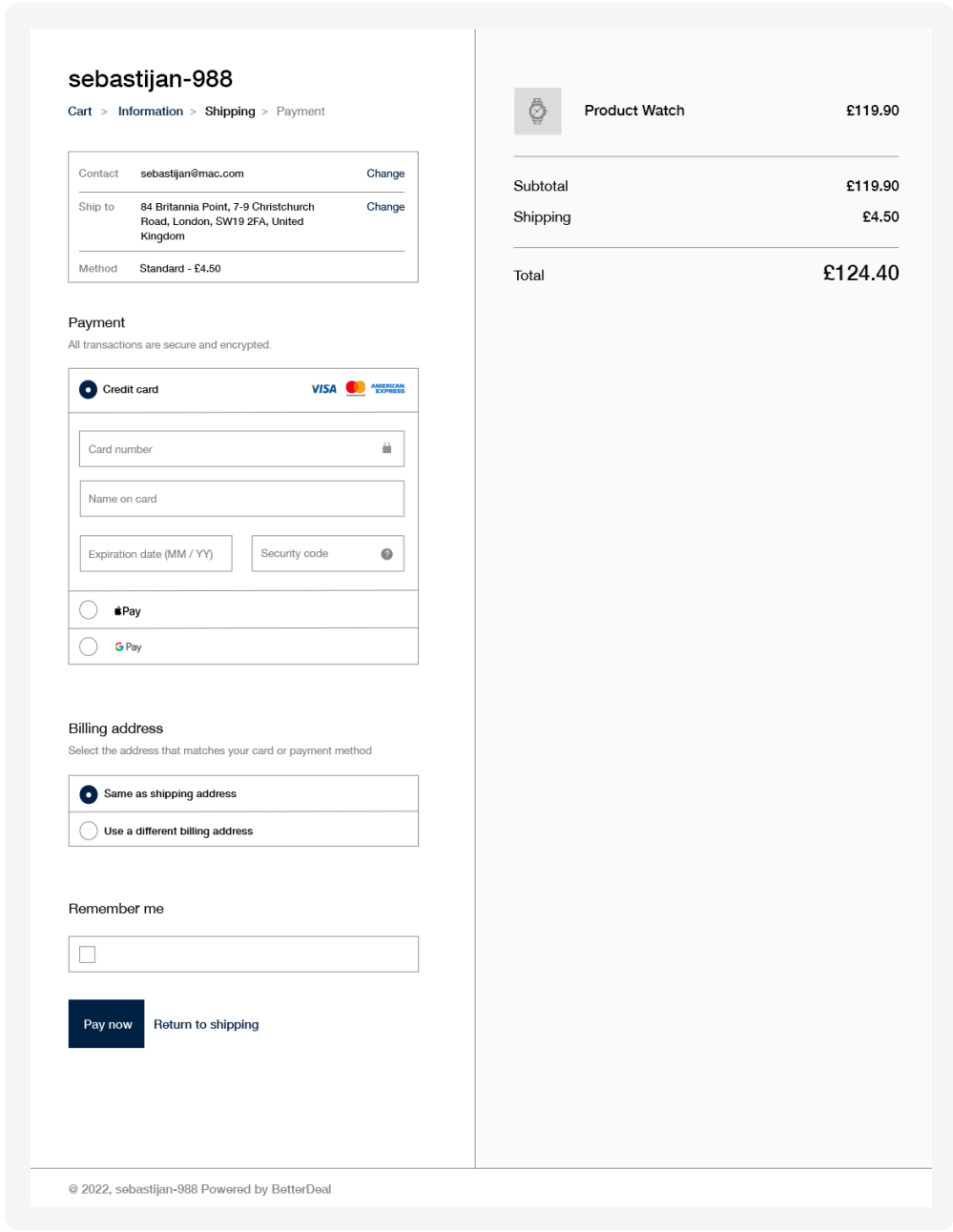
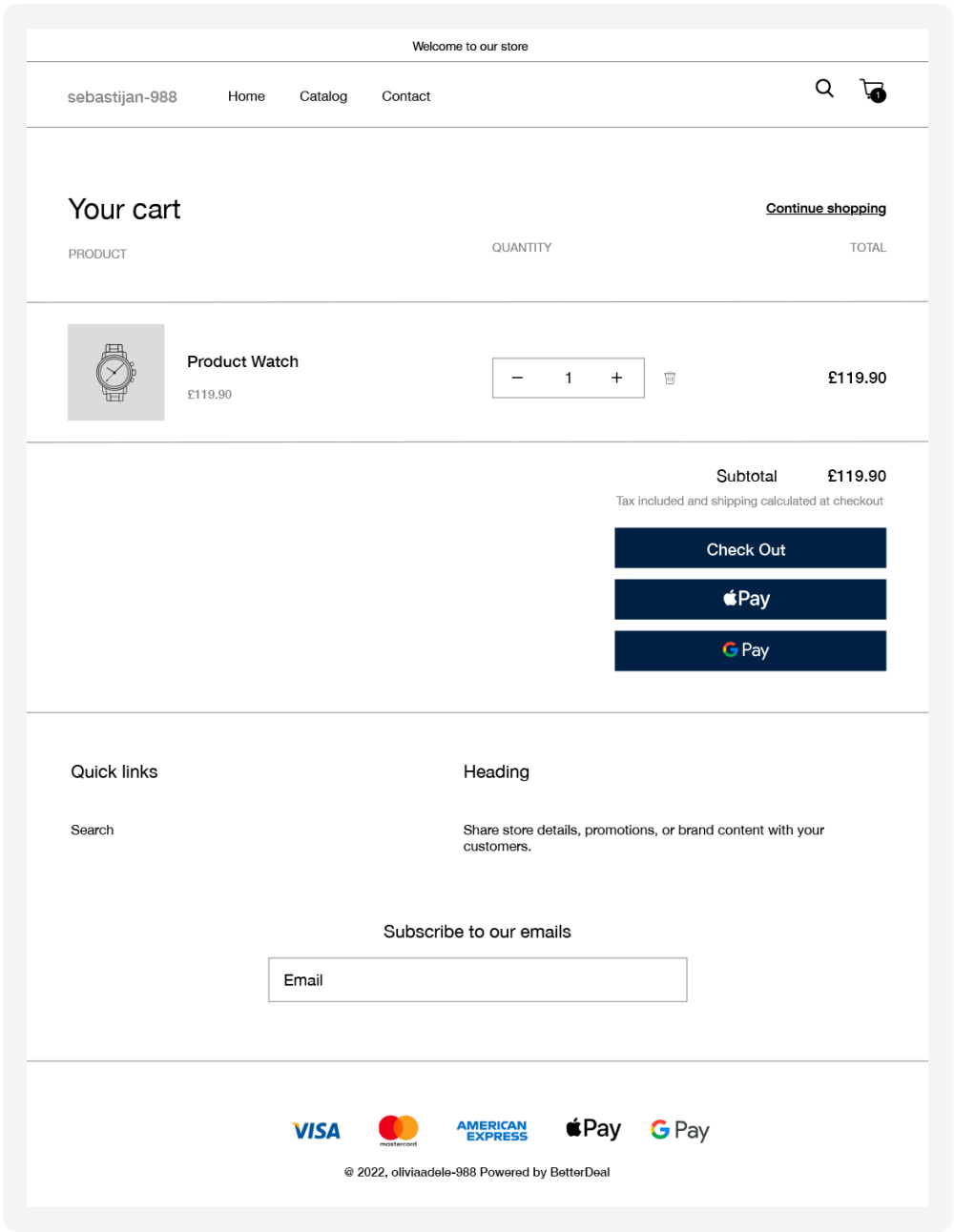
Customising the template

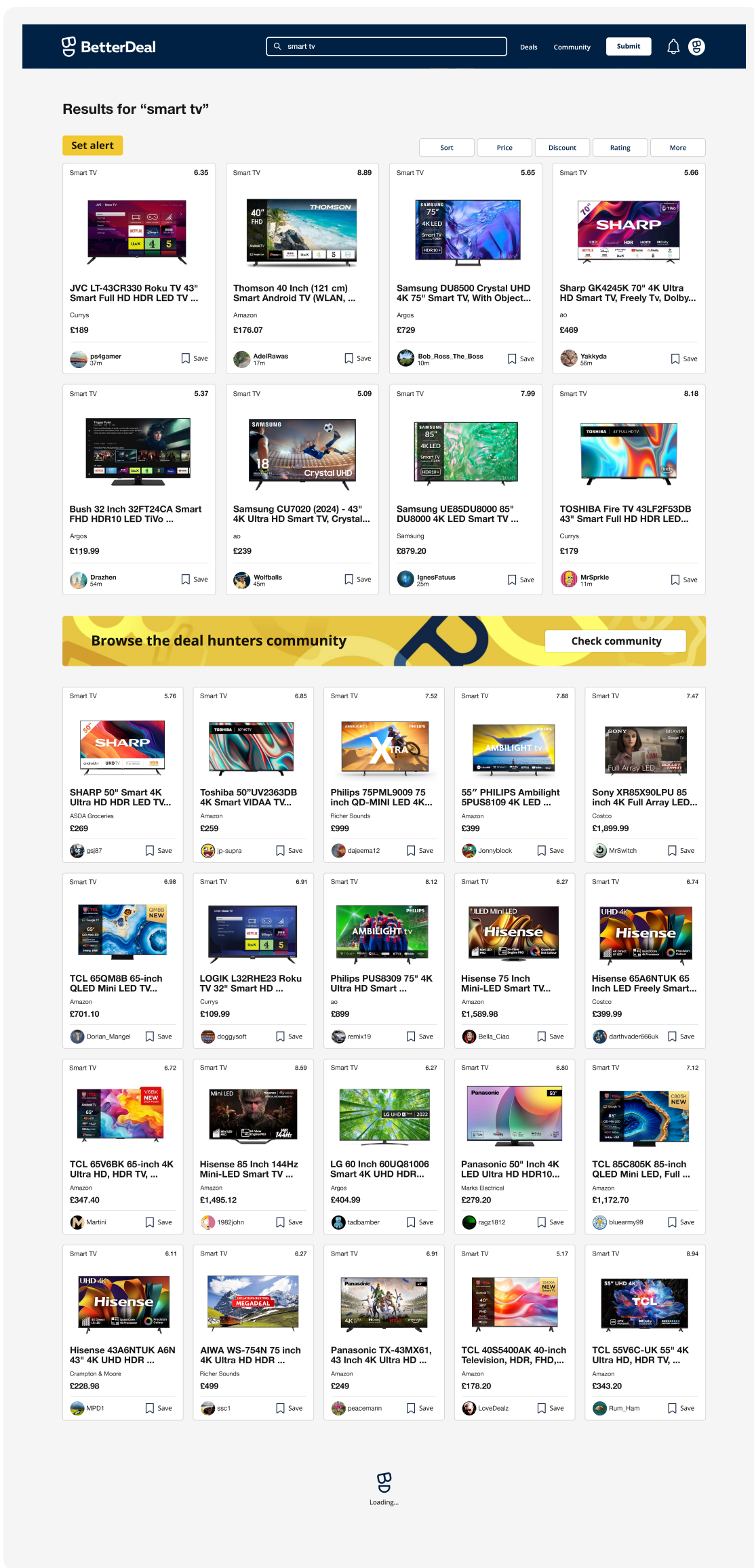
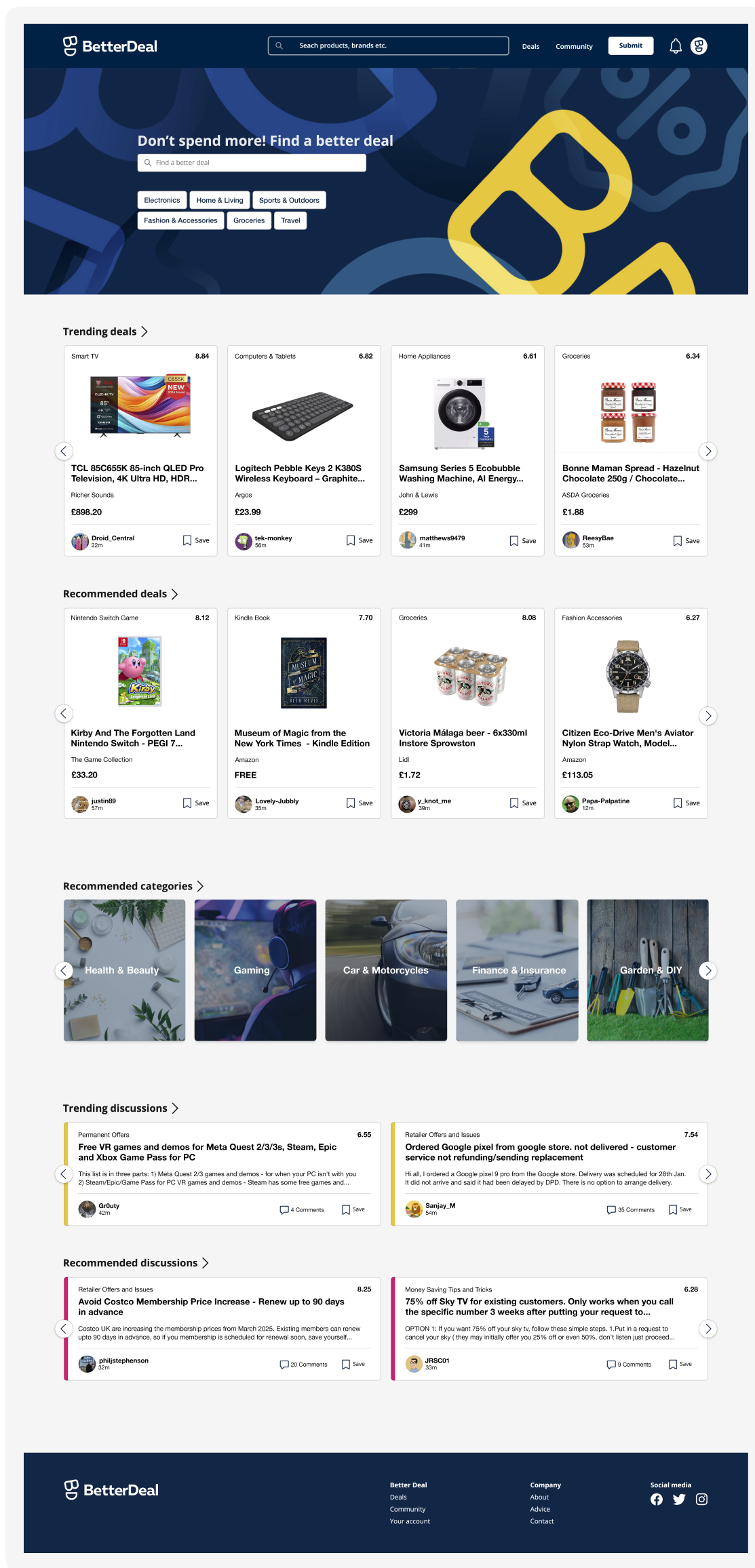
The interface allows users to explore the default template, including product details and search feature. Users can easily customise the layout, allowing them to present products effectively, improve user experience, and engage customers in a better shopping environment.



Completing the checkout process

The interface allows users to view their cart, enter billing and shipping details, and confirm the order. With support for Google Pay and Apple Pay, it speeds up payments and ensures a smooth, quick, and efficient checkout experience, improving convenience for customers.



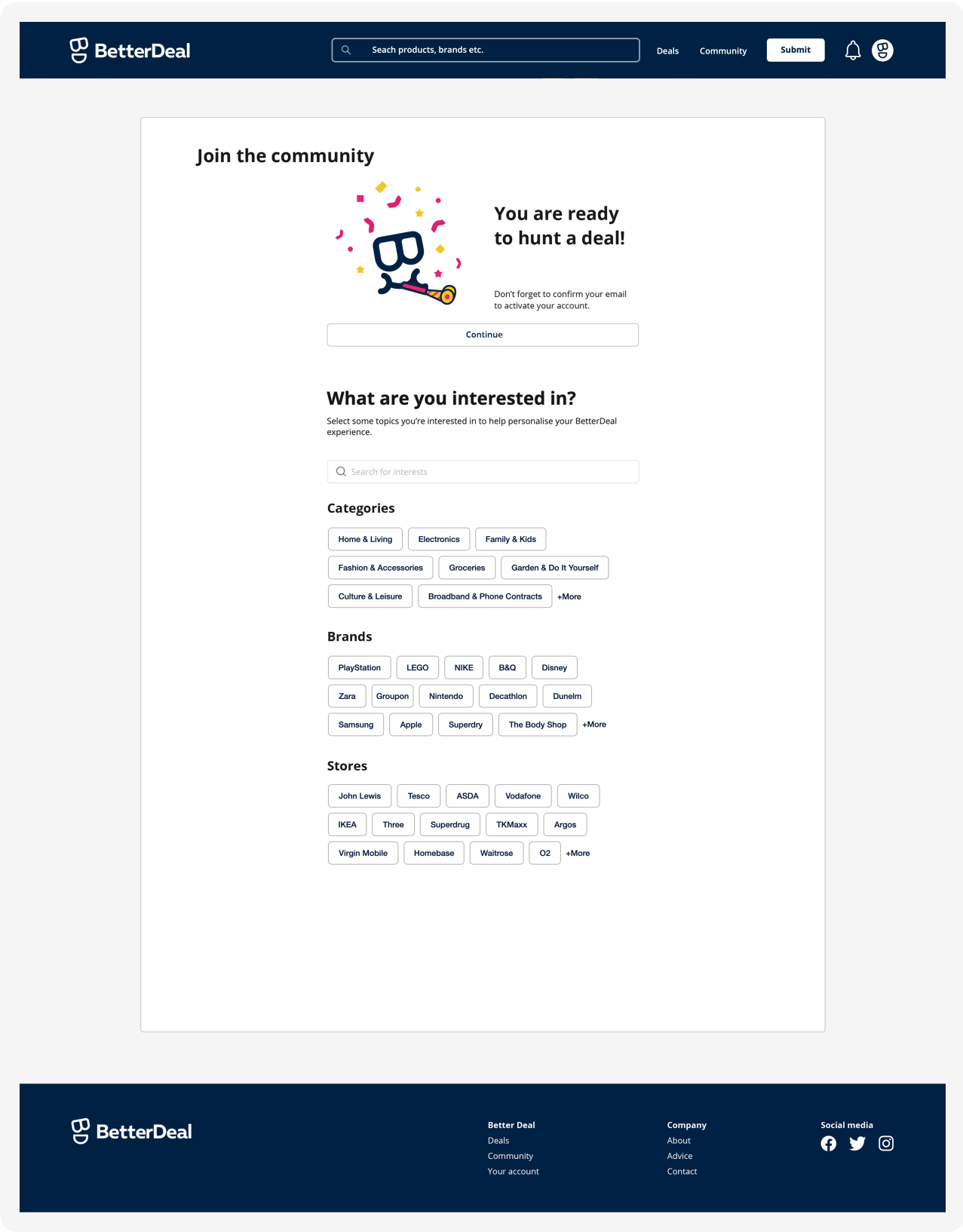
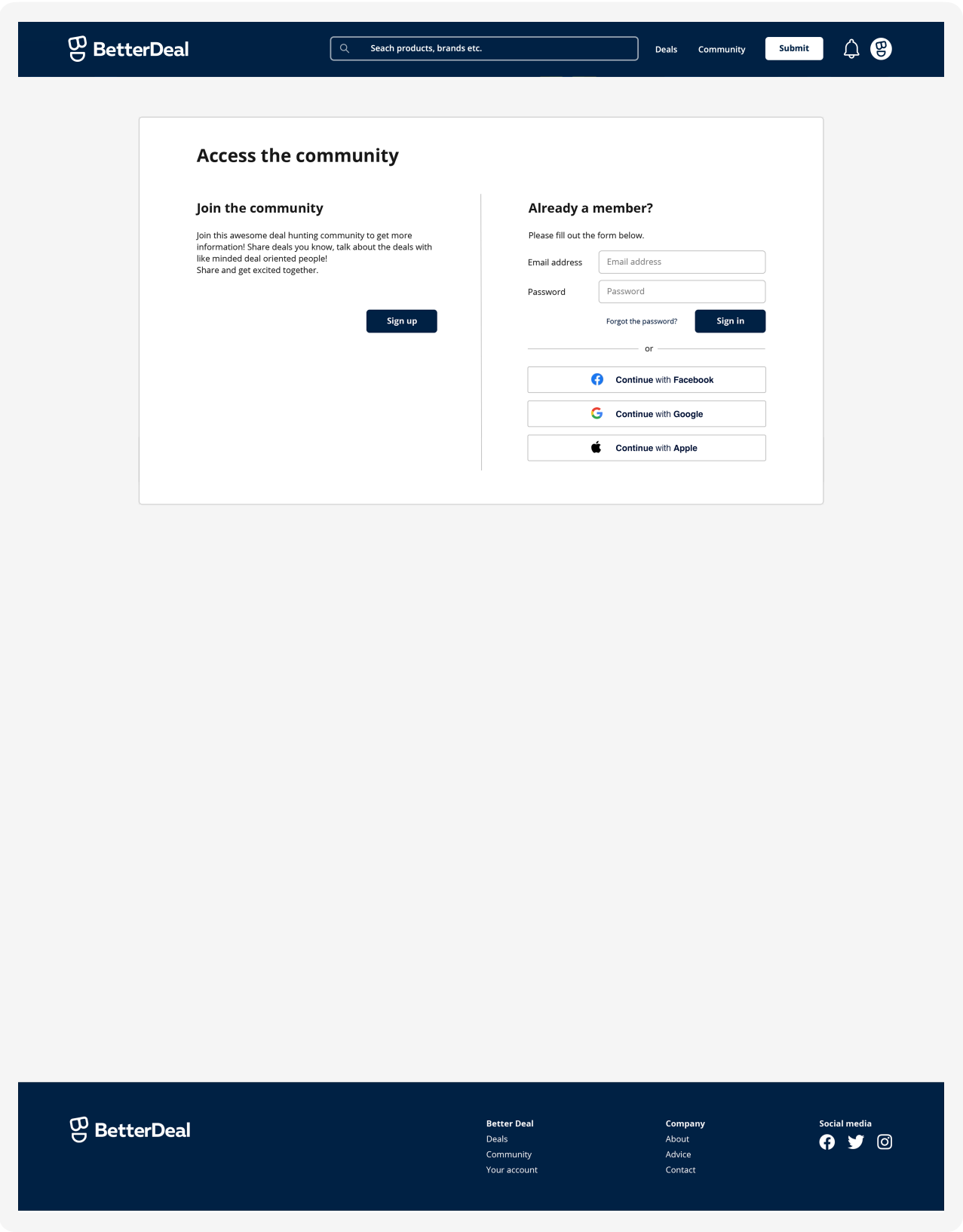


Deal-sharing platform

Home

Browsing trending deals

The interface allows users to explore trending offers, recommended deals, and browse through a wide range of categories to discover the latest discounts. With search, sorting, and filtering options, users can effortlessly find the best deals, save time and improve their shopping experience.

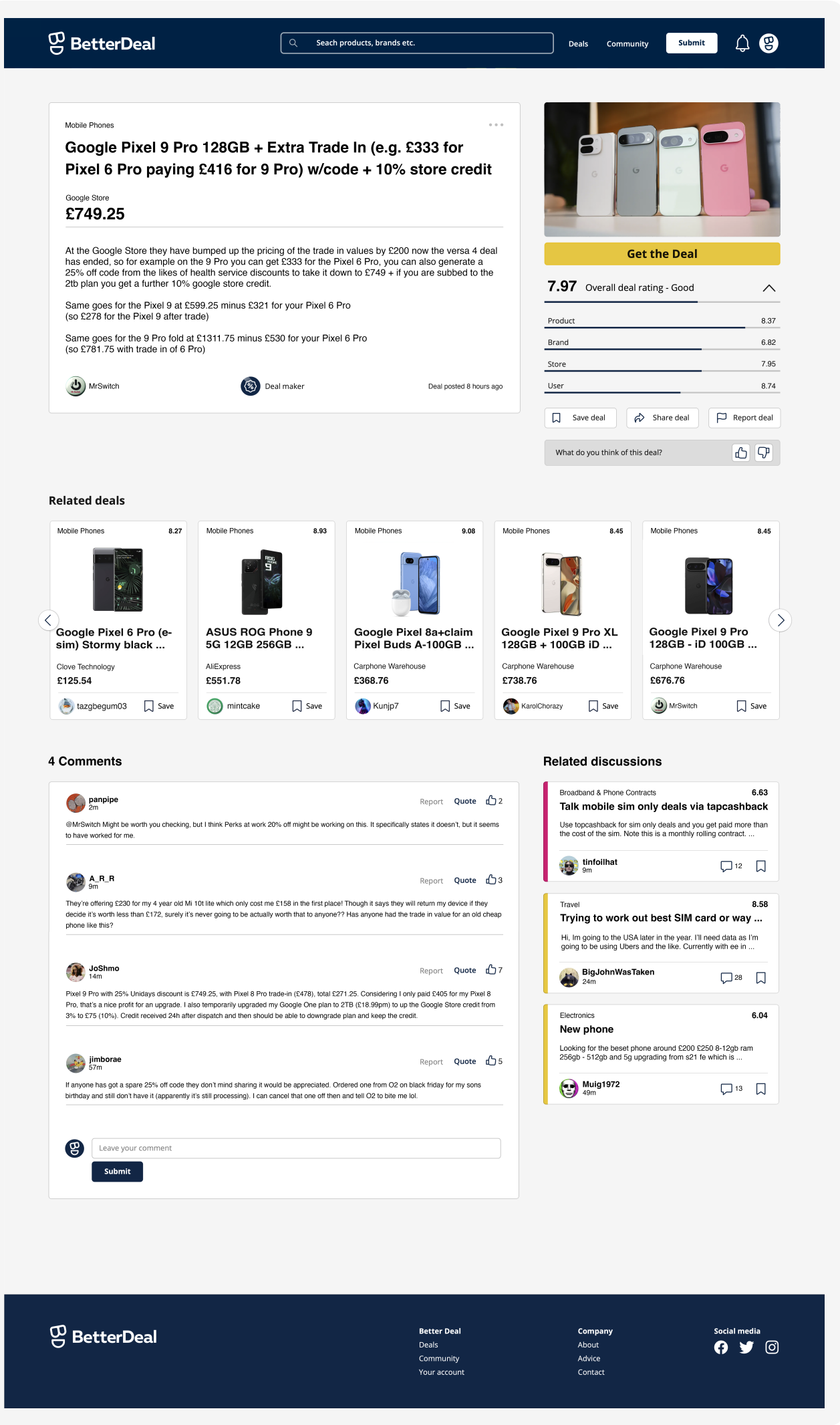
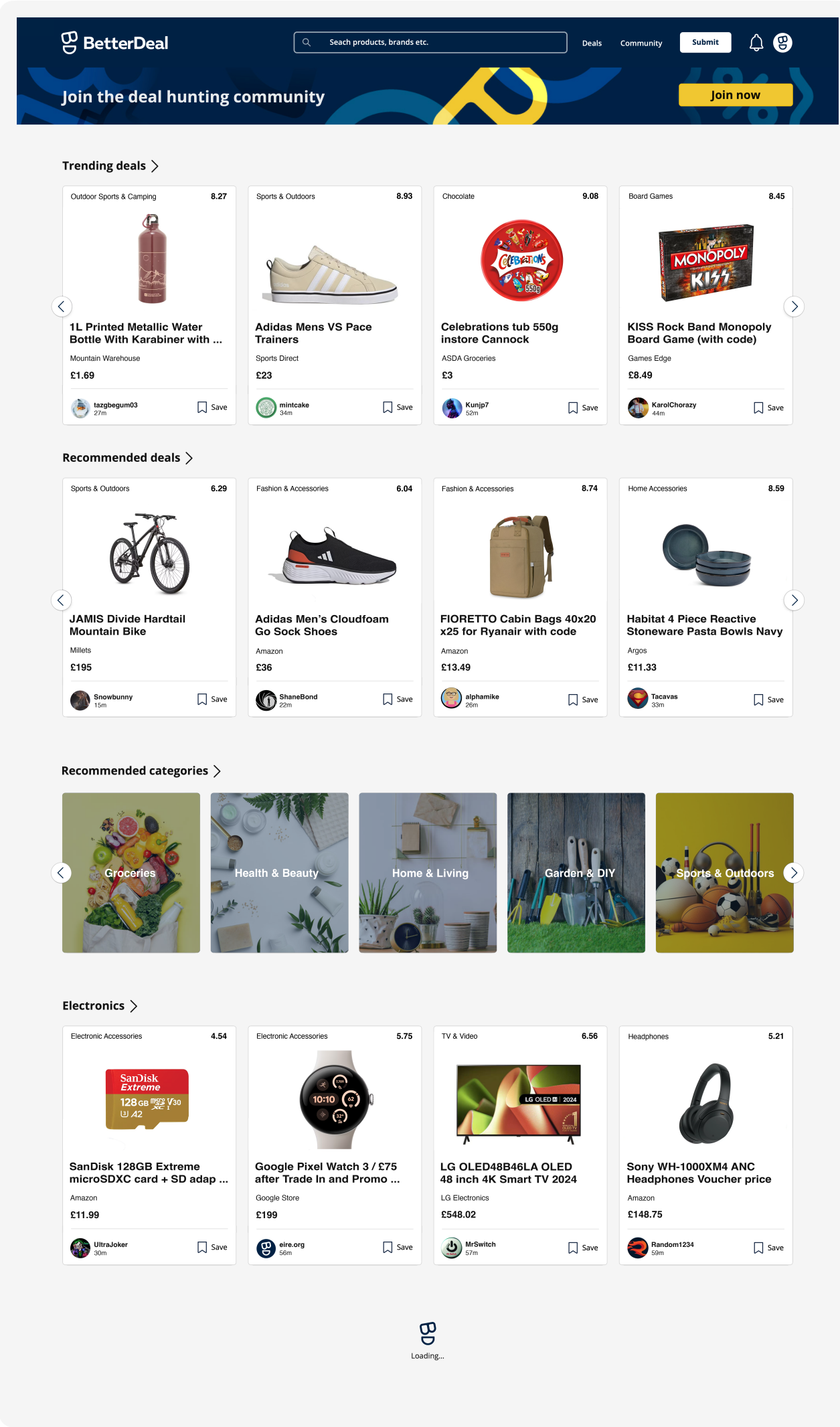


Deal-sharing platform

Account

Joining the community

The interface allows users to create an account using email or log in through Facebook, Google, or Apple. Users can then select their interests, such as categories, brands, and stores, to personalise their experience, ensuring relevant content and connections with like-minded deal hunters.

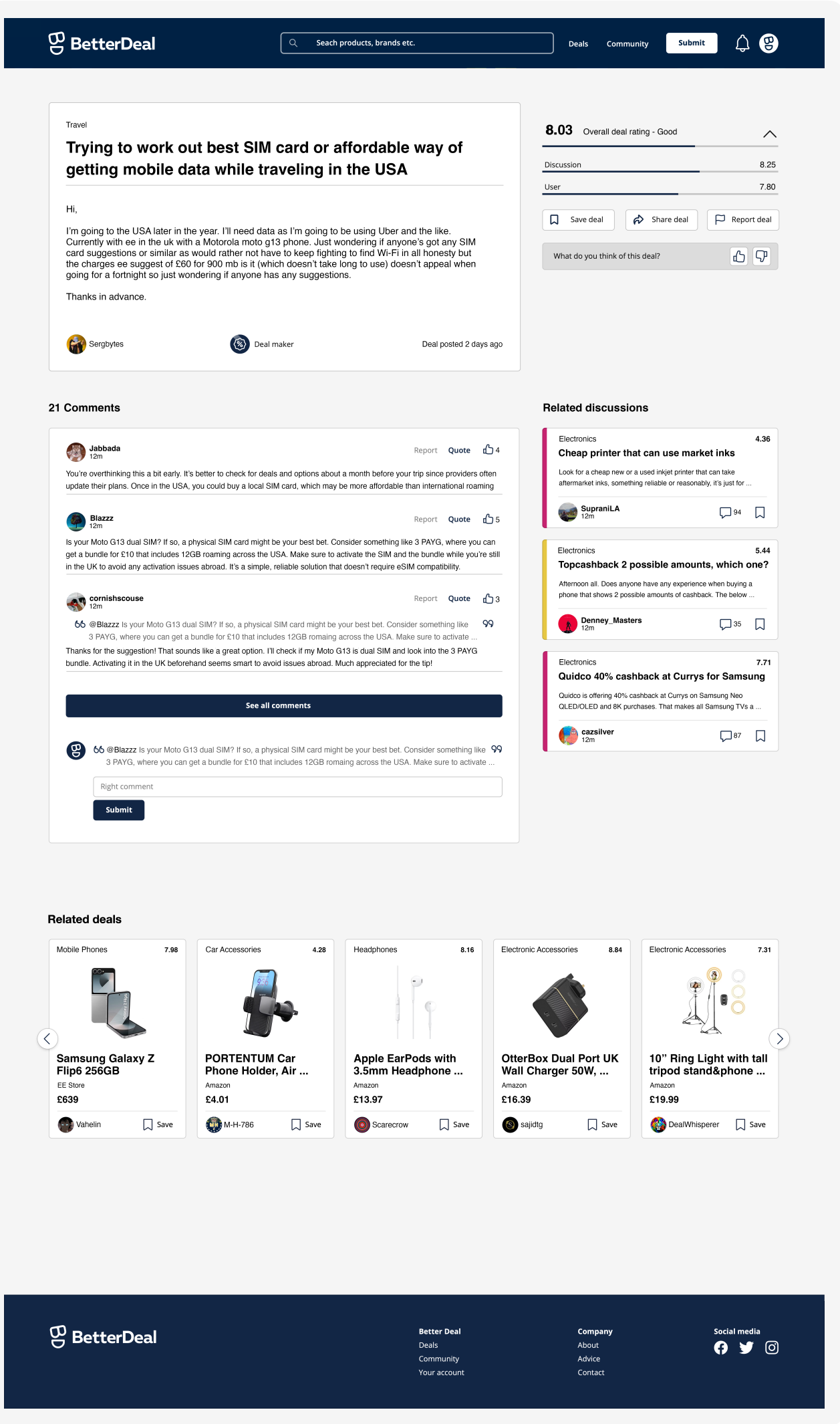
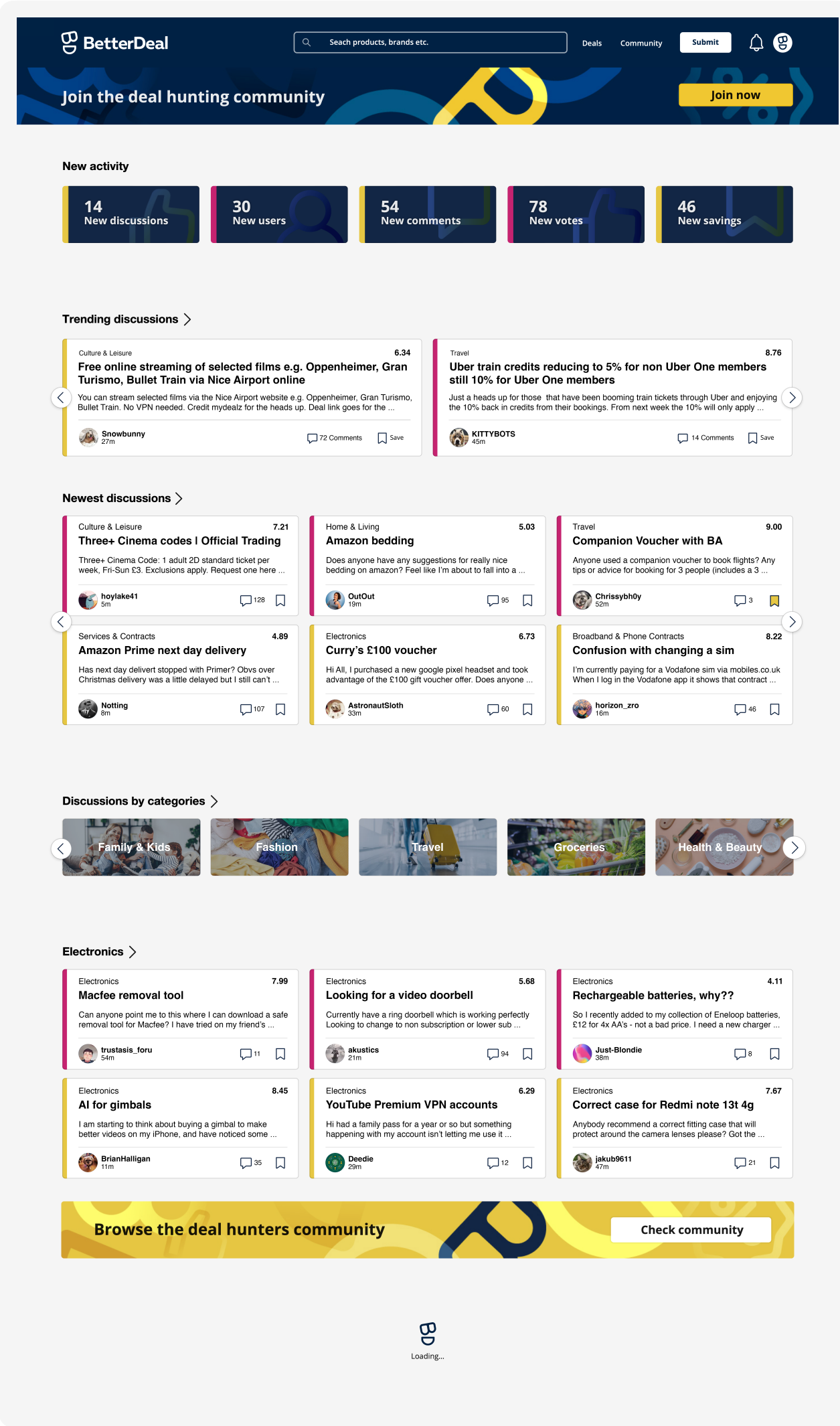


Deal-sharing platform

Deals

Exploring available deals

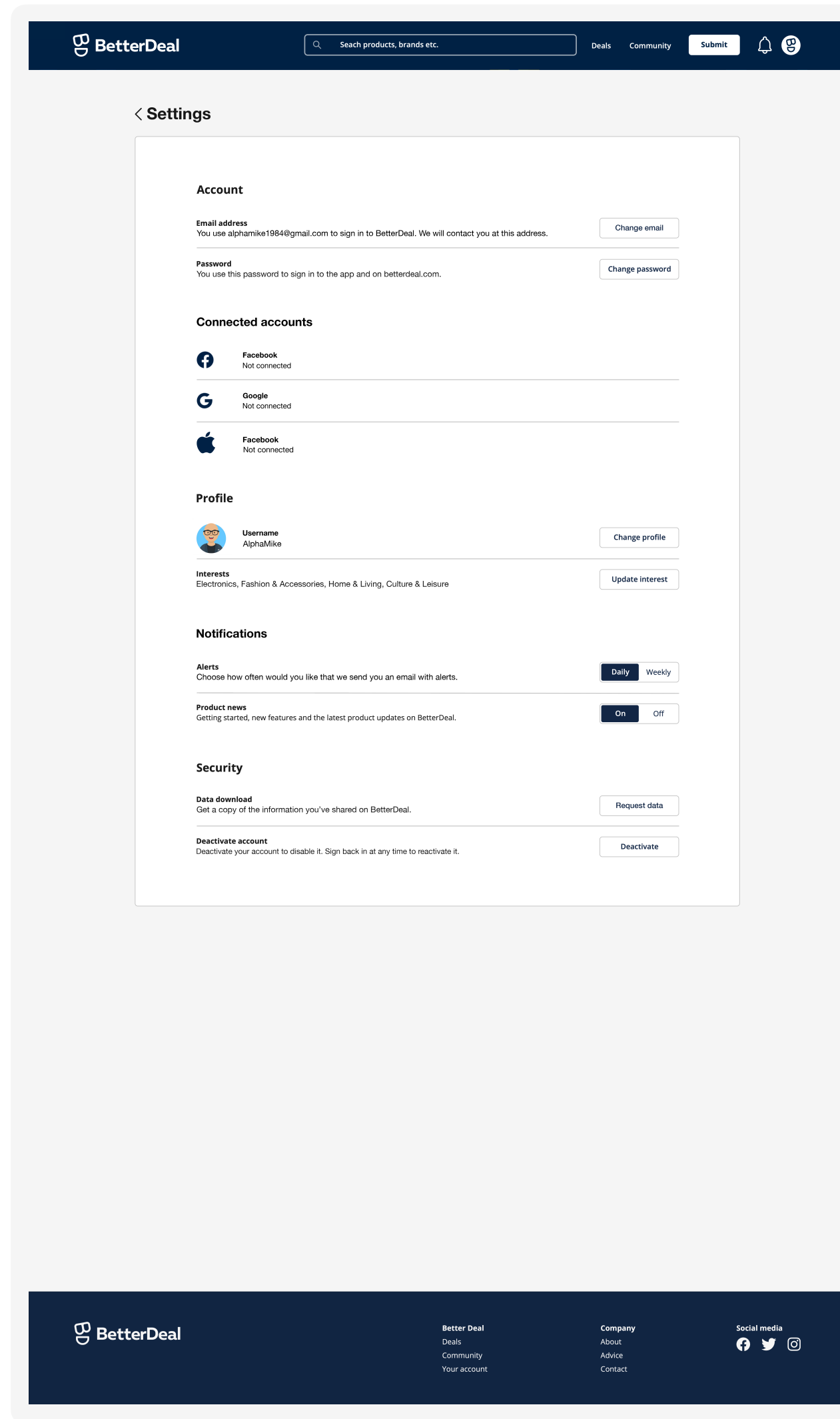
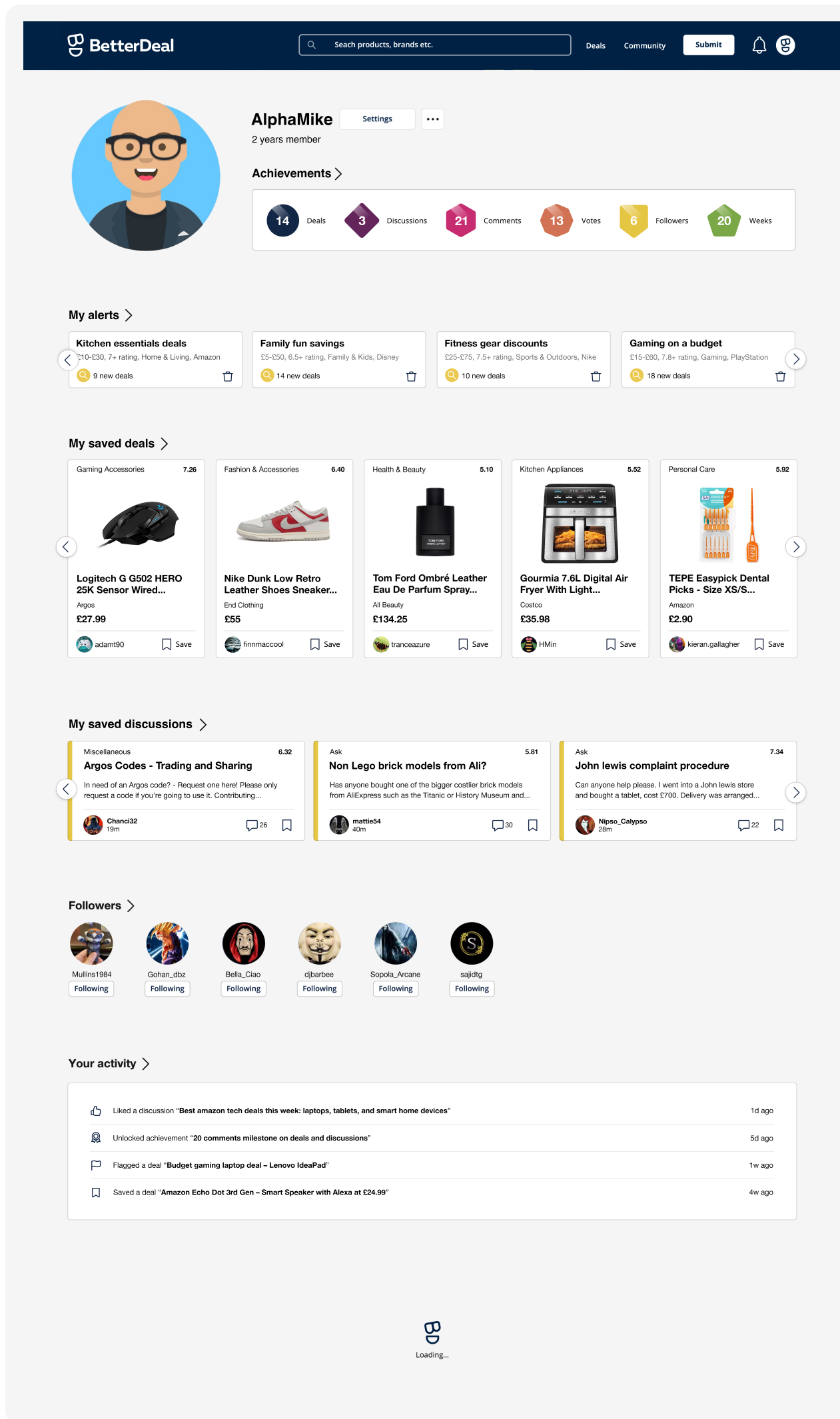
The interface allows users to browse a range of deals using search and filter options. Users can view deal details, discover related offers, and leave comments, helping them find the best deals quickly and engage with the community for a more rewarding experience.



Deal-sharing platform Community

Participating in discussions

The interface allows users to explore discussions using search and filter options. Users can engage in discussions, leave comments, and share insights, helping them stay informed, ask questions, and connect with others in the community for a more valuable and informative experience.



Deal-sharing platform

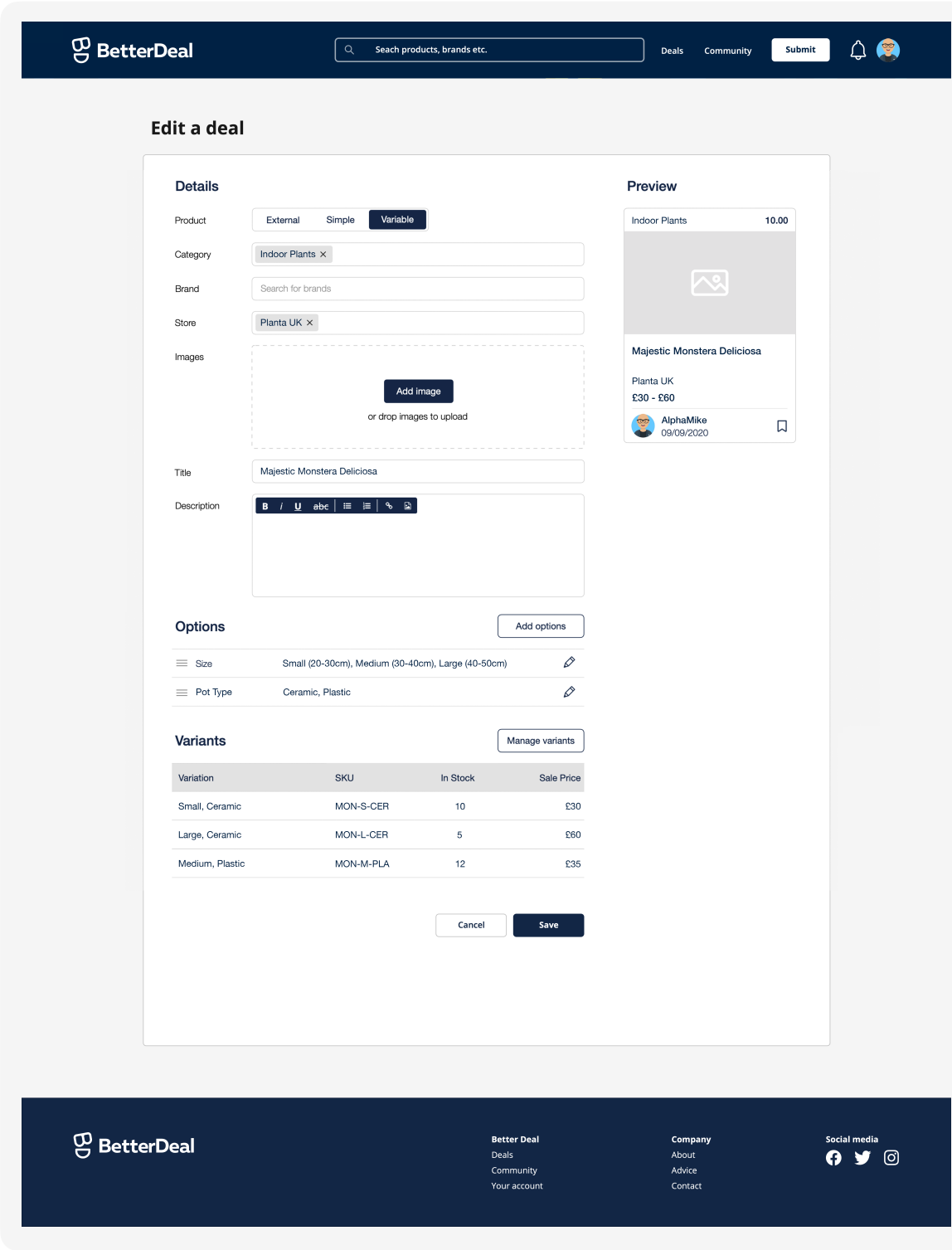
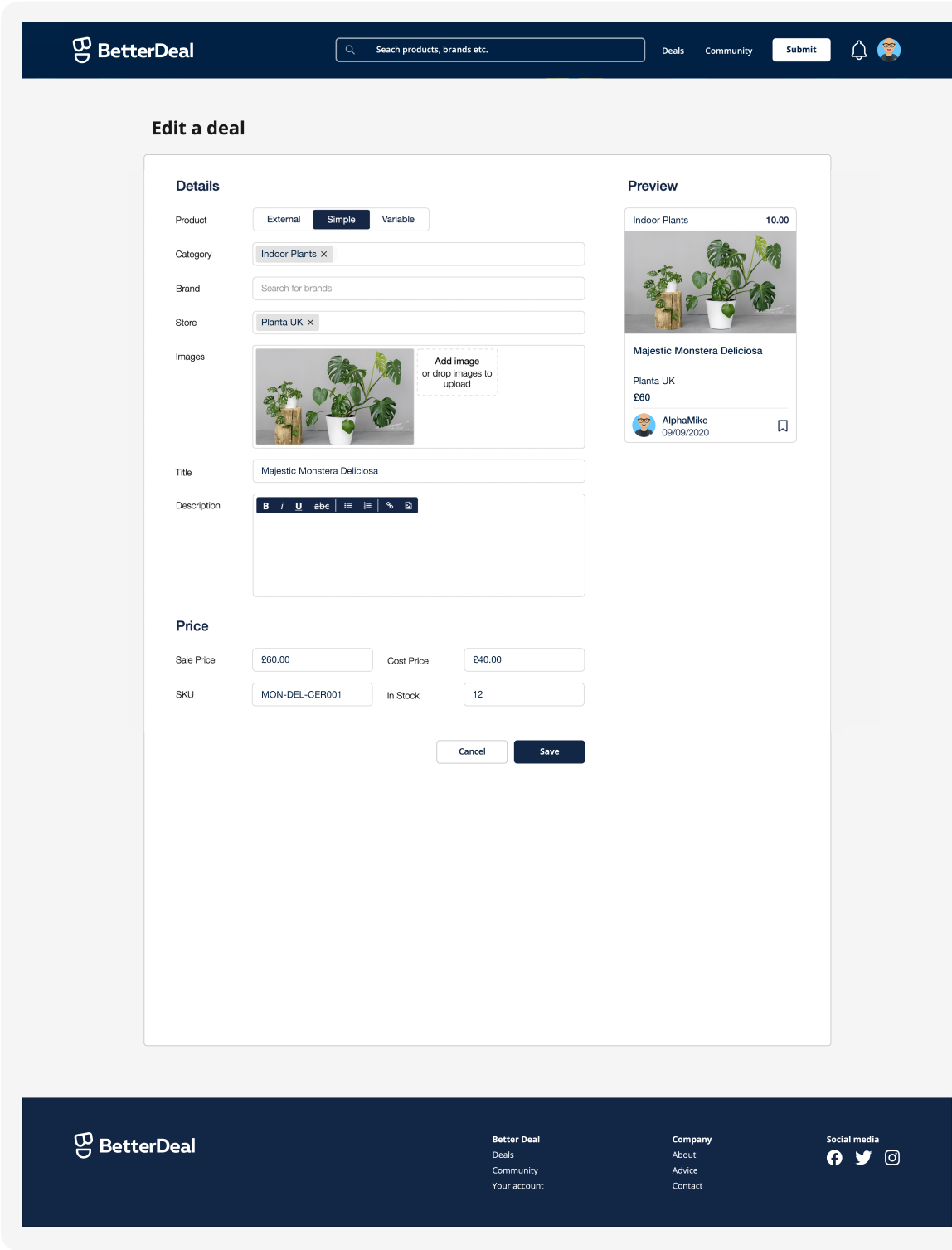
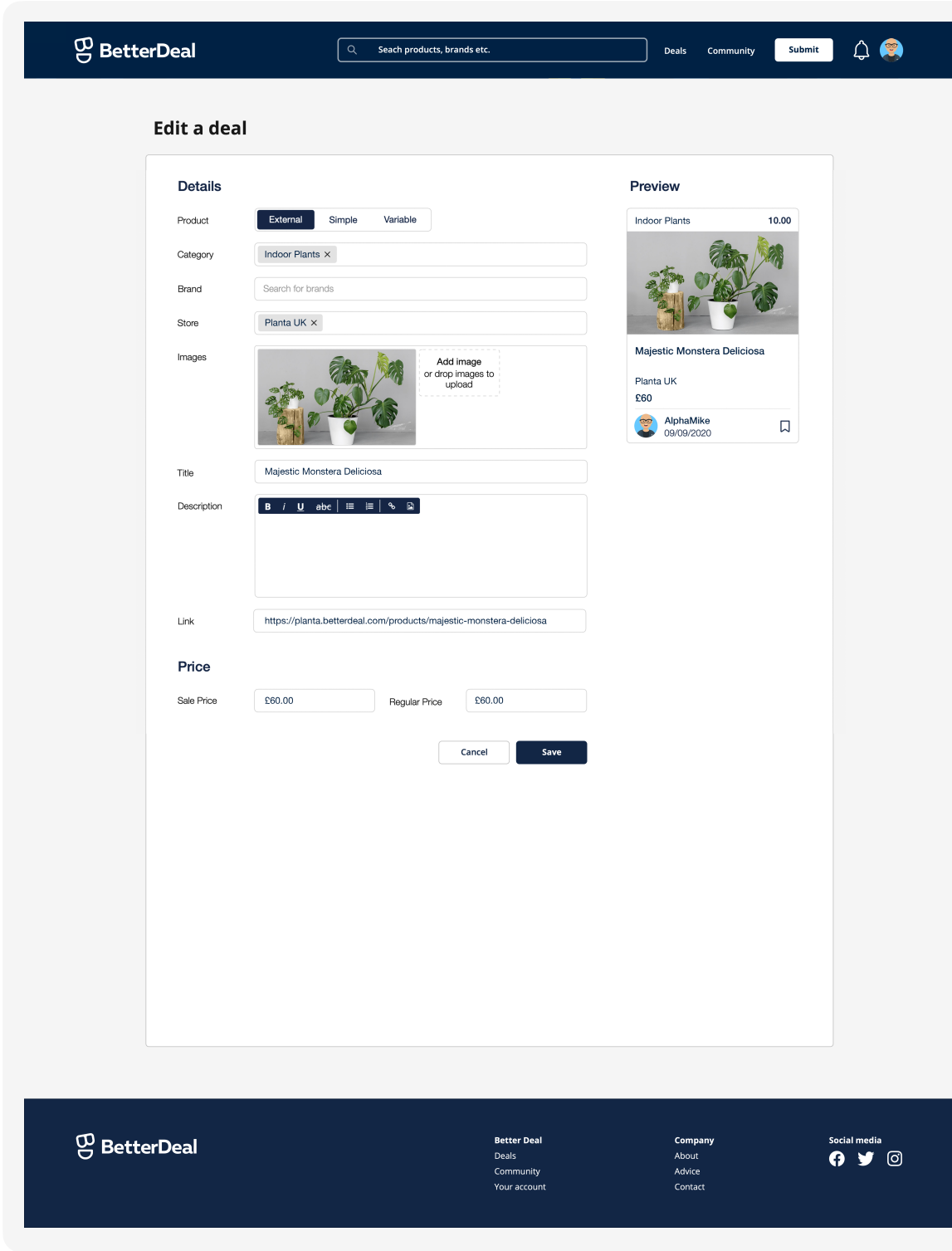
Profile

Managing profile & settings

The interface allows users to track achievements, manage alerts, and view saved and submitted deals and discussions. Users can also update their profile details, such as email, password, picture, username, and interests, and customise notification preferences for a more personalised experience.

Editing deal details

The interface allows users to edit deal details, such as descriptions, images, and variations. Whether sharing affiliate deals or selling their own deals, users can manage stock, variations, and prices, ensuring an efficient and smooth experience for both sellers and buyers.



Filters

×

Price range

The average price is £1,200

Min price

£480

Max price

£1,920+

Type

Any type

Product

Service

Categories

Home & Living

Electronics

Family & Kids

Fashion & Accessories

Garden & Do It Yourself

Culture & Leisure

Groceries

Travel

Other categories

Broadband & Phone Contracts

Brands

PlayStation

LEGO

NIKE

B&Q

Disney

Boots

Zara

Groupon

Nintendo

Decathlon

Dunelm

LG

Other brands

Samsung

Apple

Stores

John Lewis

Tesco

ASDA

Homebase

Wilko

Boots

IKEA

Waitrose

Superdrug

TKMaxx

Argos

Other stores

EE

Virgin Mobile

Vodafone

Three

O2

Clear all

Show results

Filters

×

Categories

Home & Living

Electronics

Family & Kids

Fashion & Accessories

Garden & Do It Yourself

Culture & Leisure

Groceries

Travel

Other categories

Broadband & Phone Contracts

Clear all

Show results

There is always a better deal.

laptop

×

Deals

Electronics (45)

Computers & Tablets (32)

Home & Living (8)

View all 85 deals

Discussions

Electronics (40)

Gaming (14)

Tech & Gadgets (10)

View all 64 discussions

Latest

Best rated

Price low to high

Price high to low

Latest

Best rated

Deal-sharing platform

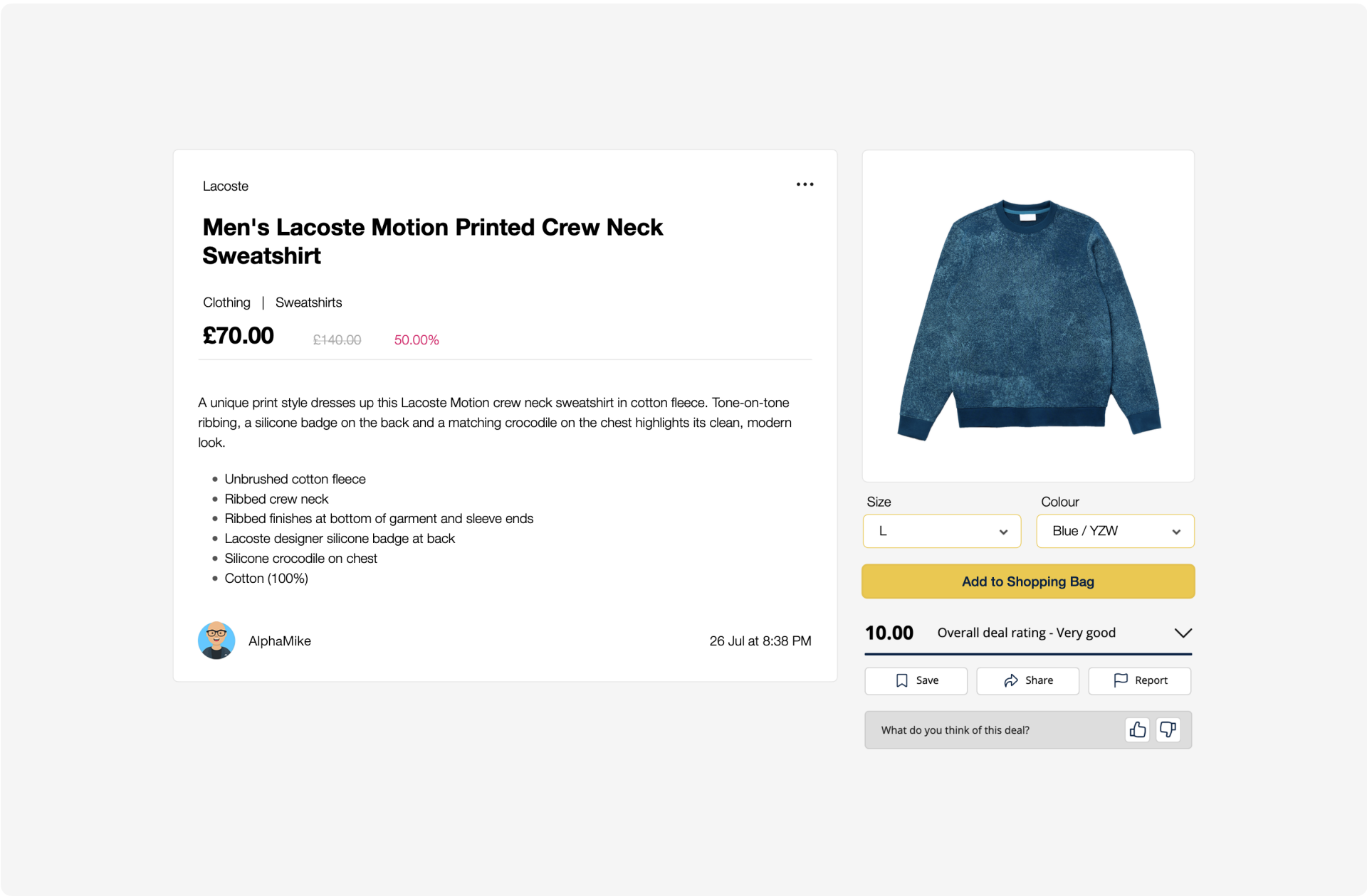
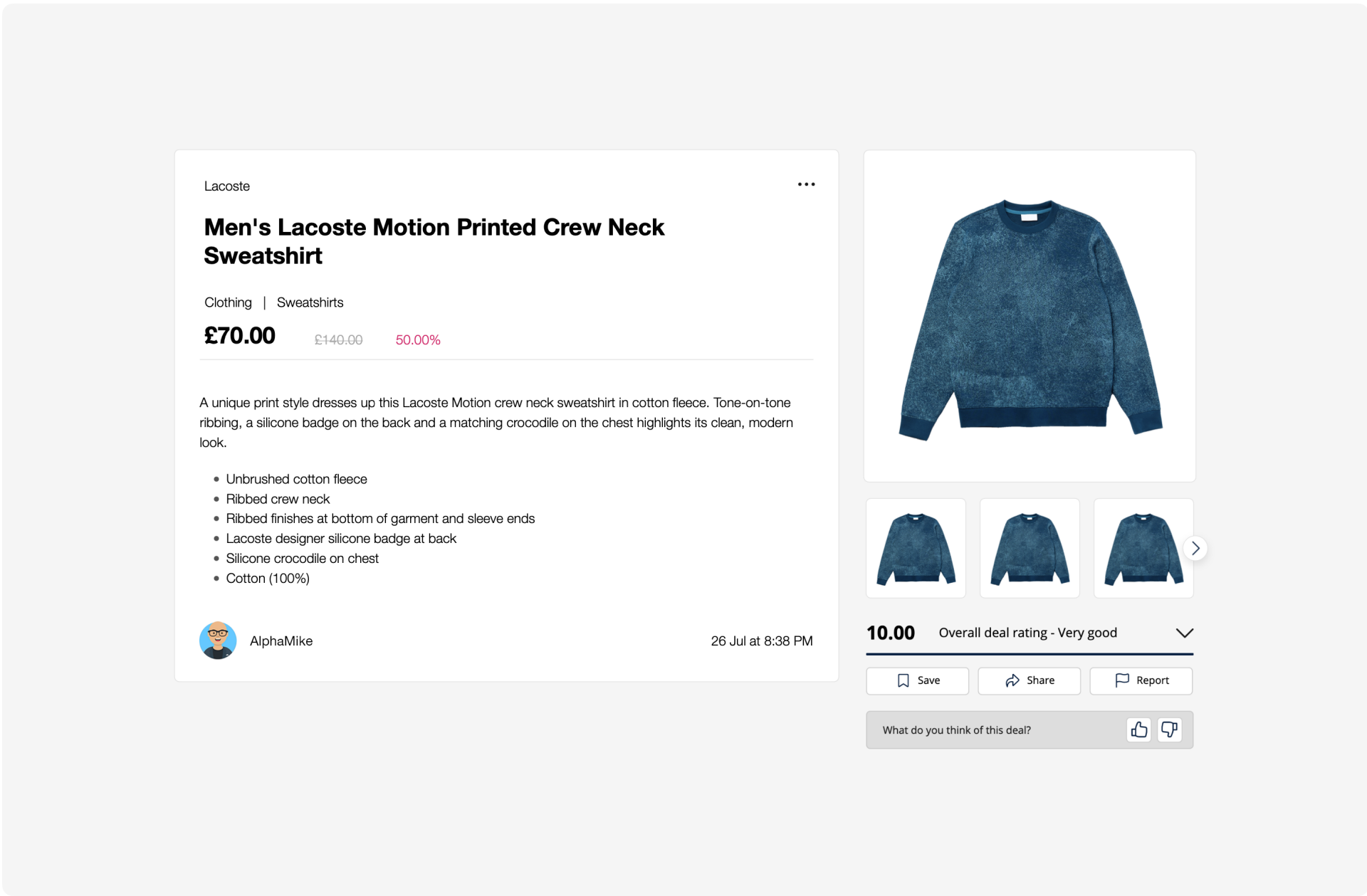
Search

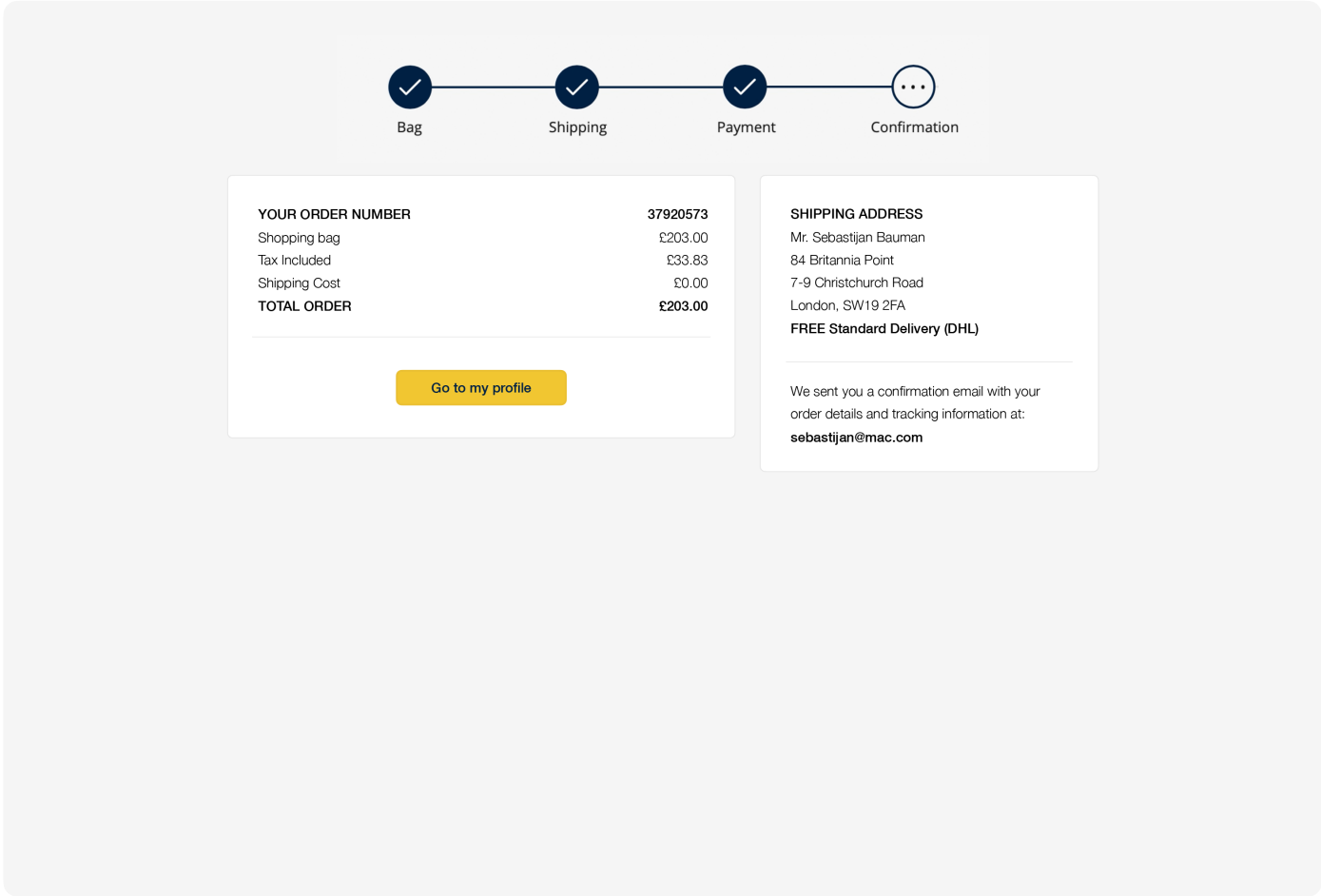
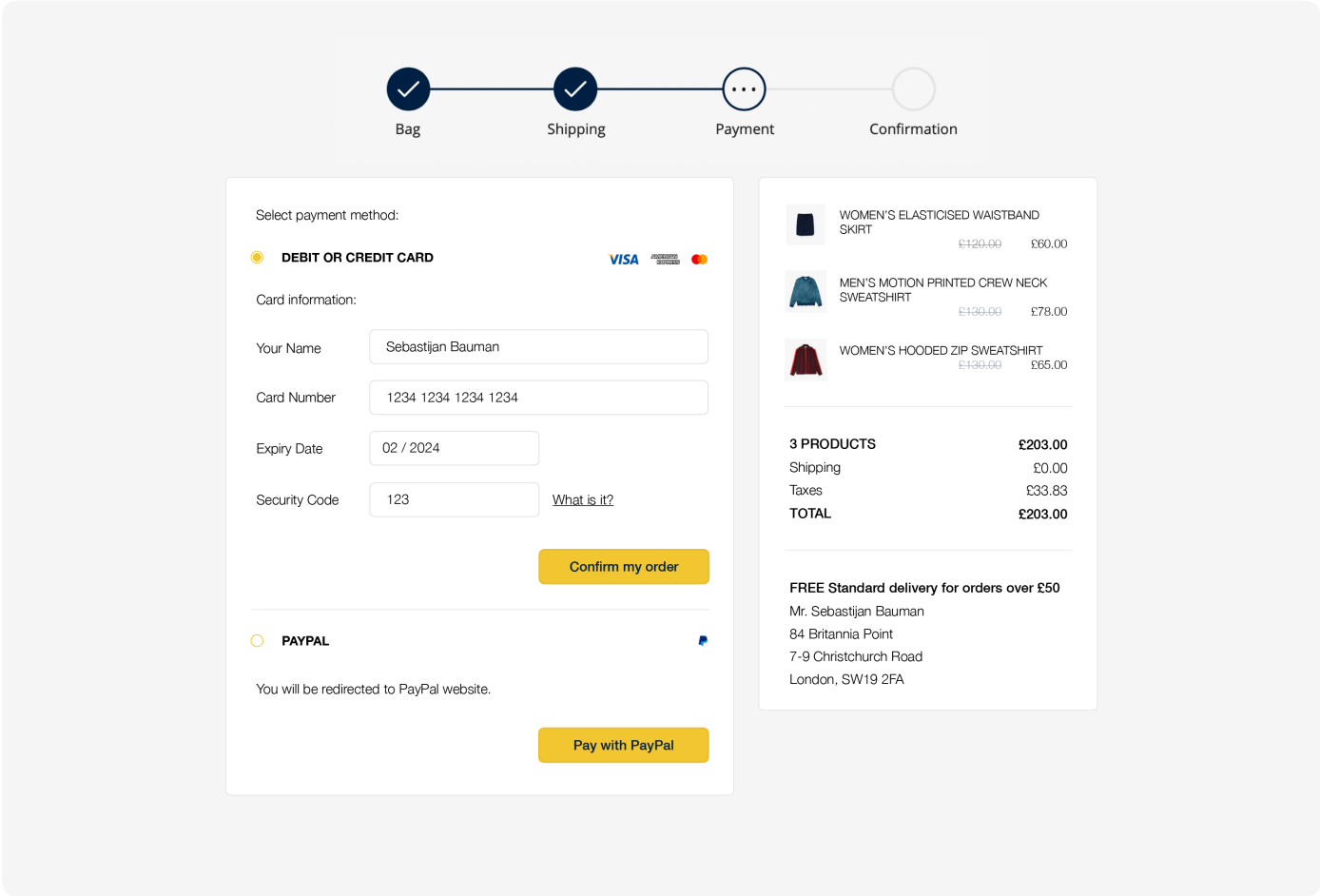
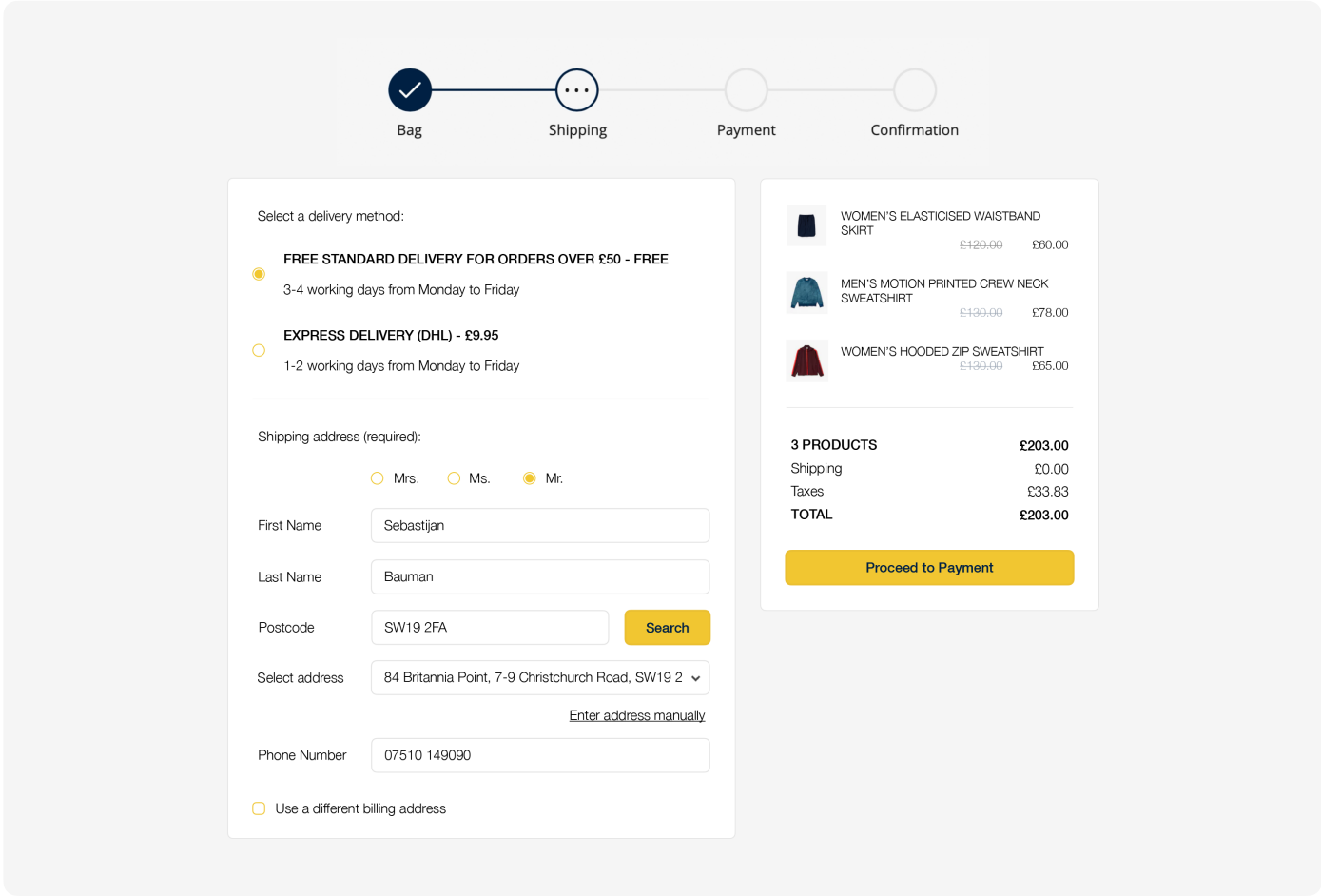
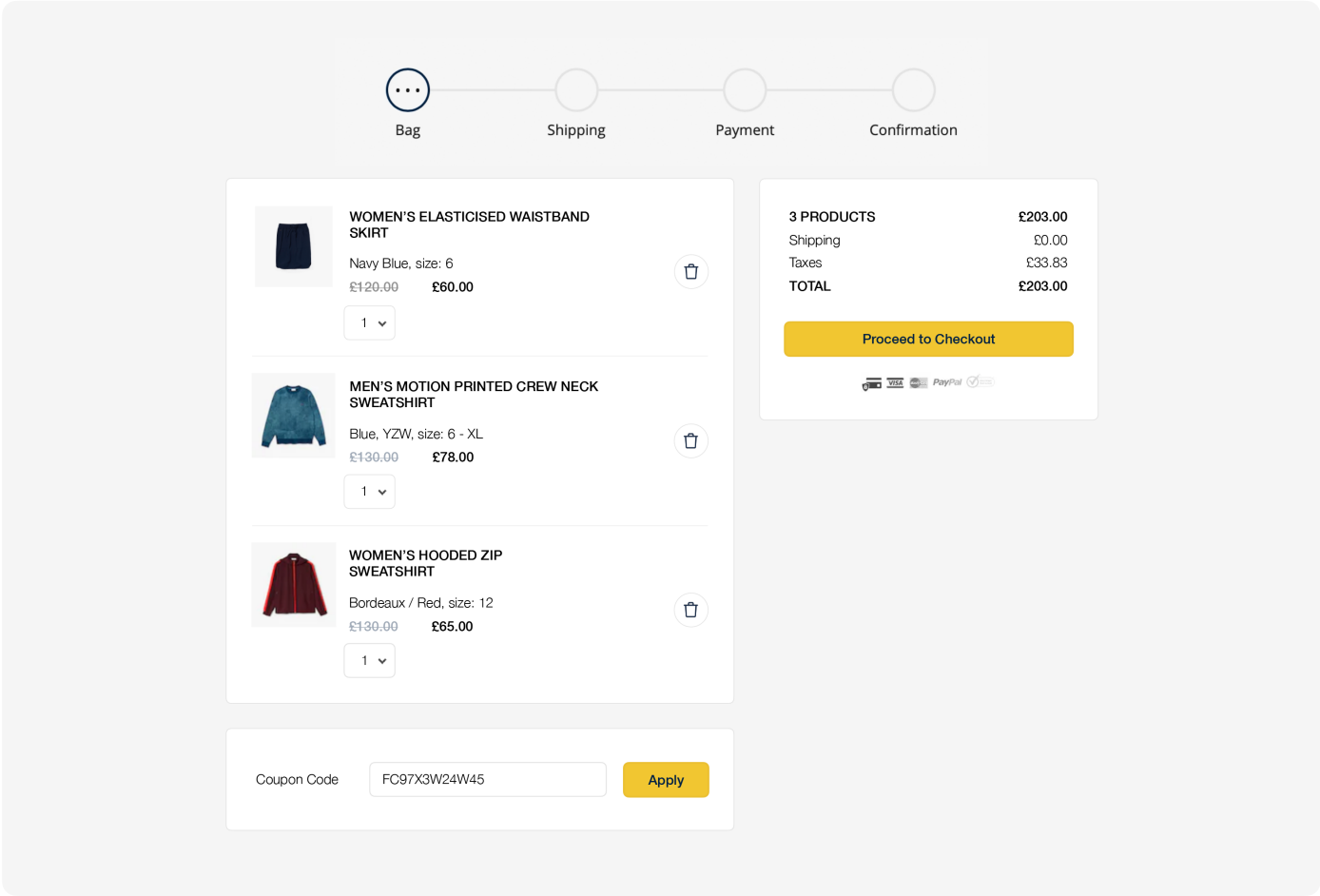
Searching, sorting, and filtering

The interface allows users to search for deals and discussions, sort by latest, best rated, or price, and filter by categories, brands, price range, and stores. This helps users quickly find relevant content, improve efficiency and make the browse experience more intuitive.

Viewing product details

The interface allows users to view product details, including multiple images, size and colour options, price, and description. Users can easily add products to their shopping bag, save it, share it, report it, or vote, ensuring informed decisions and a better shopping experience.





Deal-sharing platform

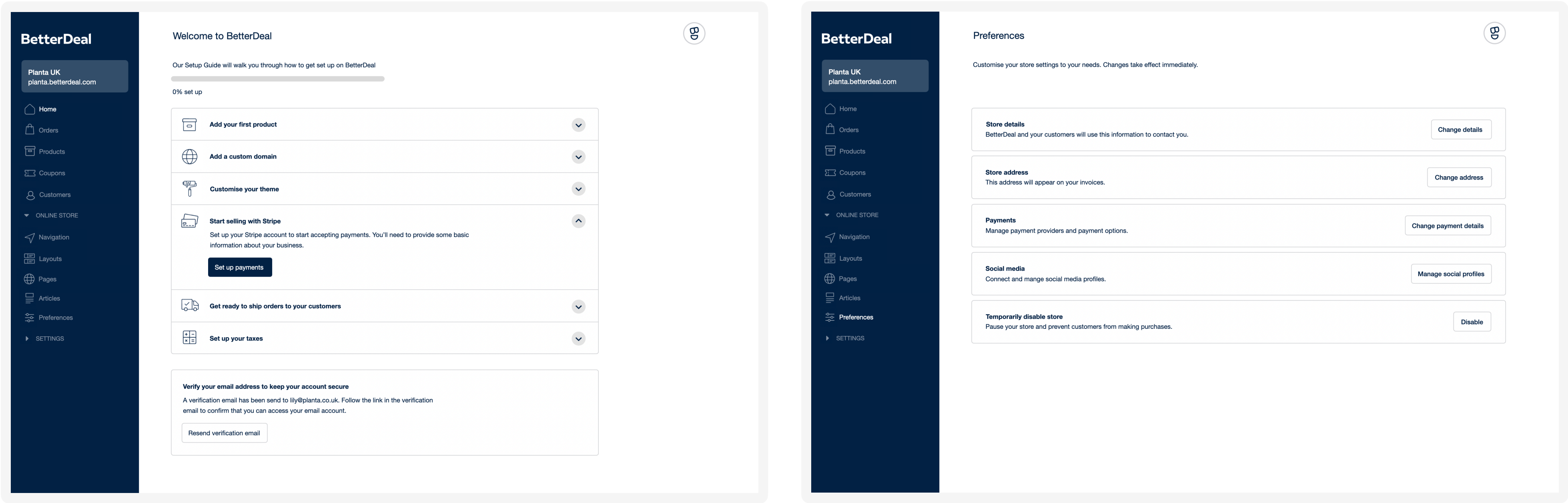
Checkout

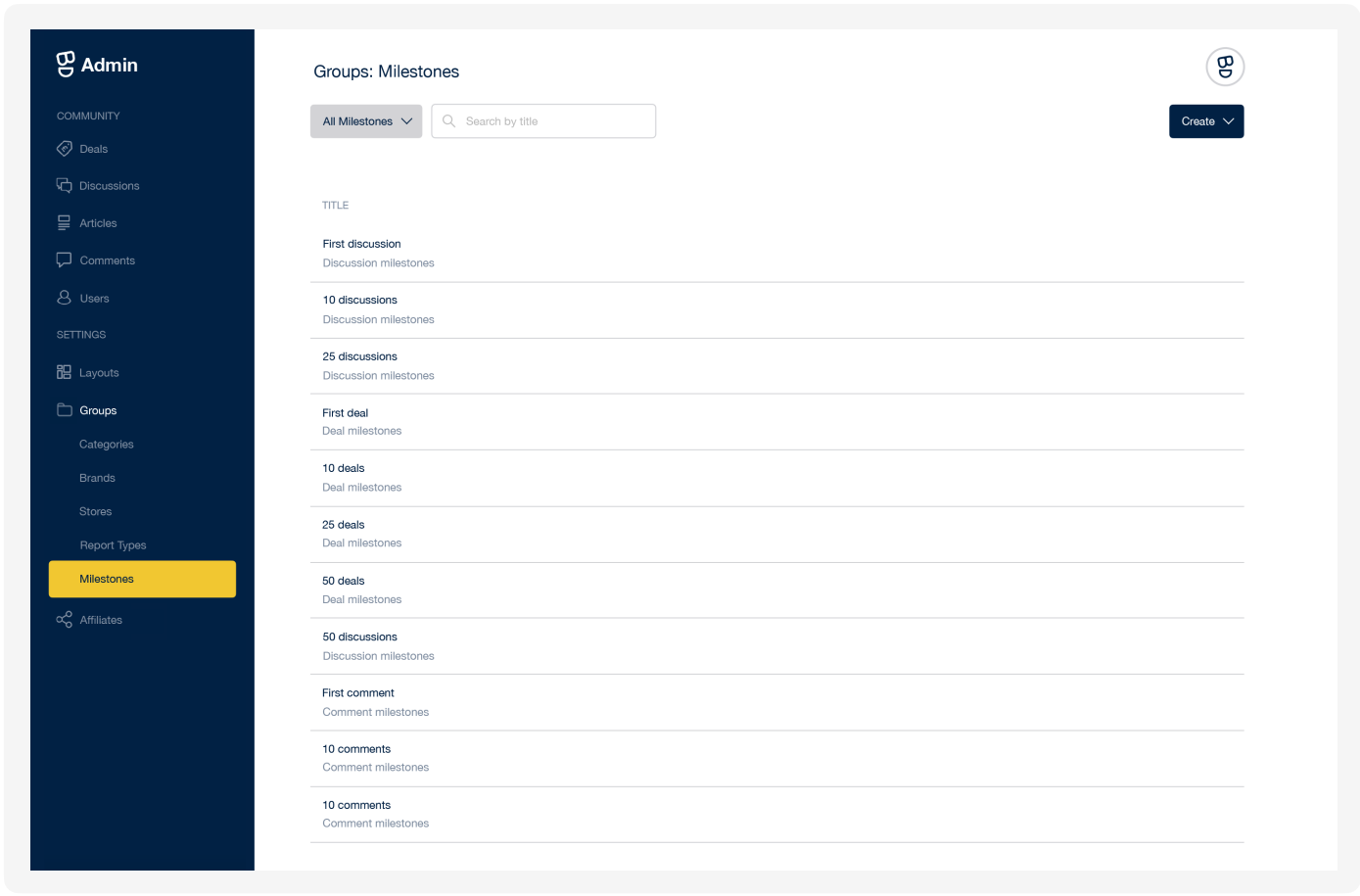
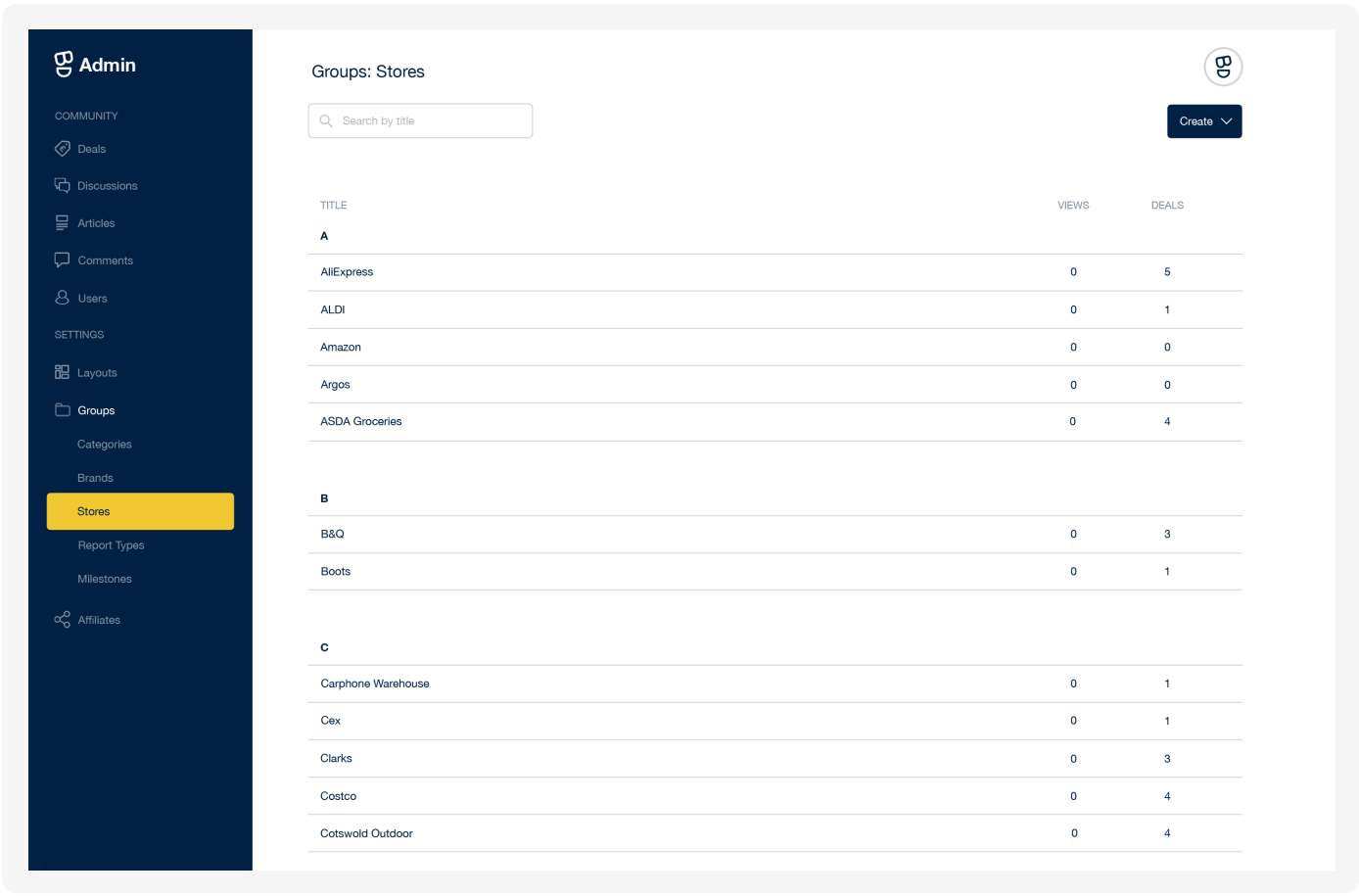
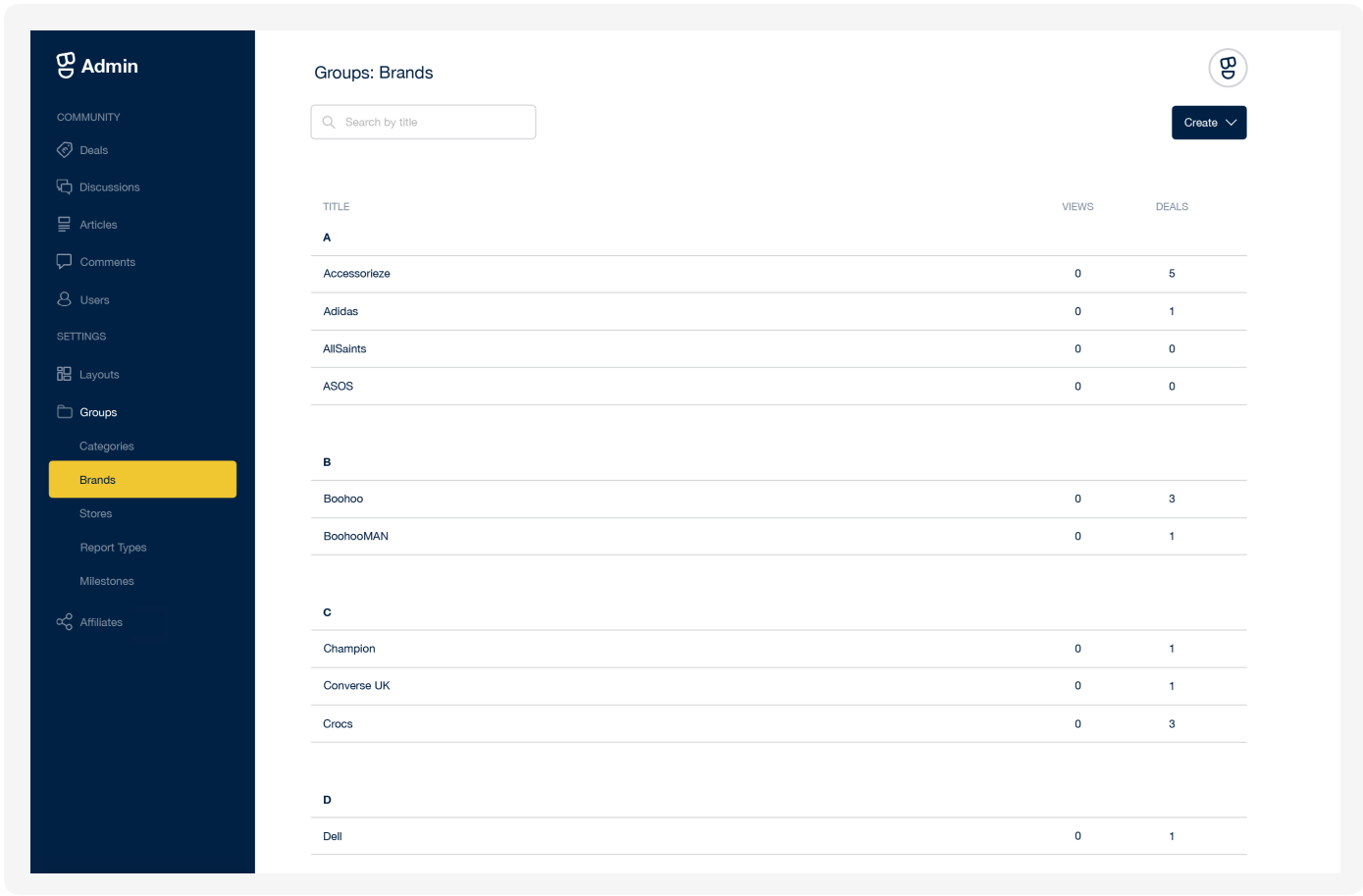
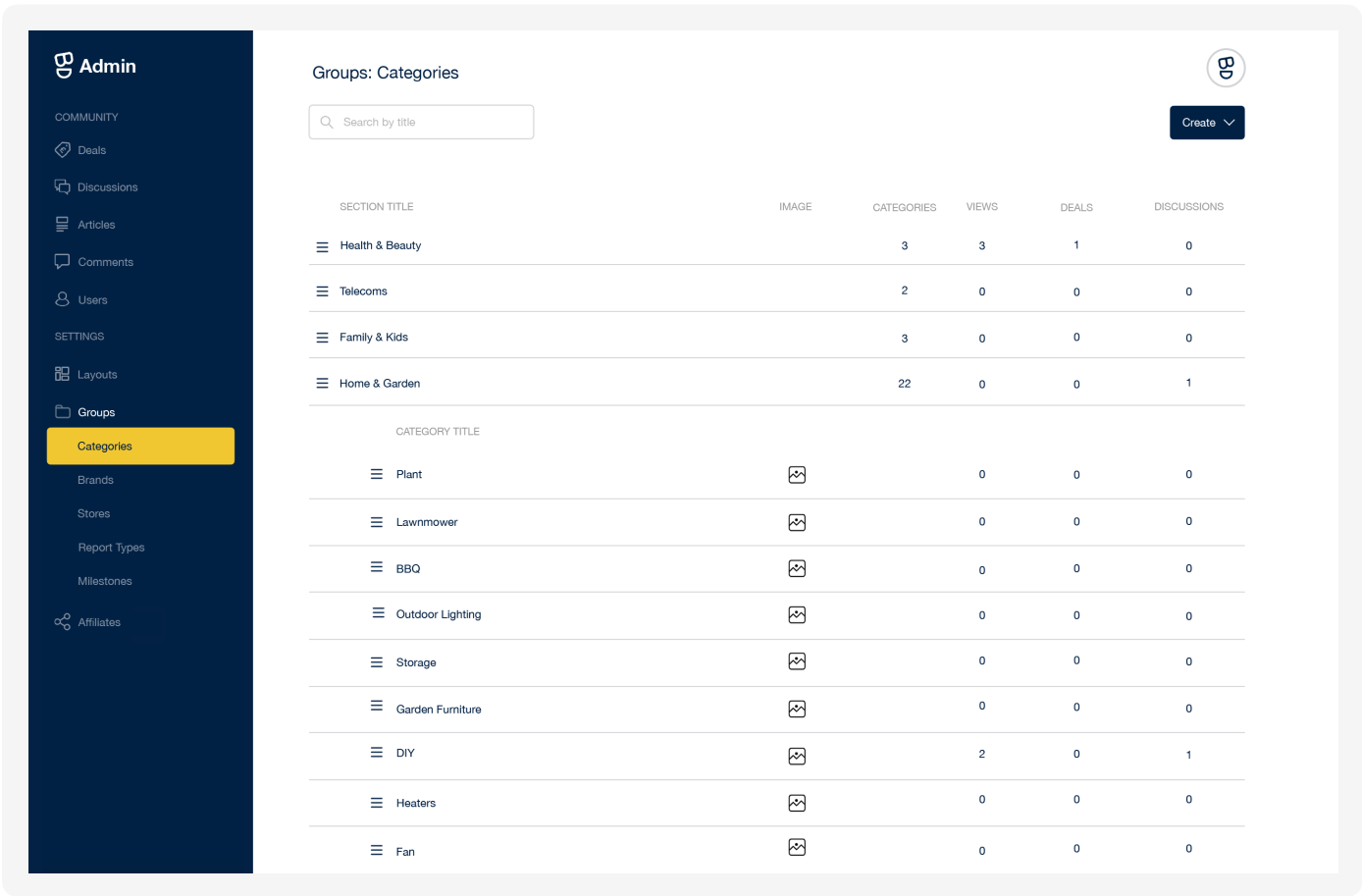
Completing checkout

The interface allows users to add products to the cart, select shipping options, enter payment details, and confirm the purchase. The clear and structured flow guides users through each step, ensuring a quick and efficient checkout experience from start to finish.

Setting up an account

The interface allows users to follow a step-by-step guide to set up their account. Users can verify their email address, customise store settings, such as store details, address, and payment providers, ensuring a quick and seamless setup for an optimised user experience.



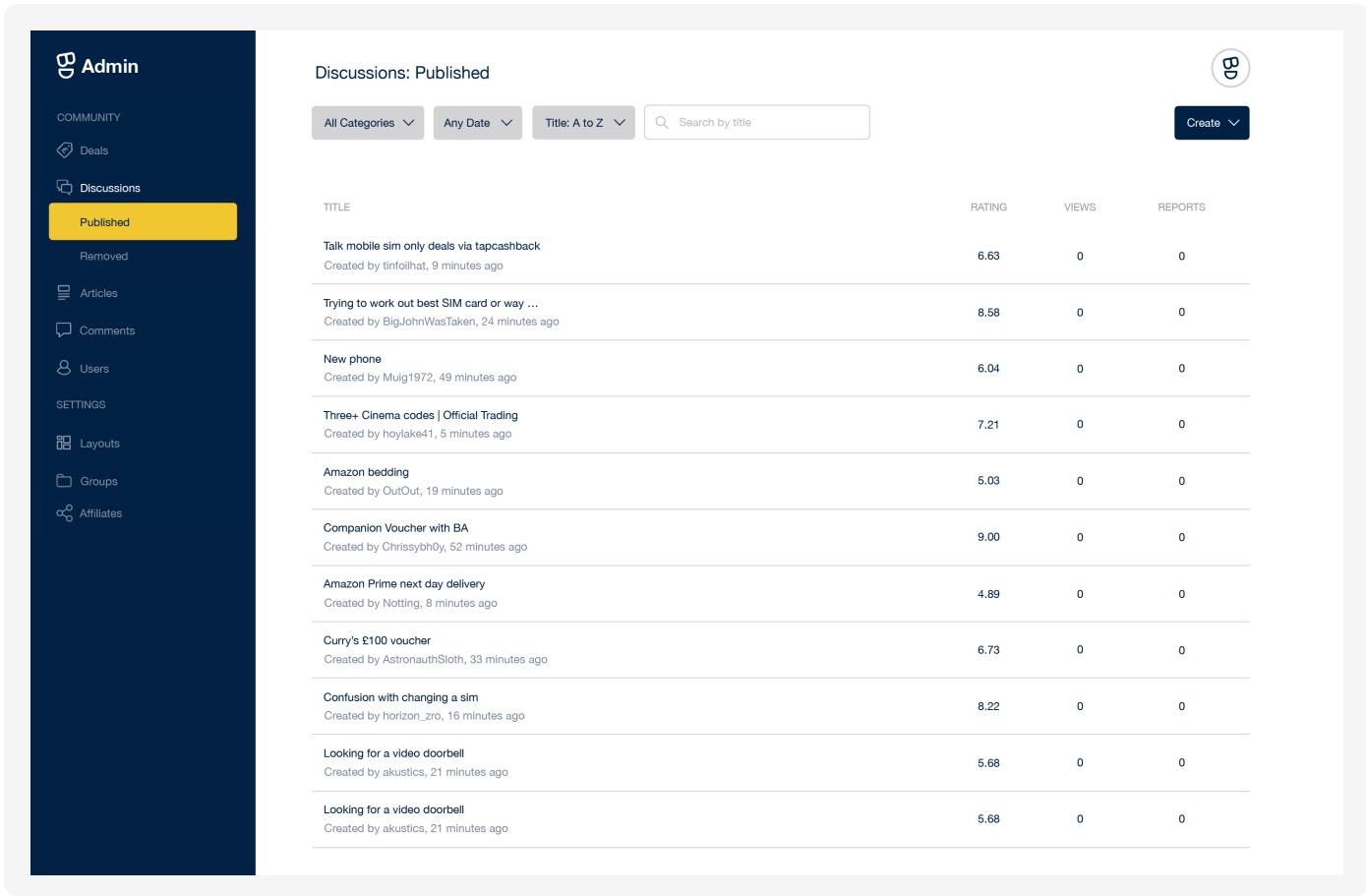
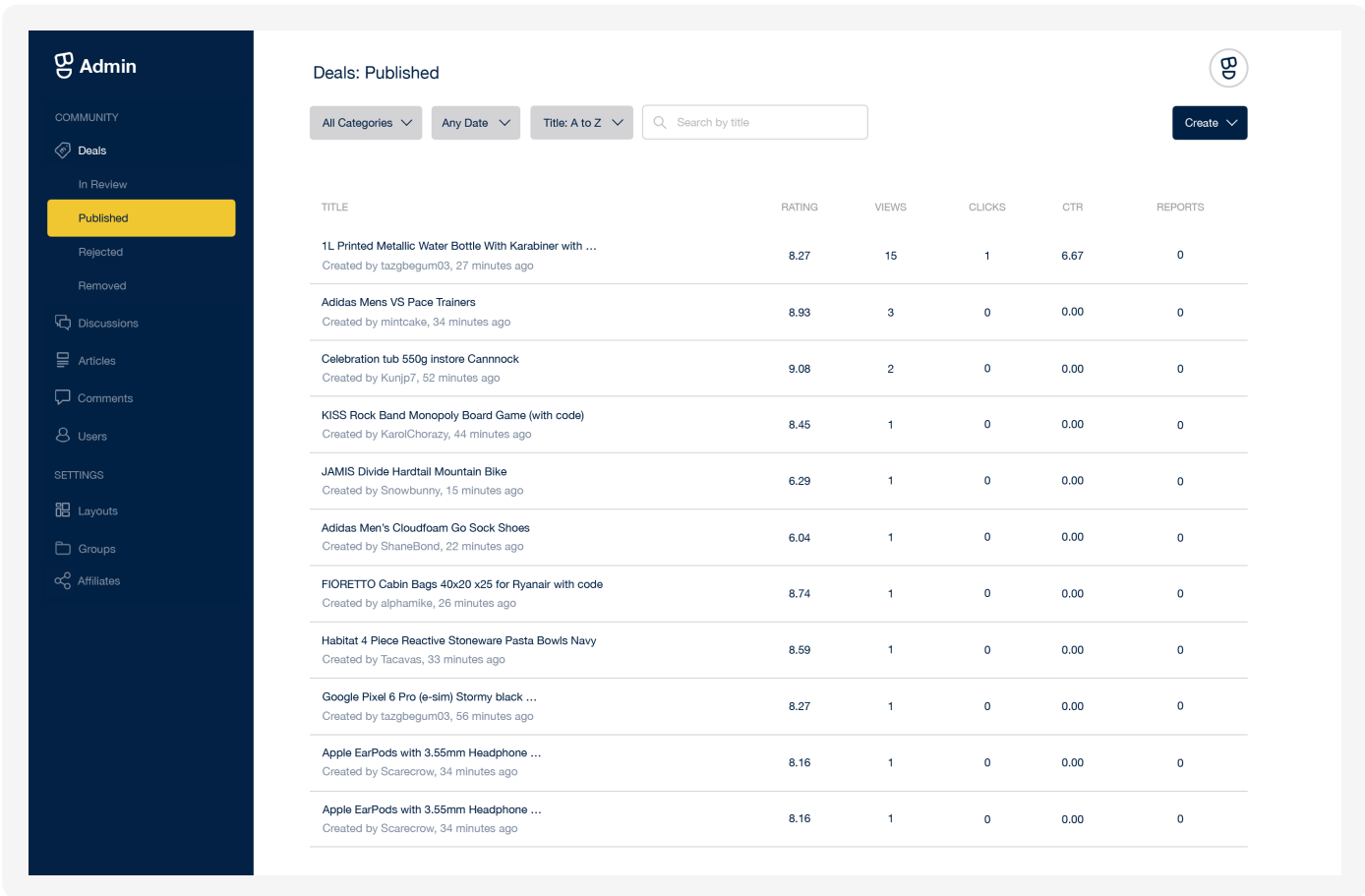


Deal-sharing platform

CMS

Managing groups

The interface allows users to create, edit, and delete groups that includes categories, brands, stores, and milestones. Users can reorder categories, filter milestones, and search across all groups, ensuring smooth management and a more organised, efficient experience.

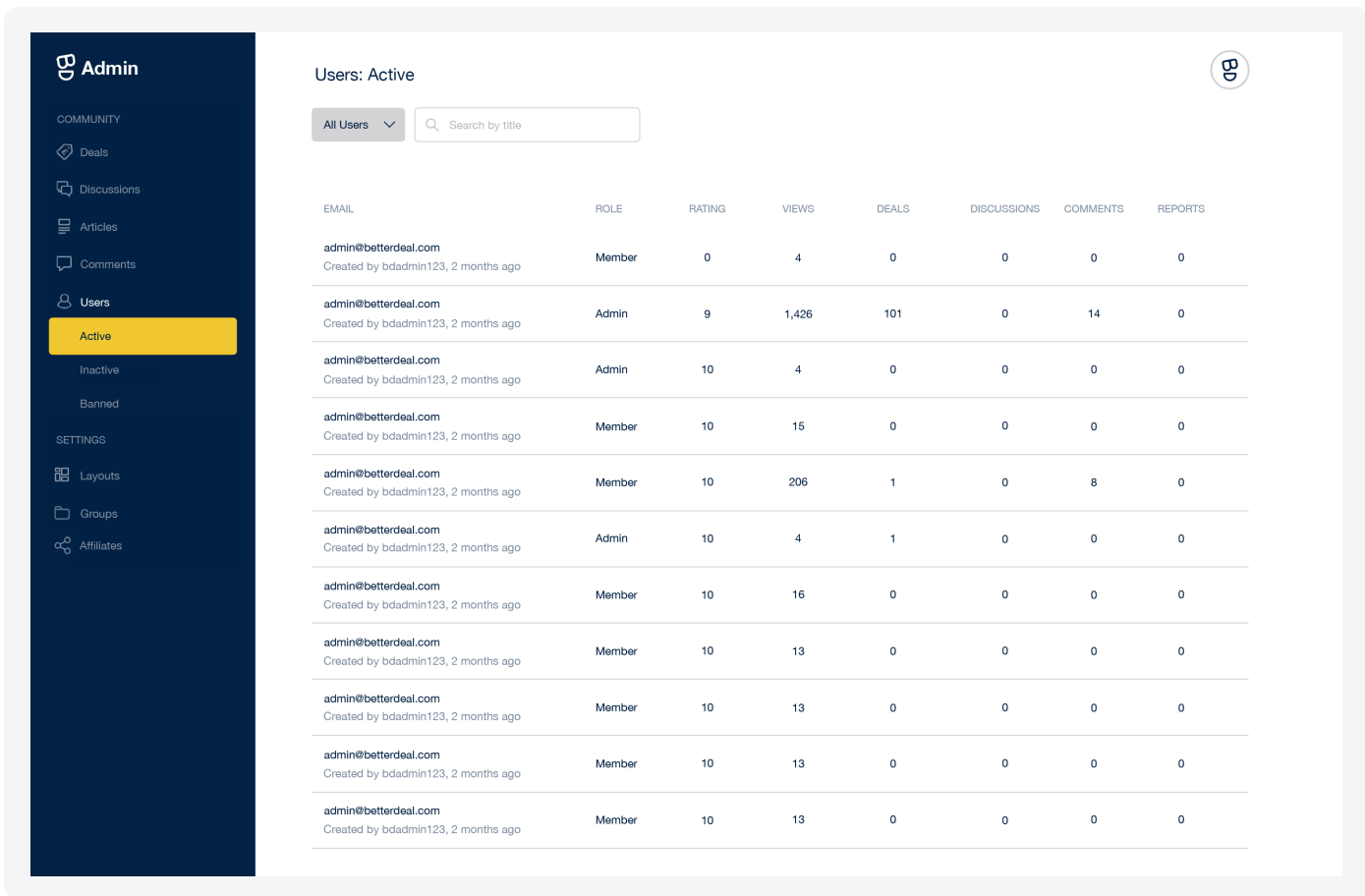
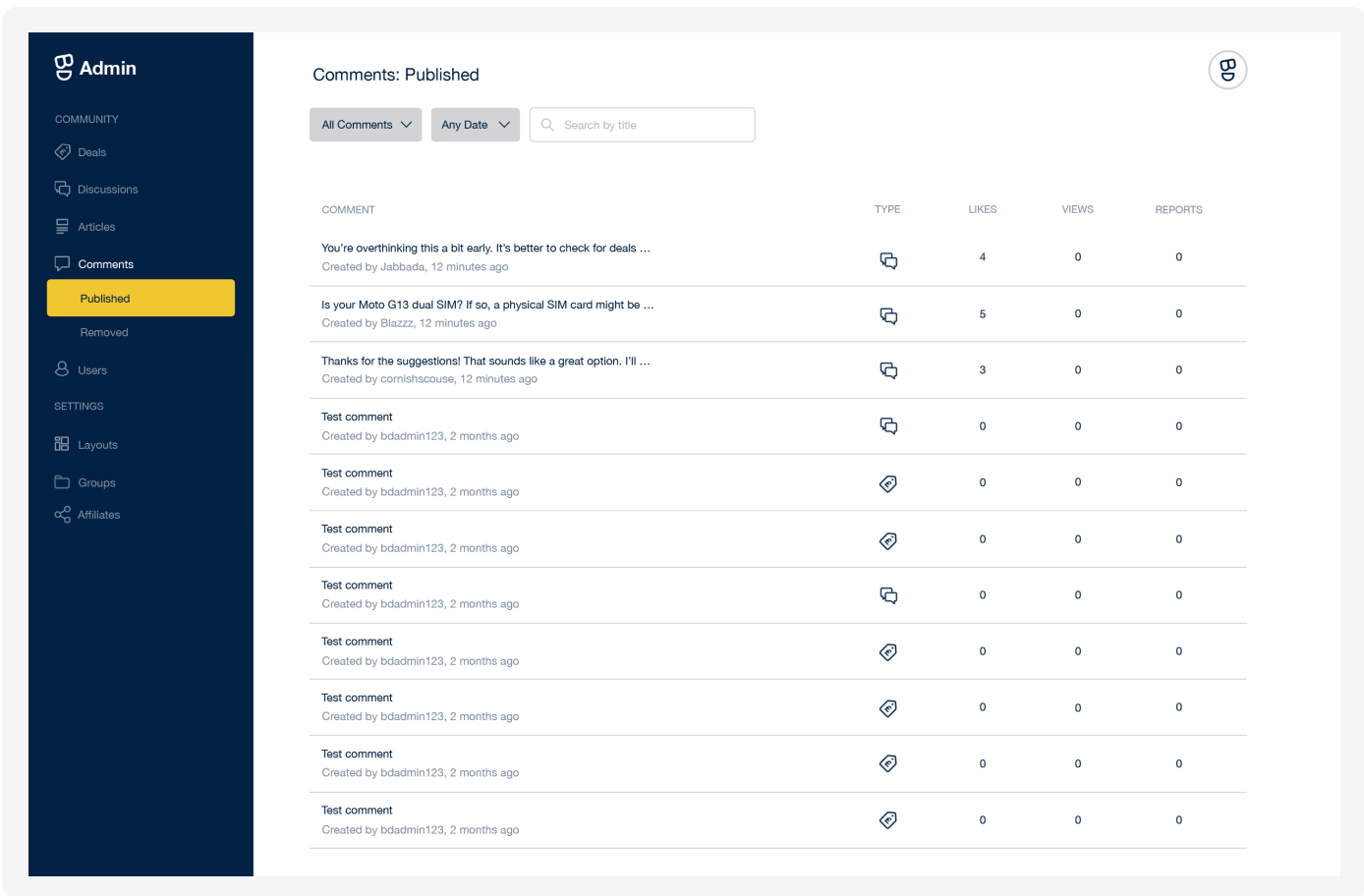


Deal-sharing platform

CMS

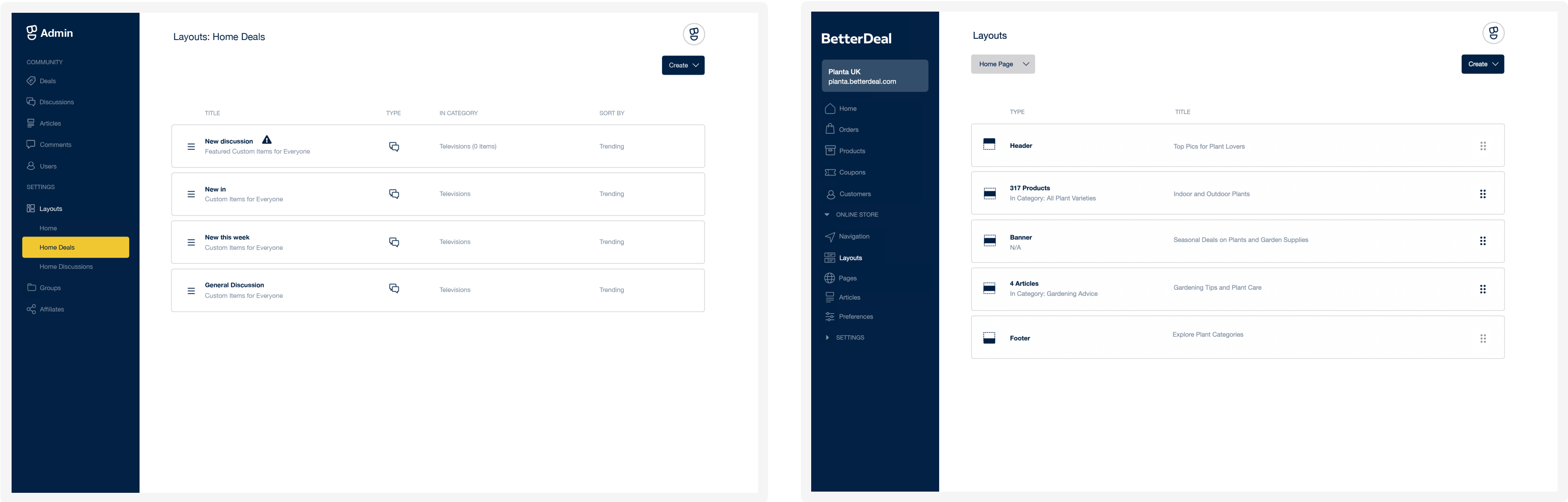
Managing the community

The interface allows users to manage deals, discussions, comments, and users. Moderators can publish, reject, or remove content and ban users. Search and filter options streamline moderation, ensuring effective and smooth experience for both moderators and community members.



Managing layouts

The interface allows users to manage page sections, including banners, deals, products, categories, articles, headers, and footers. Users can create, customise, reorder, and remove these sections, giving them full control over the page layout for a more personalised experience.



Managing orders

The interface allows users to view and manage orders, track payment, and fulfilment status, update billing and shipping details, process refunds, and initiate fulfilment. This ensures efficient order management, providing a smooth and timely customer experience.

BetterDeal

Planta UK
planta.betterdeal.com

Home

Orders

Active

Completed

Products

Coupons

Customers

ONLINE STORE

Navigation

Layouts

Pages

Articles

Preferences

SETTINGS

Orders: Active

Status

Search by order or customer

Create

ORDER	CUSTOMER	PAYMENT STATUS	FULFILMENT STATUS	TOTAL
#85766531 2 days ago	Ella White ella.white@outlook.com	Refunded	Not Fulfilled	£240.00
#8196190 2 days ago	Ella Walker ella.walker@yahoo.co.uk	Paid	Not Fulfilled	£275.00
#8626648 2 days ago	Mia Wilson mia.wilson@gmail.com	Refunded	Not Fulfilled	£295.55
#8865499 2 days ago	Chloe Thomas chloe.thomas@hotmail.co.uk	Paid	Not Fulfilled	£55.00
#8775326 2 days ago	Harry Roberts harry.roberts@outlook.com	Paid	Not Fulfilled	£64.95
#8089823 2 days ago	George Jackson george.jackson@outlook.com	Paid	Not Fulfilled	£52.25
#8887822 2 days ago	Jacob Wilson jacob.wilson@gmail.com	Partially Refunded	Not Fulfilled	£179.55
#8420936 3 days ago	Isabella Thomas isabella.thomas@outlook.com	Partially Refunded	Not Fulfilled	£131.18
#4928173 3 days ago	Harry Evans harry.evans@gmail.com	Paid	Not Fulfilled	£240.00
#7854321 3 days ago	Emily Wilson emily.wilson@btinternet.com	Paid	Not Fulfilled	£1,179.55
#6583092 3 days ago	Jacob Clark jacob.clark@hotmail.co.uk	Paid	Not Fulfilled	£64.95

BetterDeal

Planta UK
planta.betterdeal.com

Home

Orders

Active

Completed

Products

Coupons

Customers

ONLINE STORE

Navigation

Layouts

Pages

Articles

Preferences

SETTINGS

Order: #8899163

ORDER

CUSTOMER

SHIPPING ADDRESS

BILLING ADDRESS

Order Number: #889163
14/09/2021 16:08

Sebastijan Bauman
sebastijan@mac.com

Sebastijan Bauman
Ravel House, Apt 13
4 York Place
London, SW11 3BD

Same as shipping address

	Indoor Plant Set	£45 x 3	£135.00
	Gardening Starter Kit	£35 x 2	£70.00
		Subtotal	£205.00
		Shipping	£5.95
		Sales Tax (20% VAT)	£41.00
		ORDER TOTAL	£251.95

PAYMENT OF £251.95 WAS ACCEPTED BY DEBIT OR CREDIT CARD

Refund

FULLFILL ITEMS FOR STANDARD DELIVERY (DHL EXPRESS)

Start Fulfilling

Managing coupons

The interface allows users to manage coupons. Users can generate a coupon code, define value types, set validity dates, limit uses, and apply coupons to specific products, categories, or orders, optimising promotional campaigns and boosting customer engagement.

BetterDeal

Planta UK
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Coupons: Available

Status ▾

Create ▾

CODE	STATUS	USED
ABC12345XYZ £50 off on Garden Equipment	Active	5 / 100
SALE20NOW 20% off on Entire Order	Active	0 / 50
HOLIDAY15 15% off on Plants and Seeds (Valid 01/01/2021 - 31/01/2021)	Active	20 / 200
WINTER40 £40 off on Planters and Pots (Valid 10/01/2021 - 20/01/2021)	Active	10 / 50
EXCLUSIVE10 £10 off on Gardening Tools	Inactive	0 / 25
CLEARANCE30 30% off Seasonal Plants	Inactive	41
NEWYEAR2021 5% off on Entire Order	Expired	127
SAVE5NOW £5 off on Orders Over £50	Expired	3 / 30
STARTERS5 5% off on Garden Equipment	Expired	35
ZXT9187BKL £25 off on Garden Equipment (Valid 15/01/2025 - 30/01/2025)	Expired	20 / 50
QWE5632LRT 15% off on Plants and Seeds (Valid 20/01/2025 - 10/02/2025)	Expired	10

Edit coupon

☒ Enable Coupon

Code

2IWF3M4W9EZK

Generate

Type

Fixed Amount

Percentage

Value

£10

Valid Between (optional)

dd/mm/yyyy

dd/mm/yyyy

Reset

Limit Uses (optional)

0

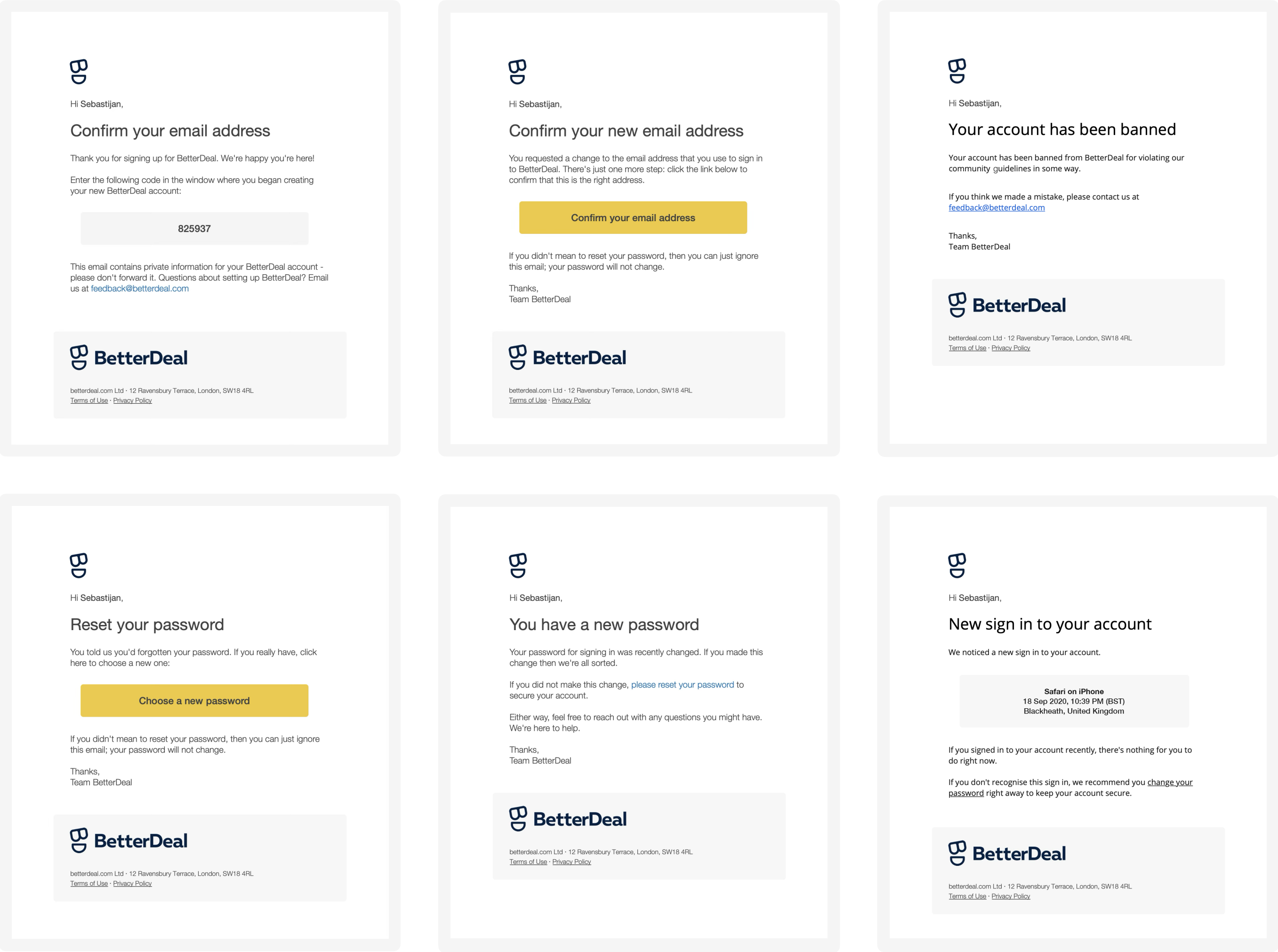
Apply To

Specific product

Majestic Monstera Deliciosa (Medium, 30-40cm)

Remove

Save




Deal-sharing platform Notifications

Viewing email notifications

The interface allows users to view essential email notifications for account related actions, such as email address confirmation, password reset requests, and account status updates. These notifications ensure users stay informed, secure, and complete necessary actions timely.

Viewing order notifications

This interface allows users to view important email notifications about their orders, including confirmation, shipping updates, and refunds. These notifications keep users informed about their purchases, ensuring transparency and improving the overall shopping experience.



Hi Sebastijan!

Thank you for your order


We thank you for order number **#8899163** placed on [planta.betterdeal.com](#)

Your order will be processed shortly and you will receive a shipment confirmation email with details of how to track your order.


You can also check the status of your order at any time under the section "My orders" in your profile account.

YOUR ORDER SUMMARY	DETAILS OF YOUR ORDER	
Order number: #8899163	Subtotal	£203.00
Date: 26/02/2021	Shipping	£0.00
Delivery type: Standard delivery (DHL)	Sales tax	£3.39
Payment method: Debit or credit card	ORDER TOTAL	£203.39

SHIPPING ADDRESS	BILLING ADDRESS
Sebastijan Bauman 84 Britannia Point 7-9 Christchurch Road London, SW19 2FA	Sebastijan Bauman 84 Britannia Point 7-9 Christchurch Road London, SW19 2FA



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Hi Sebastijan!

Your order has been shipped

We confirm that your order **#8899163** has just been shipped by **DHL Express** and your tracking number is **4100524551**.

You can [view products](#) from your order details.


Track my order

	Indoor Plant Set	3 x £45
	Gardening Starter Kit	2 x £35


SHIPPING ADDRESS

Sebastijan Bauman
84 Britannia Point
7-9 Christchurch Road
London, SW19 2FA

Thanks
Team BetterDeal



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Hi Sebastijan!


Your order has been refunded

We have refunded **£203.39** for order **#8899163** to VISA ******* 4827**. Please allow **3 to 5 business days** for the funds to show up in your account.

View your orders

If you have any queries or concerns please send us an email at feedback@betterdeal.com.

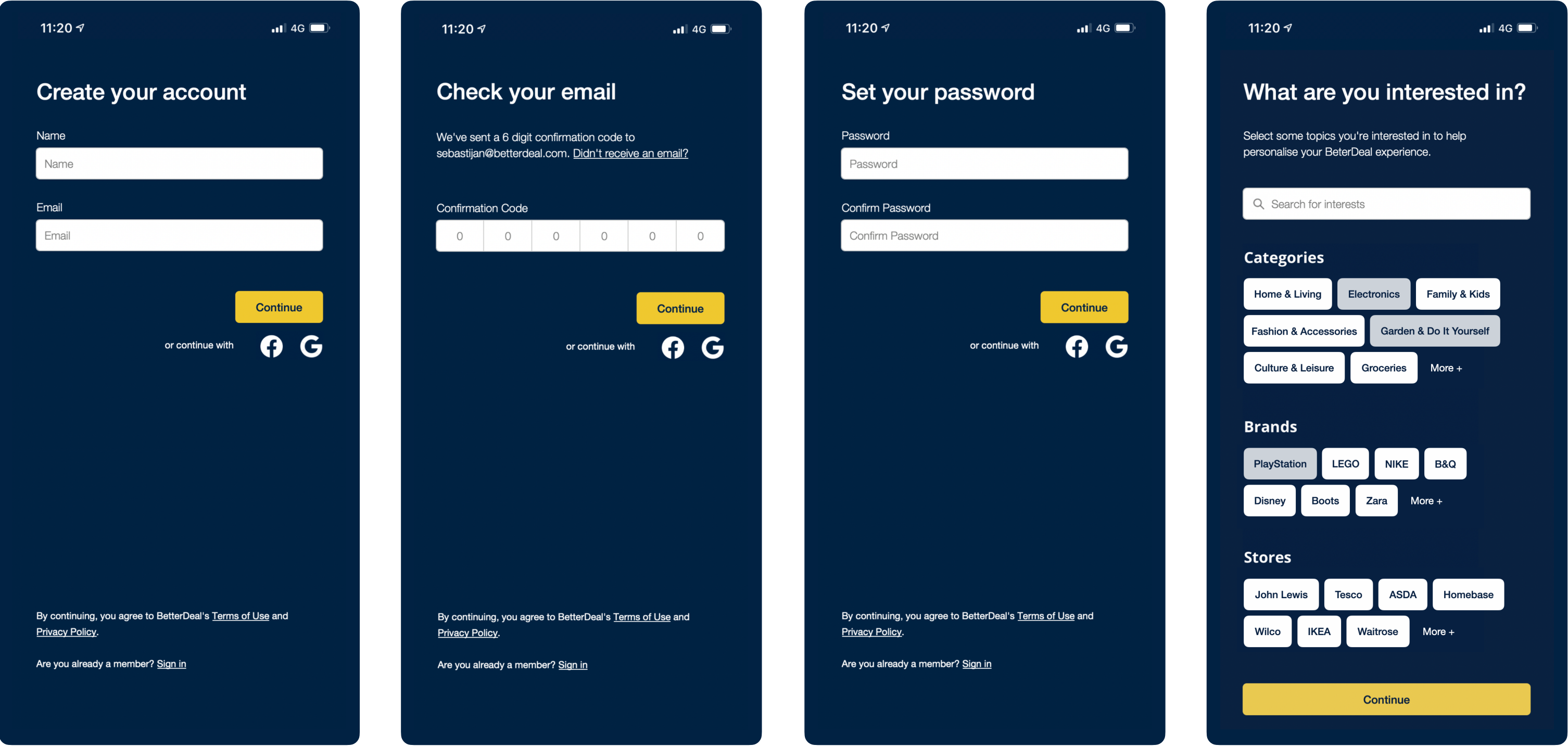
Thanks
Team BetterDeal



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Onboarding signup process

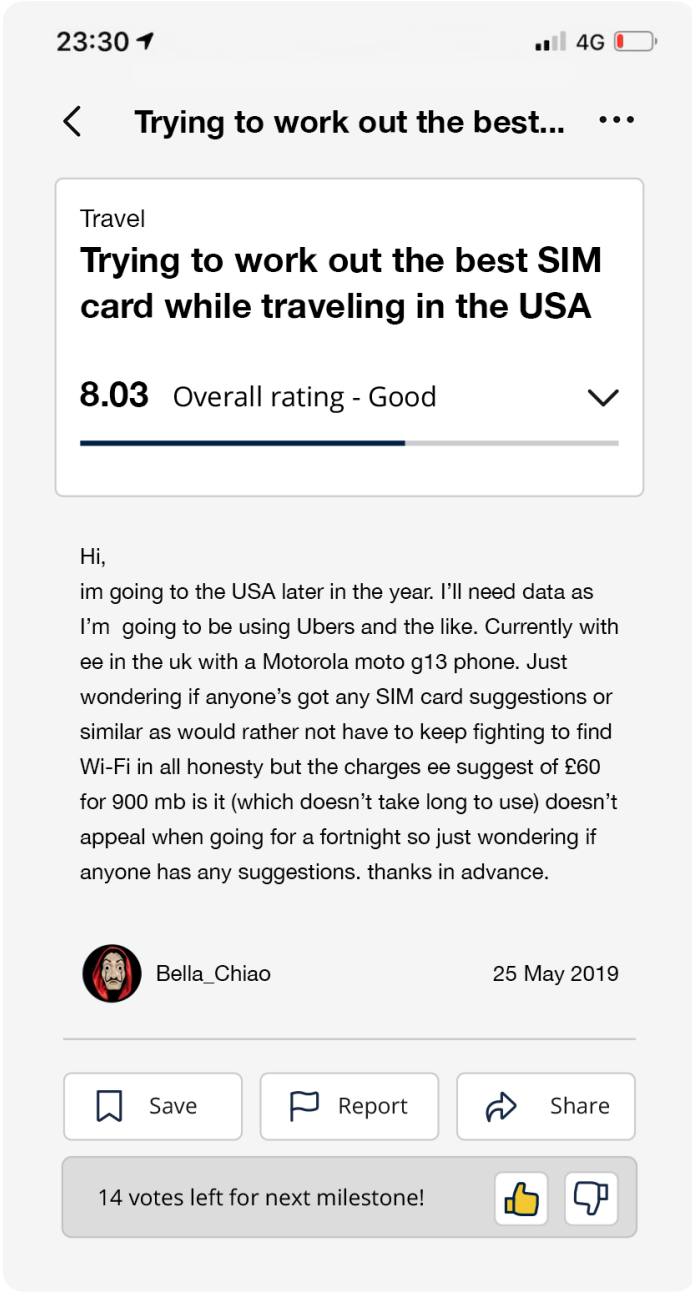
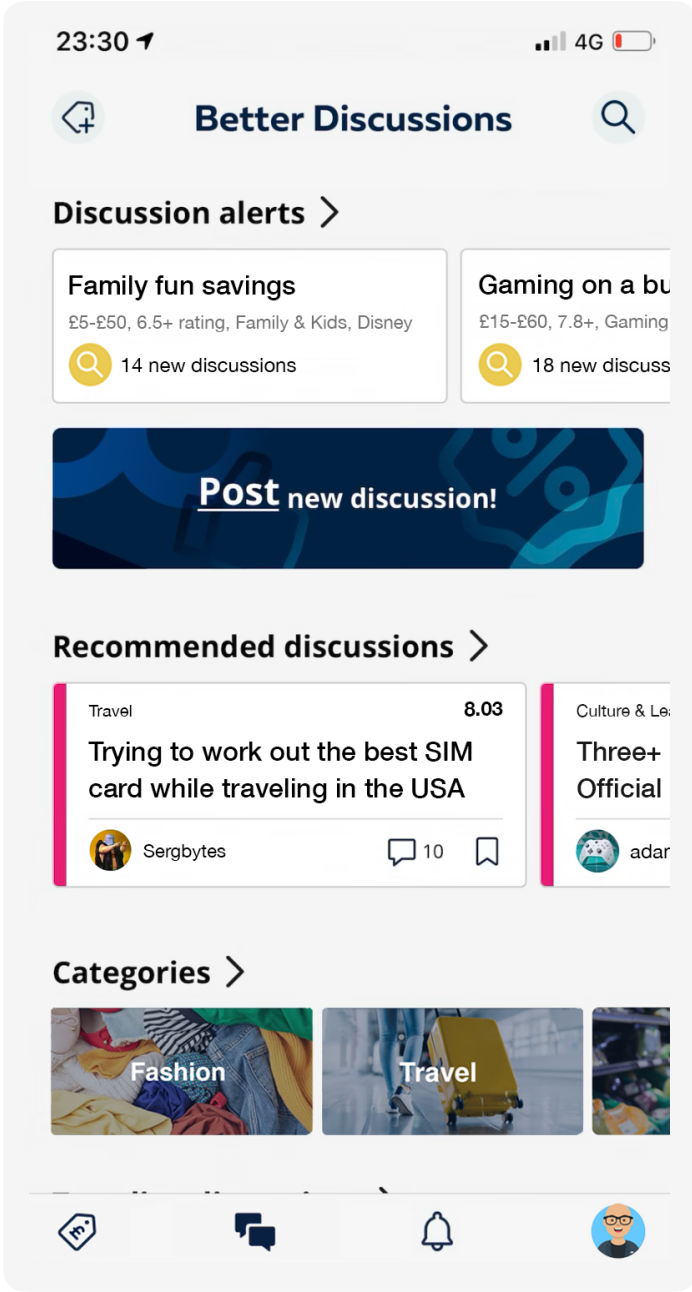
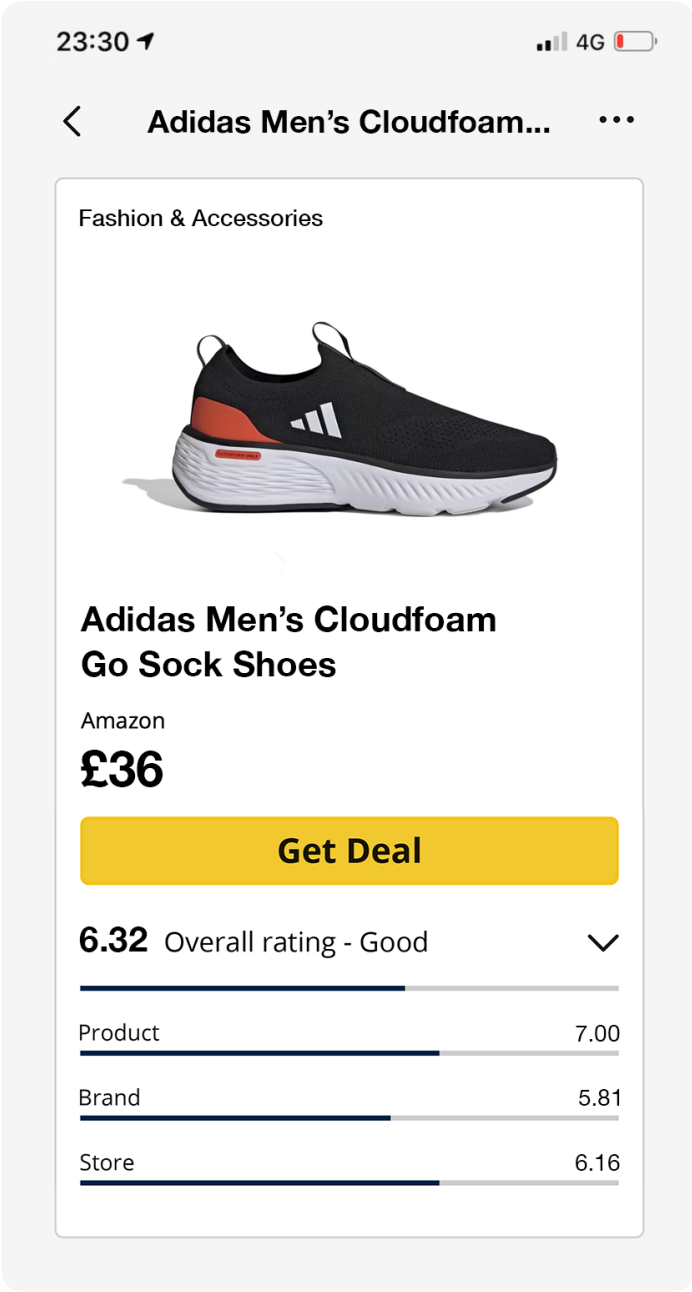
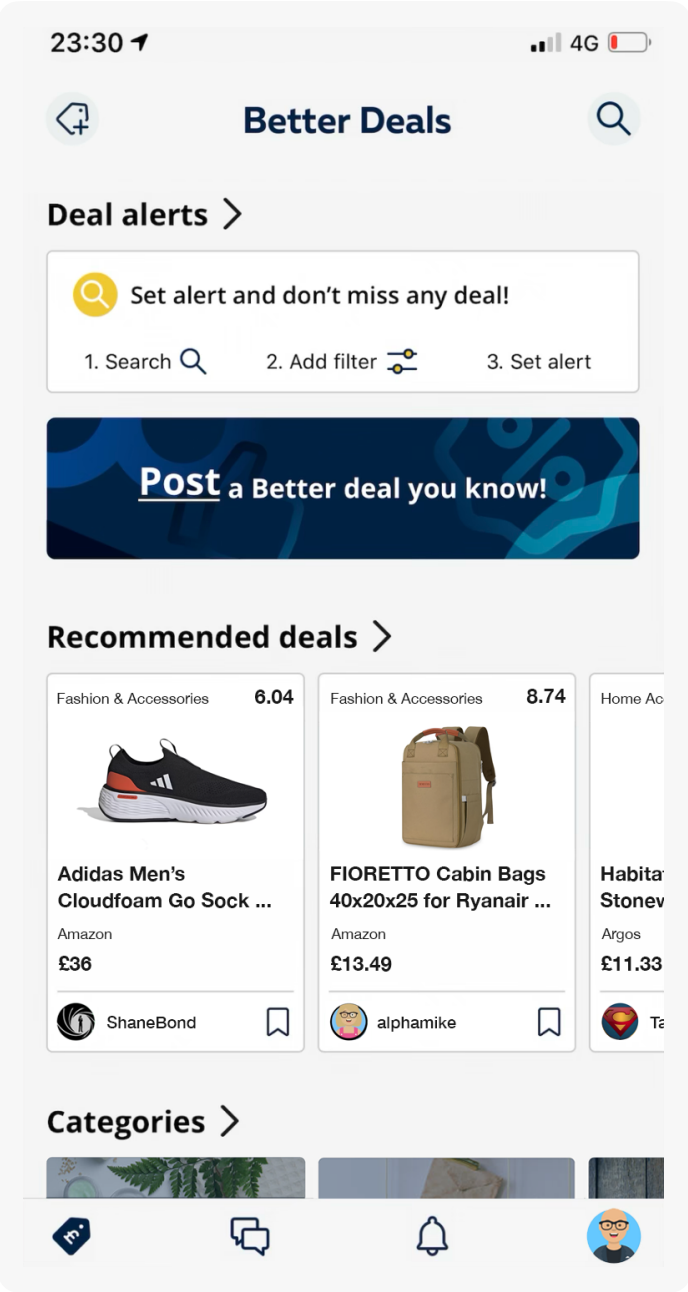
The interface allows users to create an account using their email, Facebook, or Google account. Once they receive a confirmation code by email, users can set a password and choose interests to personalise their experience with deals and discussions based on their preferences.



Deal-sharing platform Mobile app

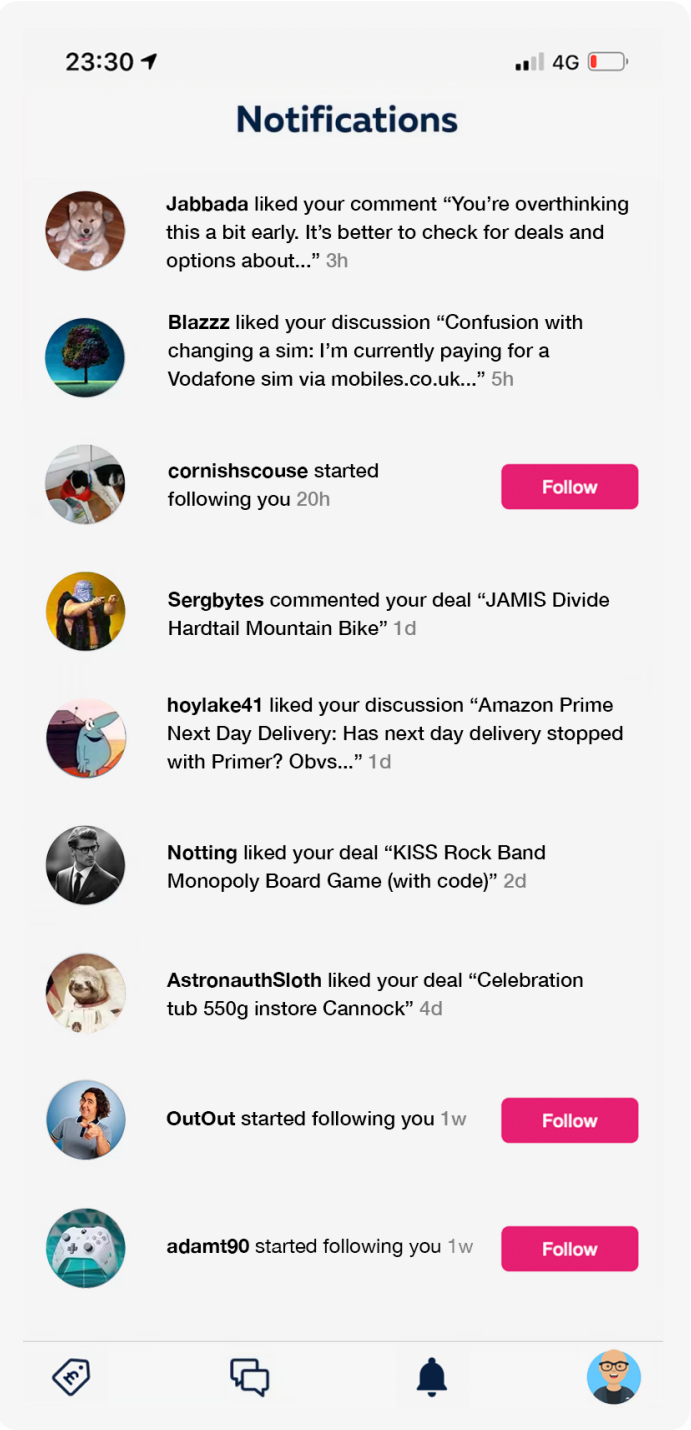
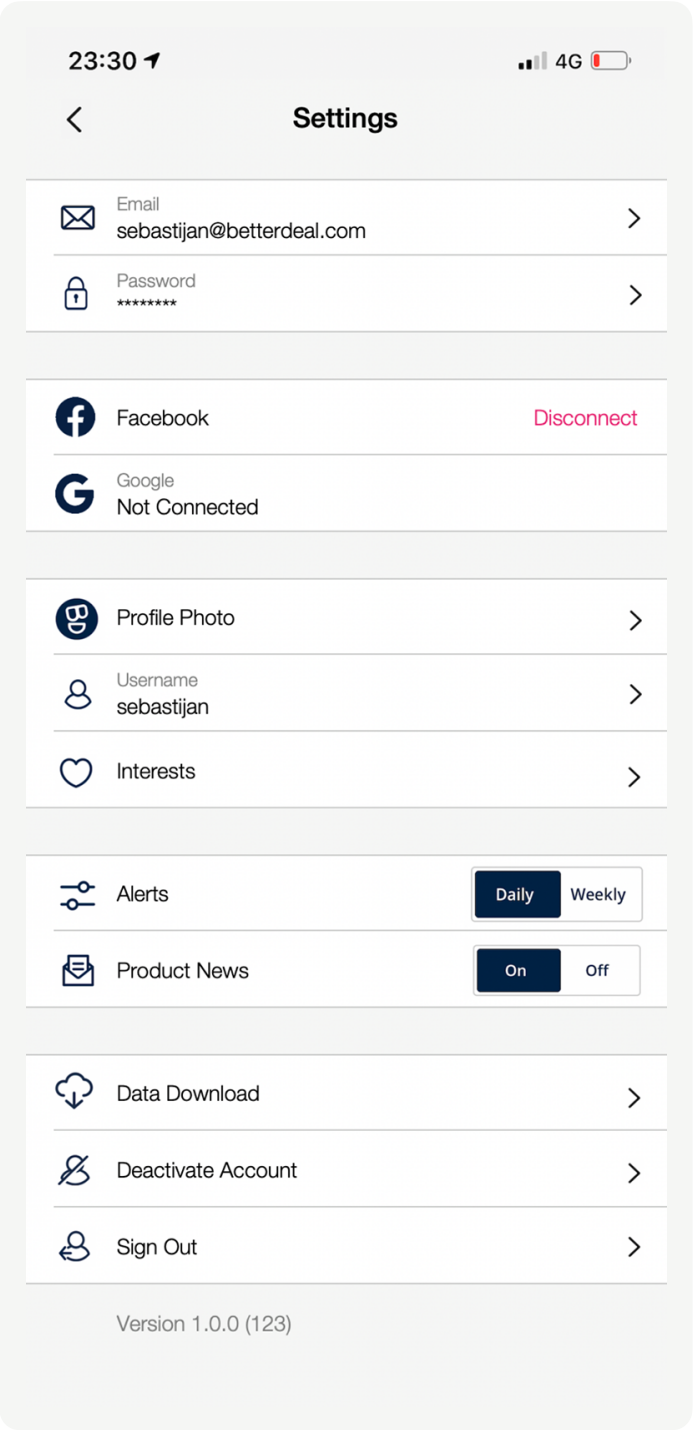
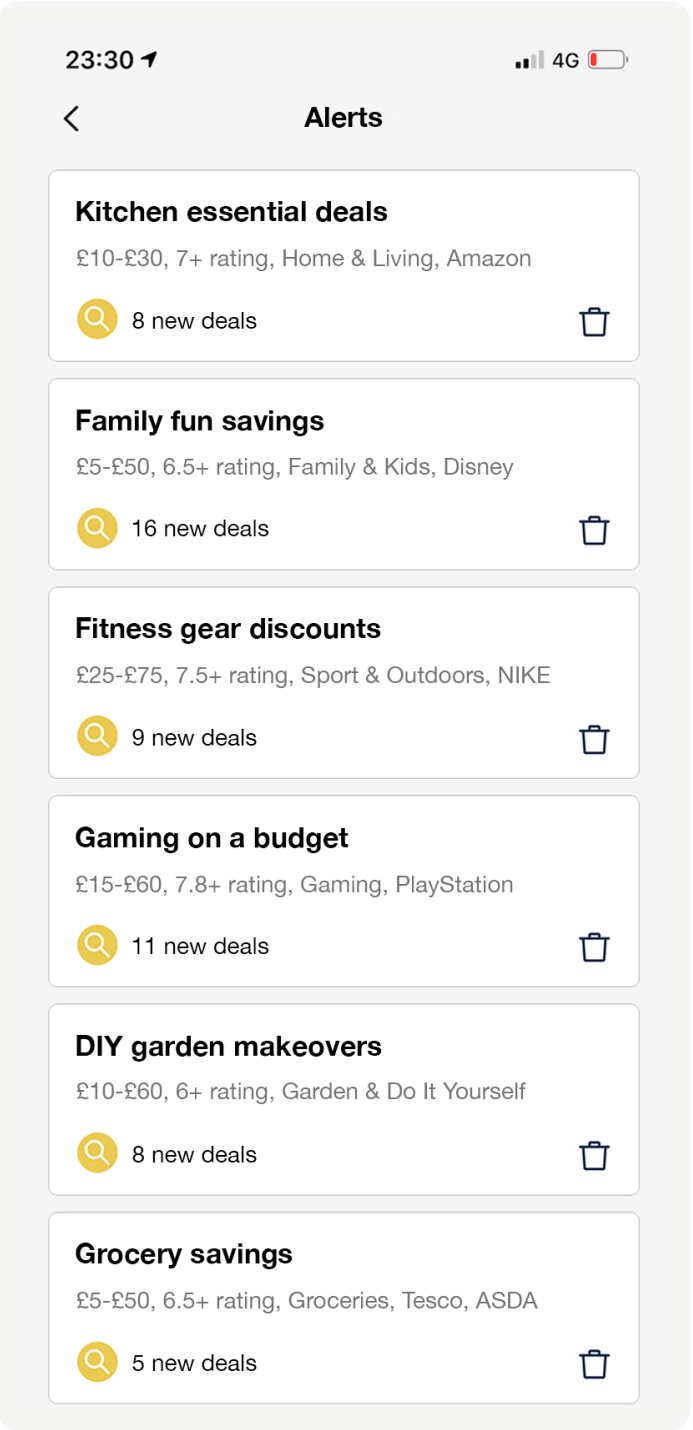
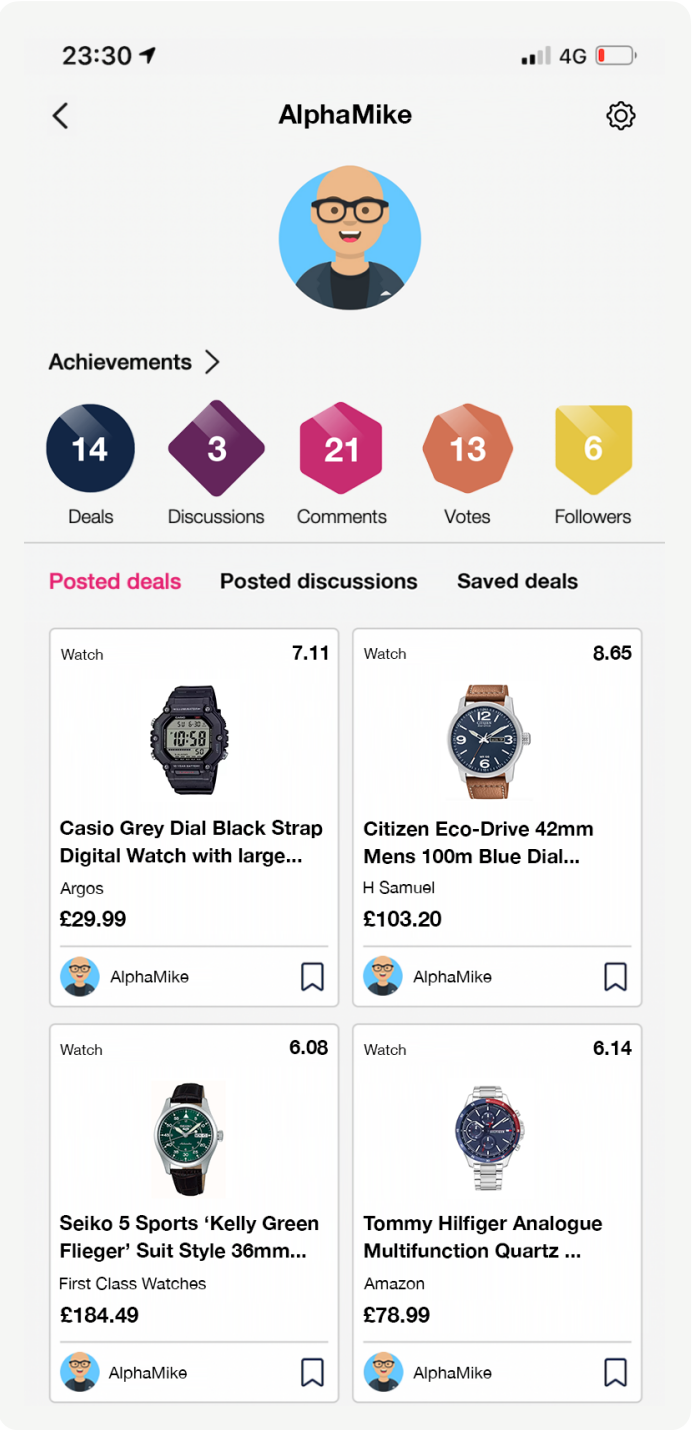
Browsing deals and discussions

The interface allows users to browse deals and discussions. They can view recommended offers, explore deal details, and read discussions on various topics. Users can post new deals or discussions, encouraging an active, engaging community and improving the user experience.



Managing profile and notifications

The interface allows users to view their profile, including achievements, posted and saved deals and discussions, and followers. Users can manage alerts, update settings like notification preferences, and view notifications, ensuring a personalised and engaging experience.





Nettle

2014 - 2019

Challenge

Nettle was born from my vision as co-founder to simplify and modernise Point of Sale (POS) systems for small businesses in the UK. At that time, Square was not available in Europe, while iZettle and SumUp were in their early stages, focusing mainly on payment processing. Traditional POS systems were too expensive and lacked flexibility, leaving small businesses with limited options. To address these challenges, I created a product to meet the needs of small businesses. Built for smartphones and tablets, it enabled businesses the freedom to sell in-store, online, and on-the-go.

Approach

As Co-Founder, I focused on shaping the vision, leading development, and building partnerships to align the product with market needs and user expectations.

1. Vision and product strategy

- Conceptualised and developed Nettle as a modern, cloud based POS system tailored to small businesses, addressing gaps in the market for flexible and scalable solutions.
- Designed the initial MVP, defining core features like inventory management, multi-channel integration, and sales reporting to align with the needs of small business owners.
- Established a clear roadmap to guide product iterations, balancing feature development with market demands and business scalability.

2. Leadership and team building

- Recruited a cross-functional team of designers, developers, and sales stuff, ensuring alignment with Nettle strategic vision.
- Coordinated efforts across in-house and outsourced teams, maintaining consistency in product design and quality.
- Worked closely with co-founder to manage branding, product communications, and partner relationships, leveraging her expertise in PR and corporate strategy.

3. Partnerships and product growth

- Secured AWS credits and technical support through the AWS Activate program, providing essential resources to build and scale the product.
- Partnered with Wyzowl to create engaging promotional and support videos, presenting features and benefits to potential customers and business partners.
- Integrated payment solutions from providers like SumUp, iZettle, and Braintree to offer flexible and accessible payment options for small businesses.

Solution

- **Cloud-based infrastructure:** Delivered a modular, cloud-powered POS system that supported in-store, online, and on-the-go sales through mobile devices.
- **Feature rich platform:** Integrated inventory management, sales reporting, online store functionality, and multi-channel capabilities tailored to small business needs.
- **Hardware flexibility:** Enabled businesses to use existing devices (e.g. smartphones, tablets) without relying on proprietary hardware.
- **Payment integration:** Partnered with providers like SumUp, iZettle, and Braintree to offer flexible and scalable payment options.

Results

- **Operational efficiency:** simplified day-to-day operations for small businesses by consolidating multi-channel sales and inventory management into a single system.
- **Market readiness:** Delivered a functional platform with features tailored to small businesses, enabling seamless operation across multiple sales channels.
- **Scalability:** Supported business growth by providing a flexible affordable POS solution that met the evolving needs of small businesses.

Lesson learned

1. **The importance of focus in scaling:** Balancing feature development with strategic expansion is critical to maintaining sustainable growth.
2. **Adapting to competitive markets:** Operating in a crowded landscape highlighted the need for a clear value proposition and targeted market strategies.
3. **Scalable architecture supports evolution:** Building a flexible, cloud-based infrastructure enabled the platform to meet diverse business needs and adapt over time.

Tech stack

Frontend technologies

HTML

CSS

Bootstrap


JavaScript


jQuery


FileMaker

Objective-C


Backend technologies


PHP

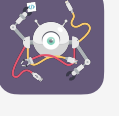
Laravel

MySQL

Infrastructure

AWS

Beanstalk

DeployBot


Braintree


iZettle


SumUp


MailChimp


Tools


Git


Coda


Postman


Slack


Skype


Sketch

Confluence

Jira

Illustrator

Photoshop

Analytics

Team structure

I managed both the internal and external development teams and oversaw the design team. I collaborated with the digital marketing agency, field sales representatives, and the Business Development Manager, who was also my co-founder.

My roles

Co-Founder

Head of Development

Product Owner

Product Designer

Back-End Engineer

Quality Assurance

FileMaker Developer

Dev-Ops Engineer

Strategic Contributor

Team roles

Business Development Manager

Business Advisor

Front-End Engineer

iOS Engineer

Software Development Agency

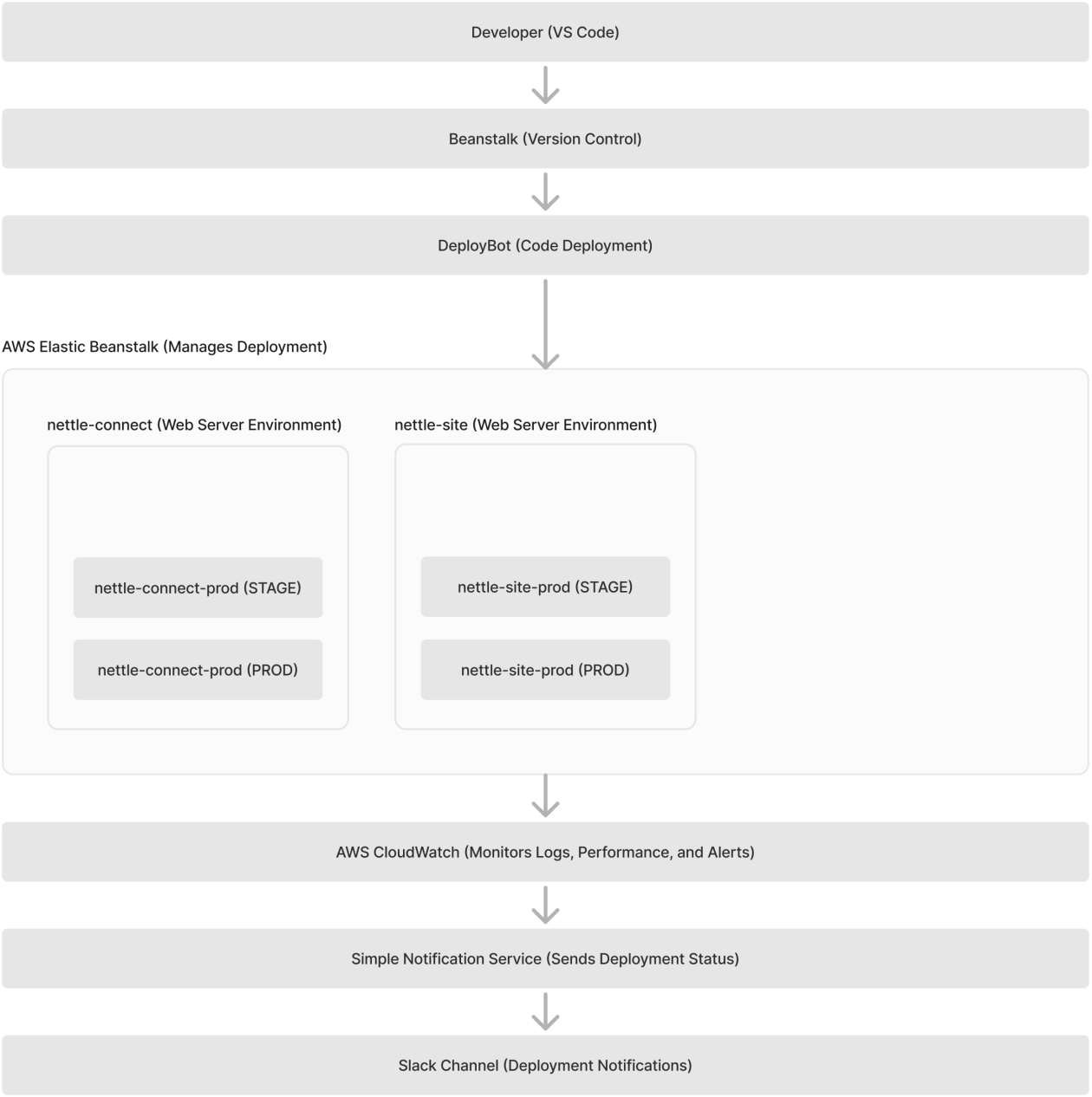
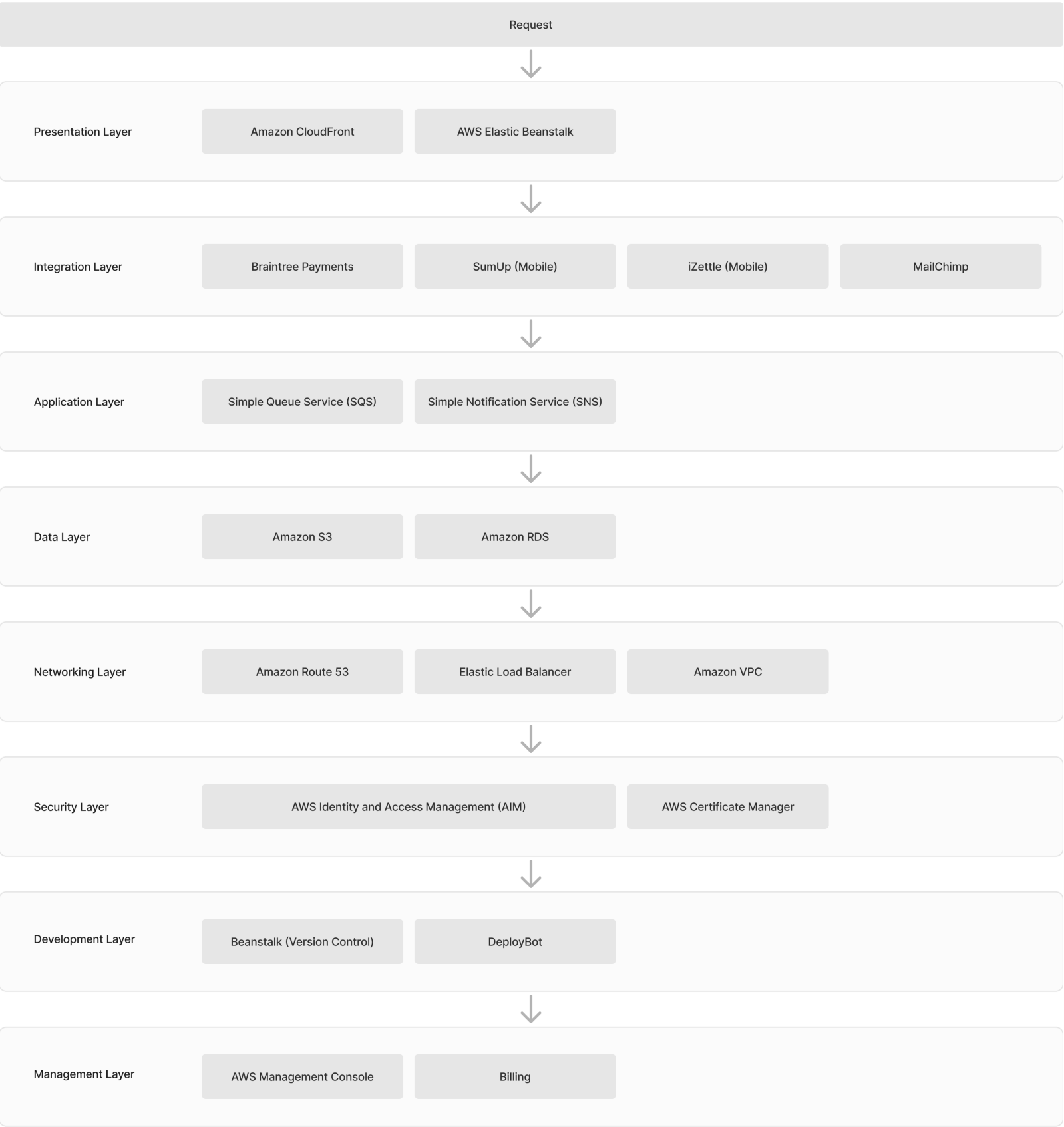
Graphic Designer

Digital Marketing Agency

Field Sales Representative

Team size

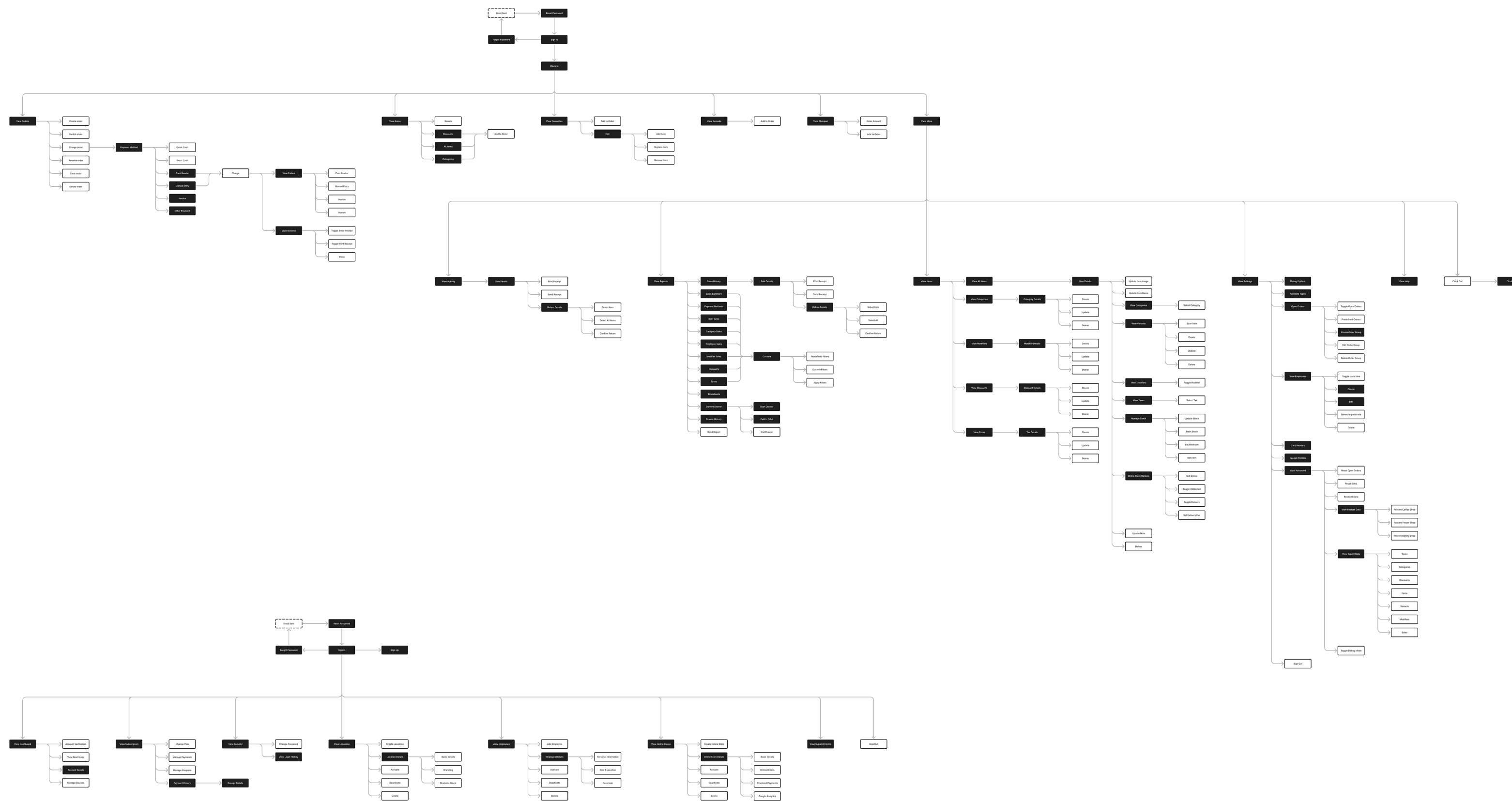
The team size varied throughout the project, with 6 key team members, along with external agencies.



Architecture Scalability

Infrastructure and deployment overview

This overview highlights the architecture and deployment setup of Nettle POS, showing core services, integrations, and environments designed to ensure platform reliability and scalability.

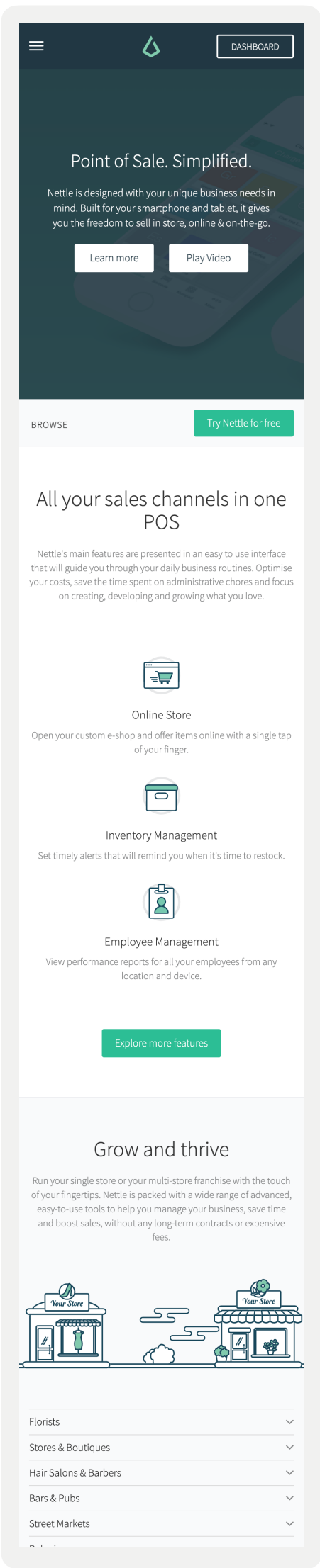
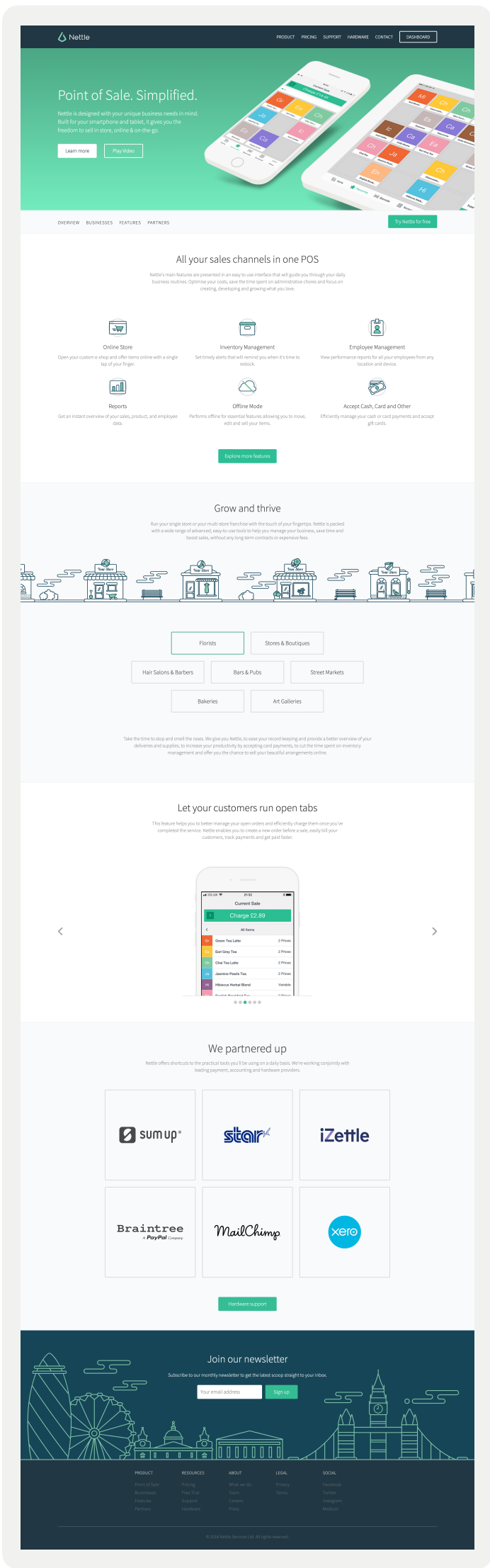


Structure

Functions

Sitemap overview

This sitemap presents the structure and functions of the Nettle POS for both the iOS app and the web app.



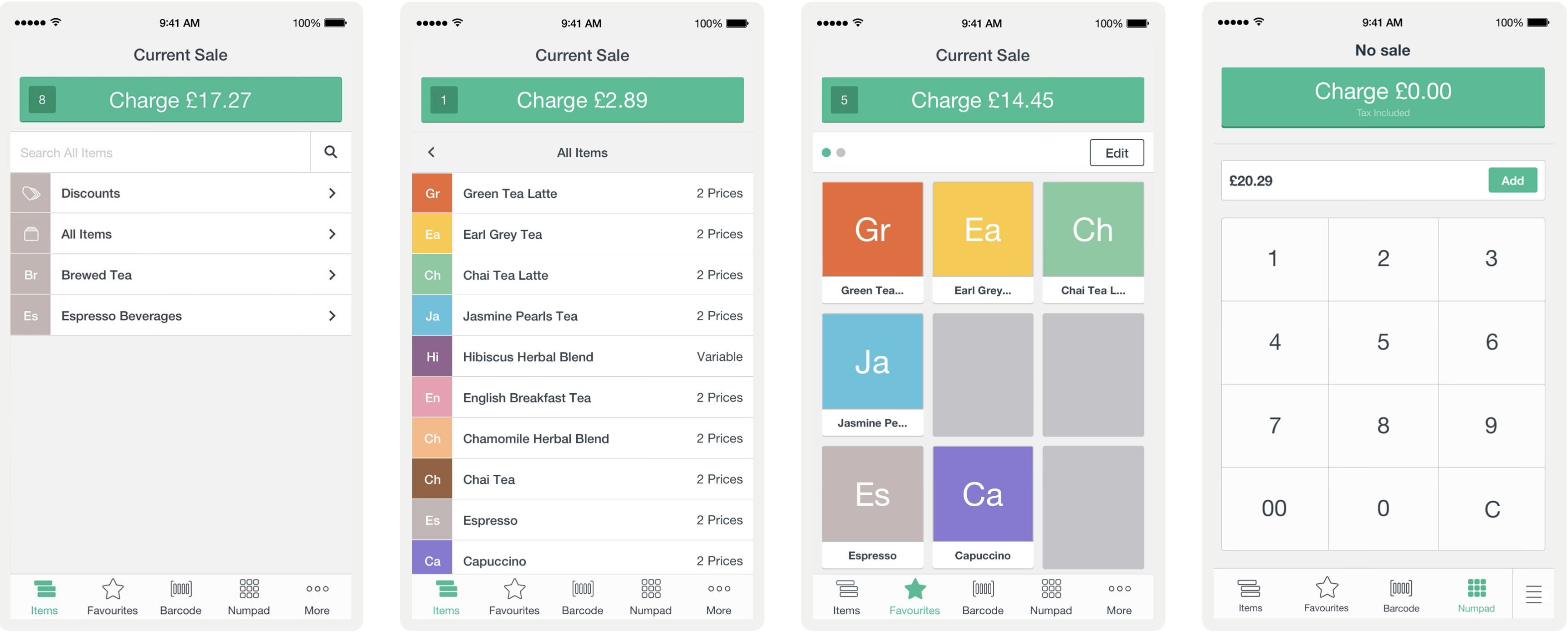
CTA Website

Introducing Nettle

The website provides an overview of the Nettle POS platform, highlighting its features and benefits. It demonstrates how the platform centralises sales channels, streamlines inventory management, and integrates payment solutions, driving efficiency and growth for small businesses.

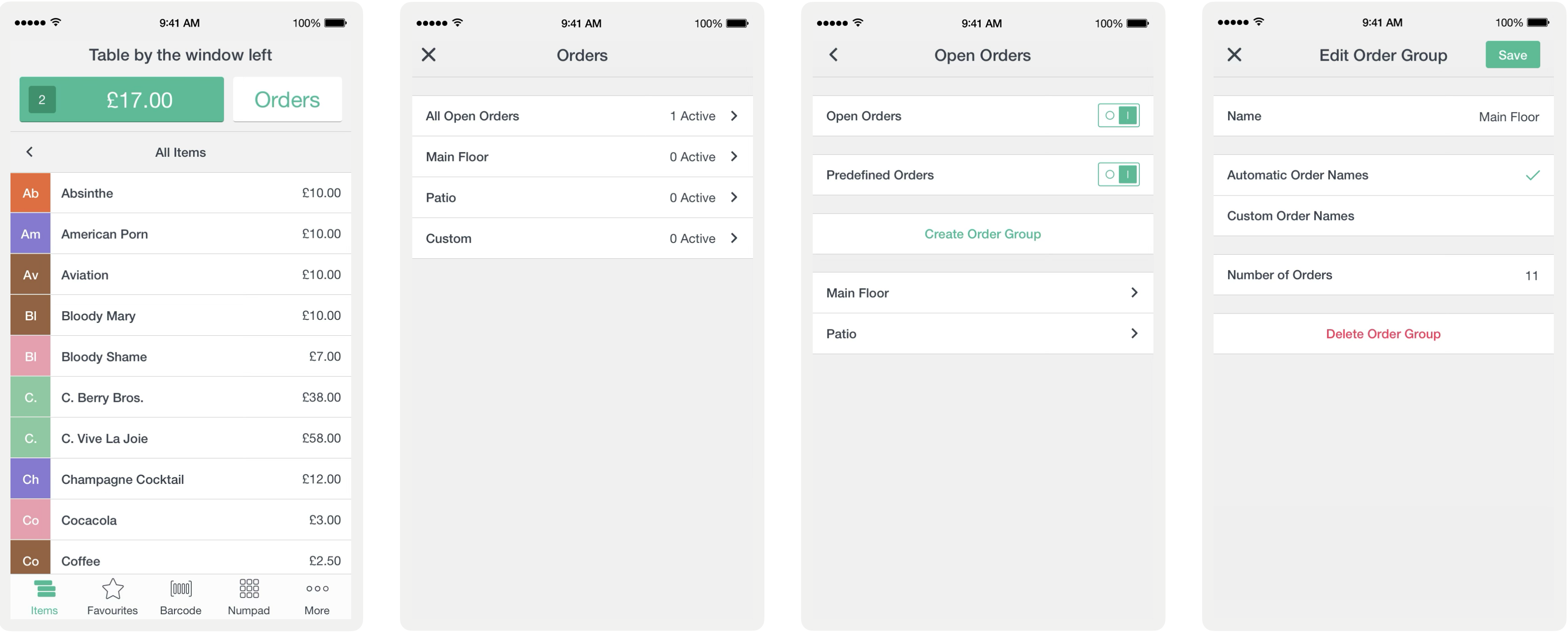
Accessing items quickly

The interface allows users to search, select categories, or choose from favourites to access items quickly. Users can also add custom items, making transactions faster during busy periods, improve sales flow and provide a better customer experience.



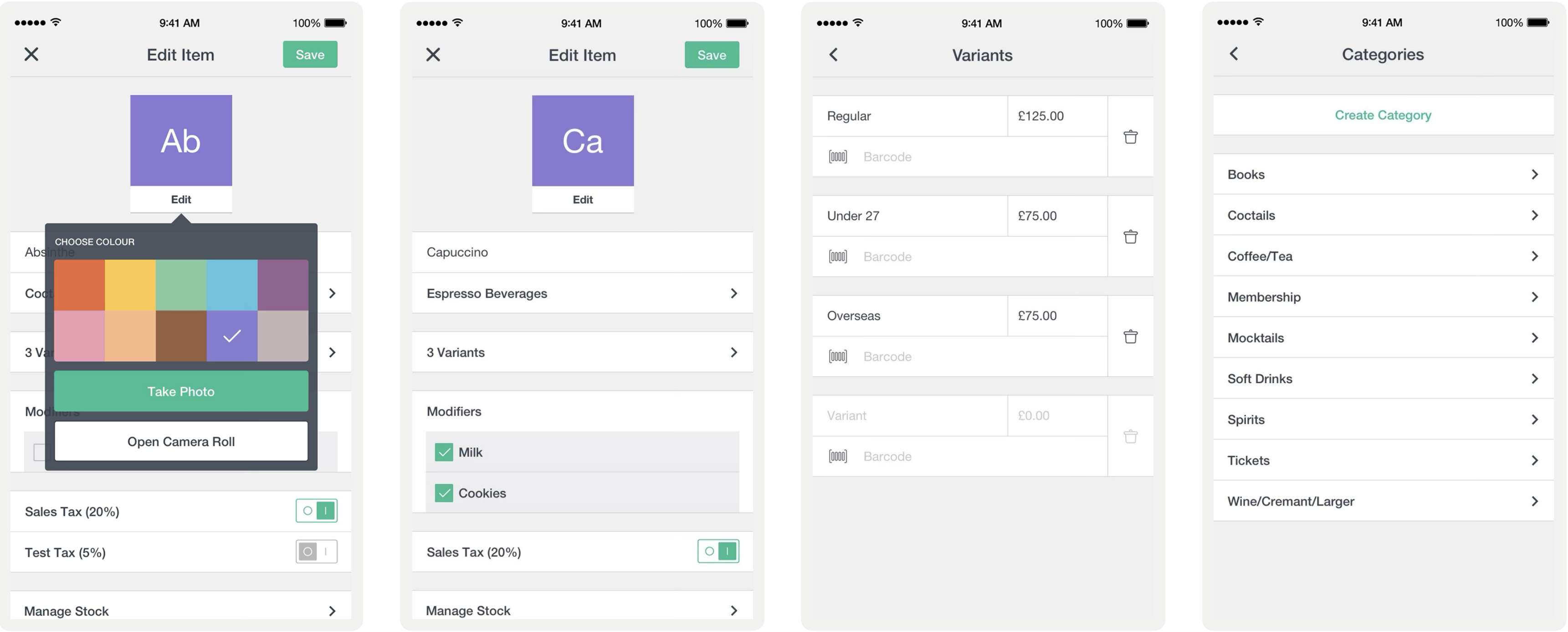
Managing orders across areas

The interface allows users to create and manage open orders across different areas, such as tables or groups. Users can view and organise orders by location, customise order groups, and optimise service flow, ensuring streamlined management and timely completion.



Creating and organising items

The interface allows users to create and manage items. Users can define item details, assign categories, configure variants (such as sizes or flavours), apply modifiers (like add-ons), and manage stock levels. Each item can include its image or colour, ensuring better organisation.



Managing stock levels and availability

The interface allows users to adjust stock levels, set minimum thresholds, and configure online availability for items. Users can also view sales data by category or item and send reports. This ensures stock optimisation, reduces shortages and improves sales performance.

9:41 AM100%

Manage Stock

MENS LACE UP SNEAKER LEATHER UK 6.5

-

16

+

Quantity

I

-

5

+

Minimum

I

MENS LACE UP SNEAKER LEATHER UK 7.5

-

11

+

Quantity

I

-

10

+

Minimum

I

MENS LACE UP SNEAKER LEATHER UK 8.5

-

6

+

Quantity

I

5

+

Minimum

I

MENS LACE UP SNEAKER LEATHER UK 9.5

-

7

+

Quantity

I

-

5

+

Minimum

I

MENS LACE UP SNEAKER LEATHER UK 10.5

9:41 AM100%

Online Store Options

Sell this item online

I

Available for collection

Available for delivery

Additional delivery

£0.00

9:41 AM100%

Category Sales

Custom

23 April 2017

CATEGORY	GROSS
Cocktails x 7	£88.00
Coffee/Tea x 6	£32.50
Membership x 4	£500.00
Mocktails x 2	£21.00
Soft Drinks x 6	£25.50
Wine/Cremant/Larger x 2	£15.20
Total	£682.20

Send Report

9:41 AM100%

Item Sales

Custom

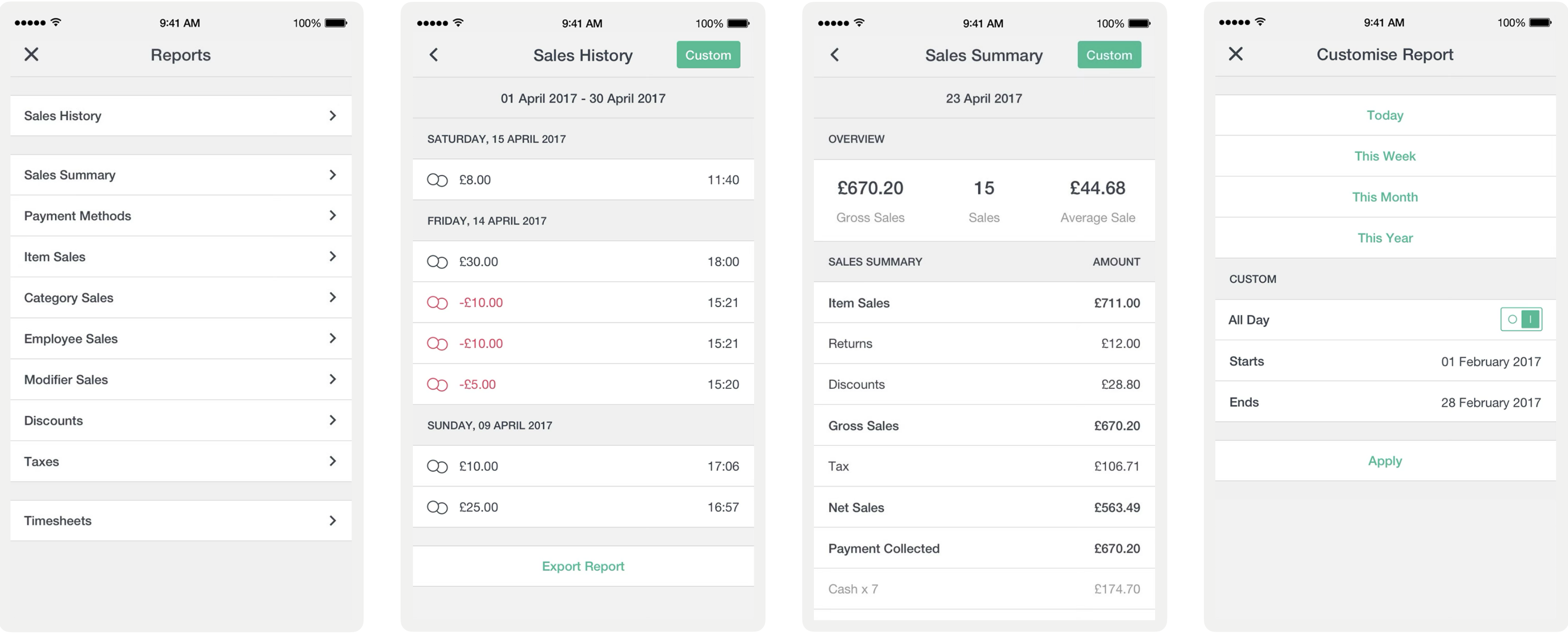
23 April 2017

ITEM	GROSS
Aviation x 1	£10.00
Bloody Mary x 1	£10.00
Bloody Shame x 1	£7.00
Champagne Cocktail x 2	£24.00
Cocacola x 1	£3.00
Coffee x 7	£17.50
Fizzing Libby x 2	£14.00
French 75 x 1	£12.00
Gingerale x 1	£3.00
Lemonade x 3	£13.50
Margarita x 1	£10.00

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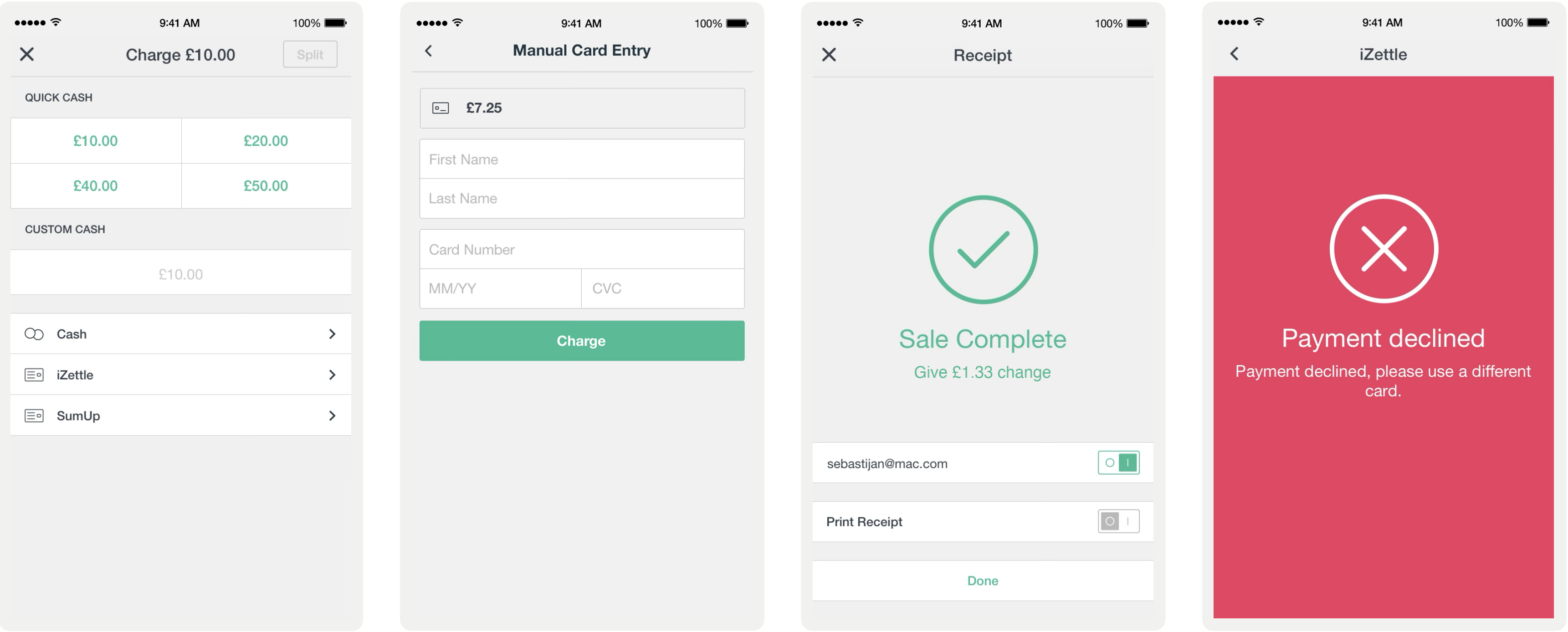
Accessing sales data and insights

The interface allows users to access sales data, including sales history, item and category performance, and payment methods. Reports can be customised by date range and exported for analysis, helping users track progress and make informed, data-driven decisions.



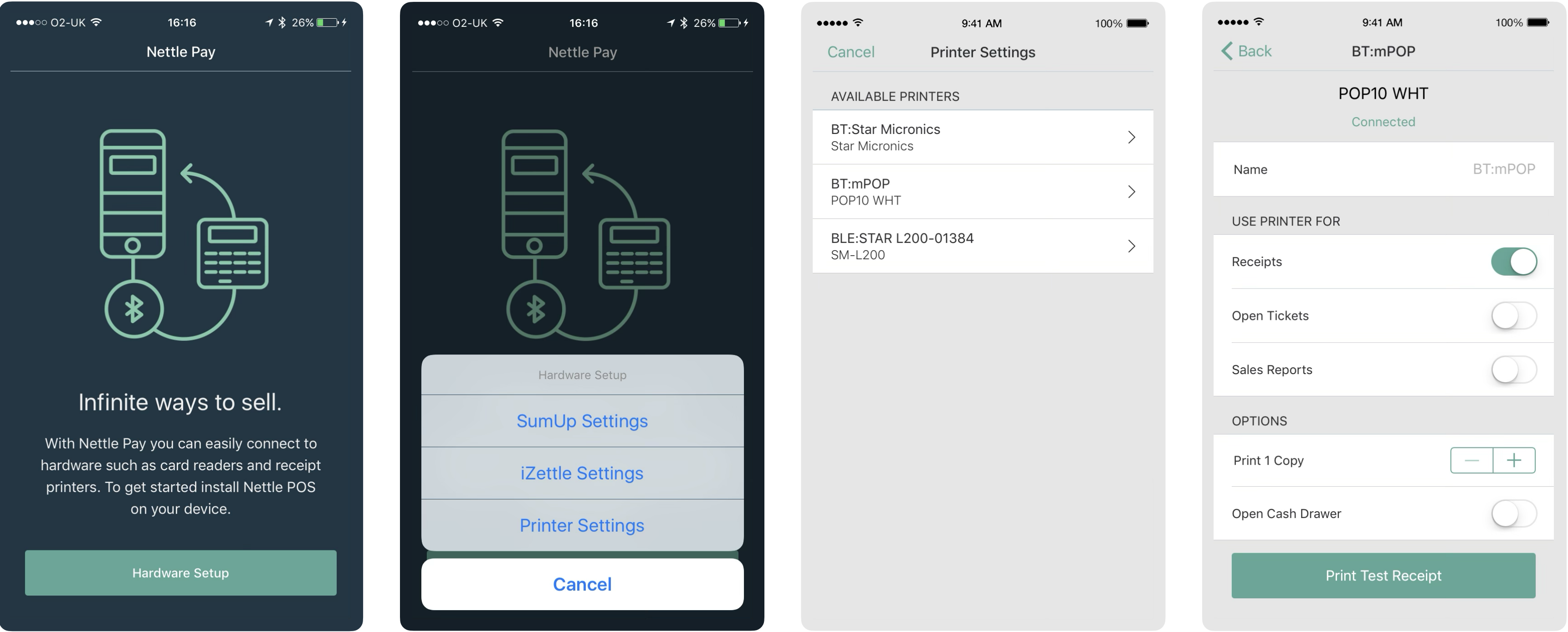
Processing payments

The interface allows users to process payments using cash, card, or integrated payment providers like iZettle and SumUp. Transactions can be completed manually or through quick options, ensuring fast processing, minimal wait times, and a smooth checkout experience.



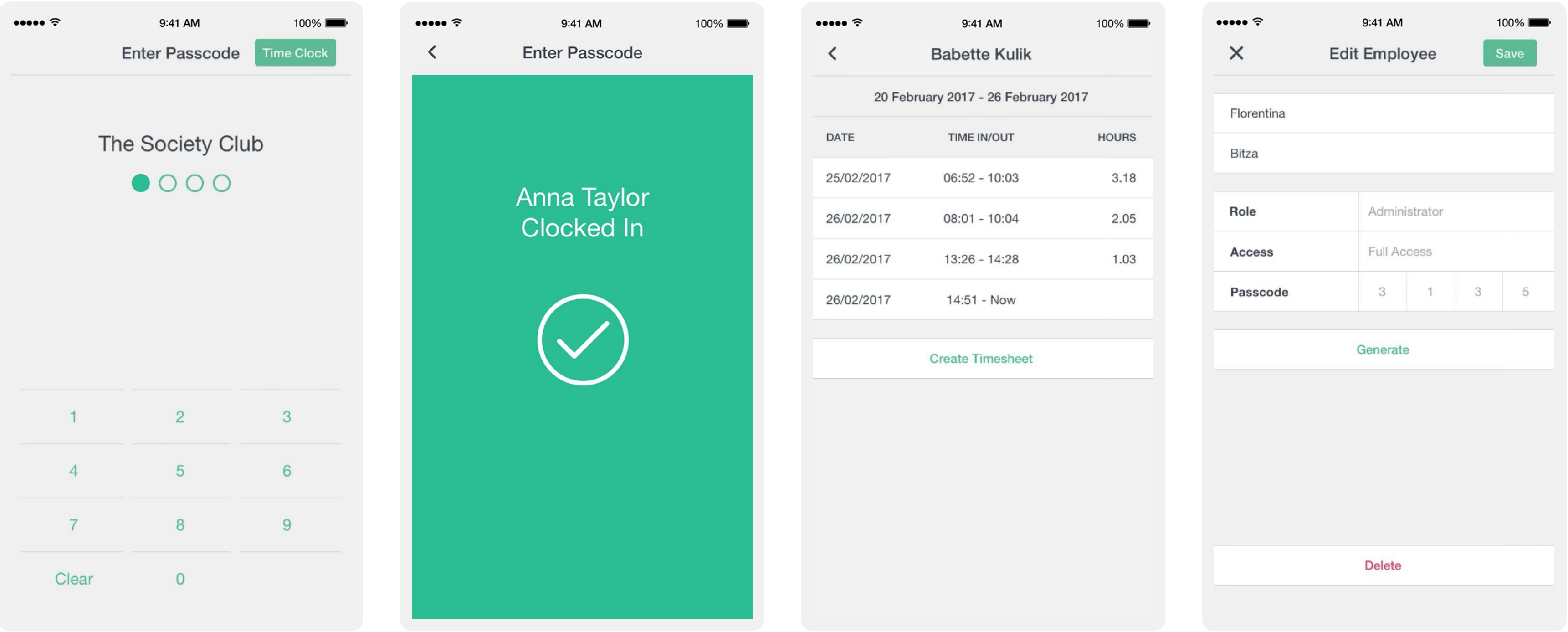
Integrating with hardware

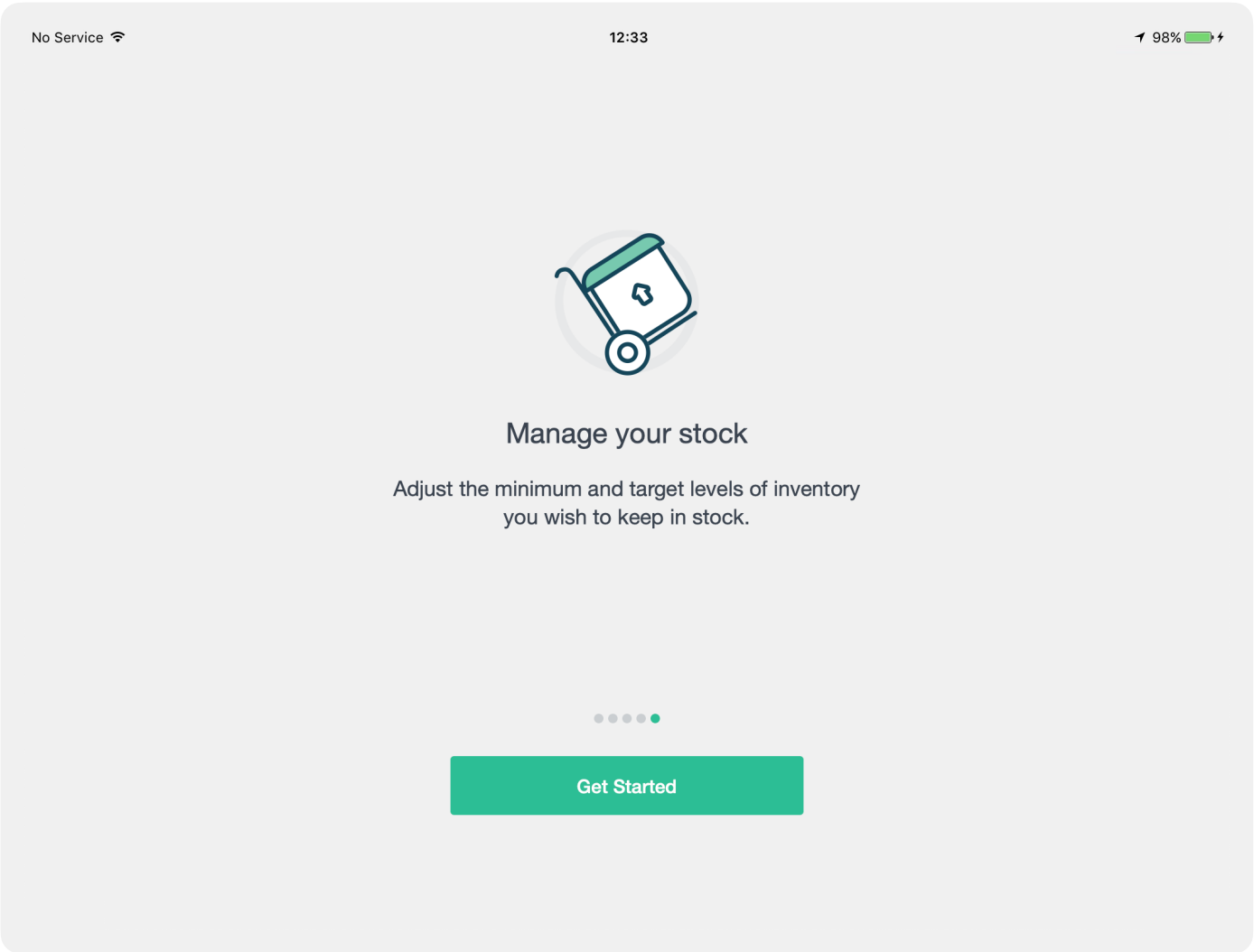
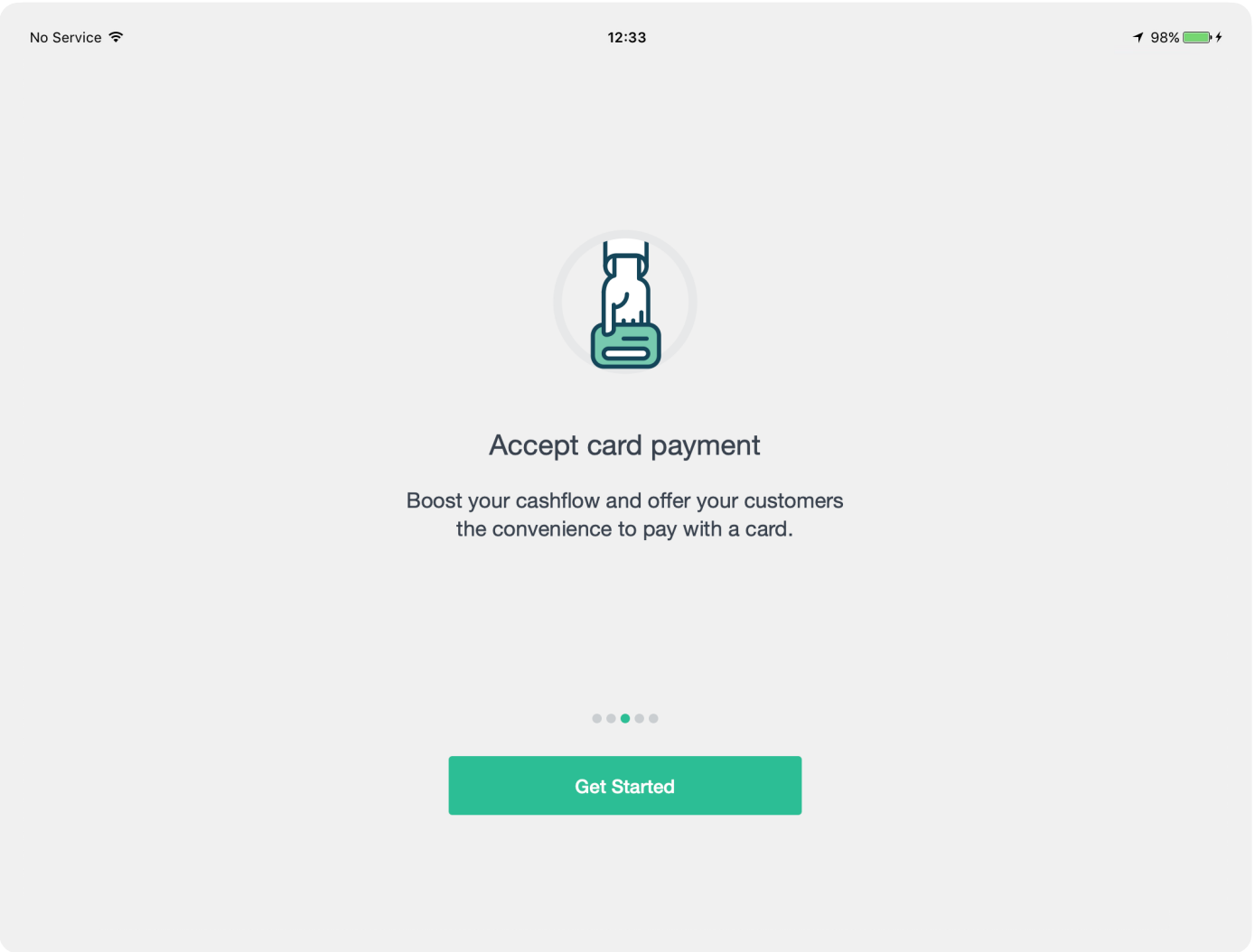
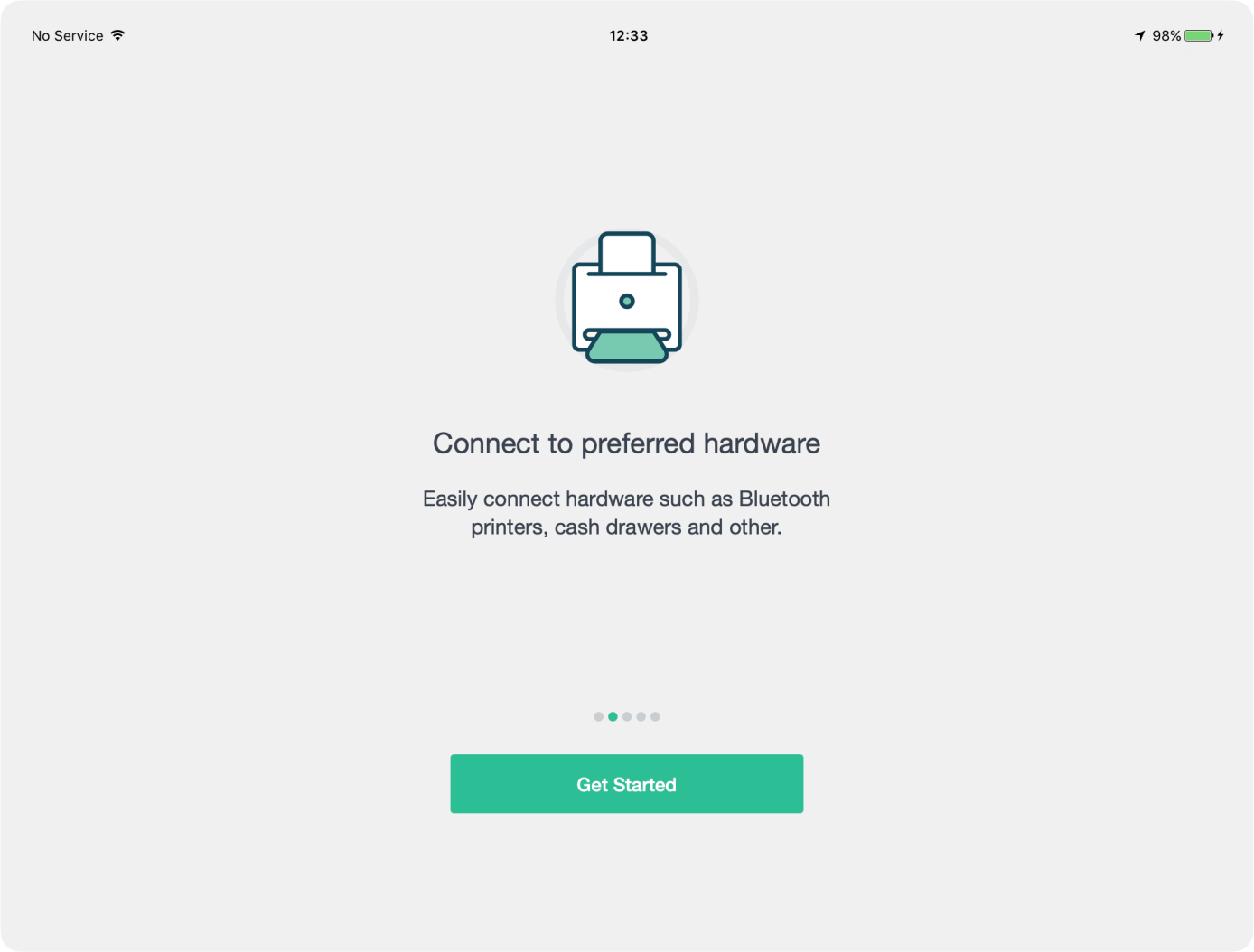
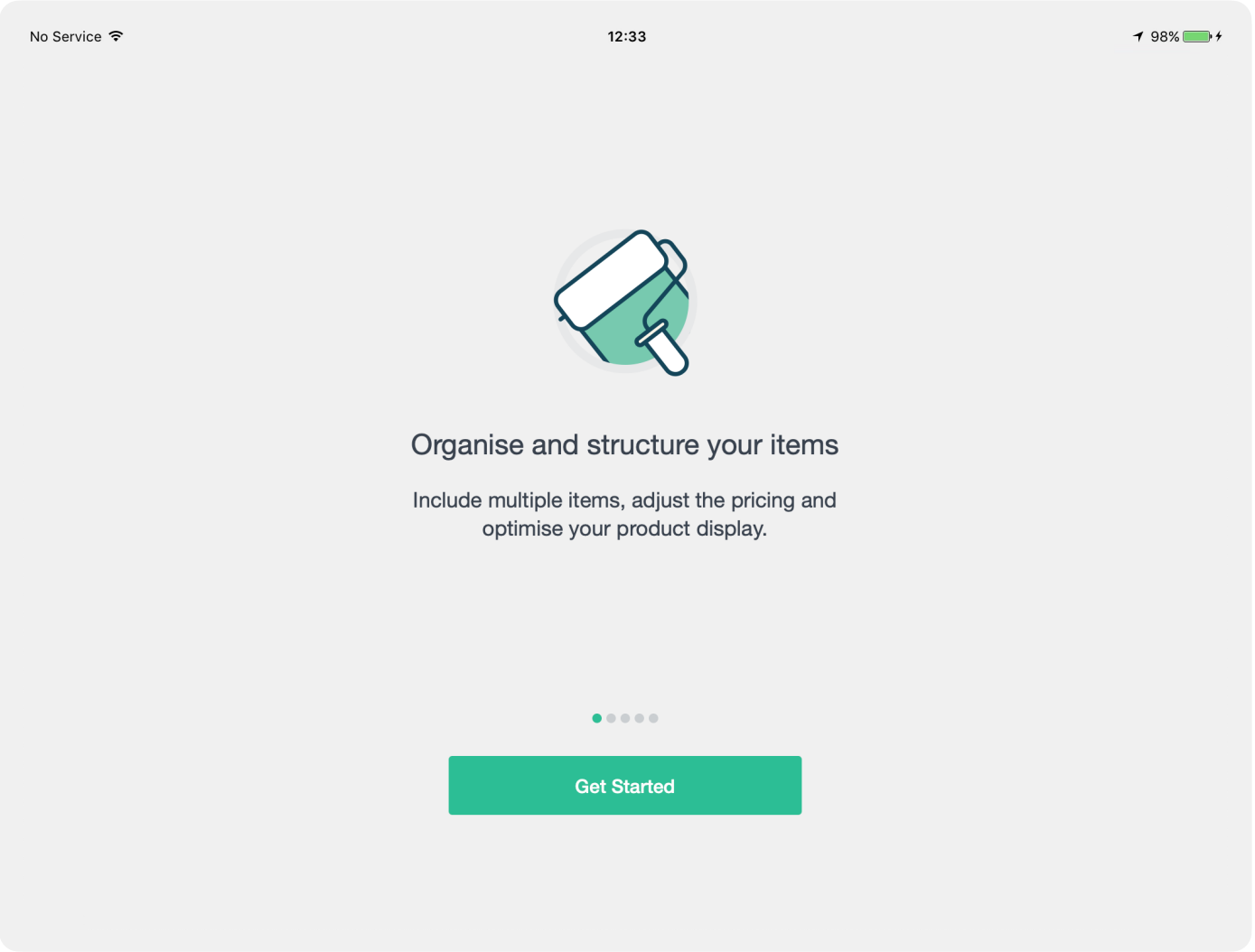
The interface allows users to connect Nettle POS with a variety of hardware, including receipt printers, card readers and cash drawers. Originally developed as a hardware bridge, Nettle Pay later merged with Nettle POS, ensuring seamless, reliable, and flexible connectivity.



Managing employee time

The interface allows users to clock in and out using a passcode, track employee timesheets, and manage employee details, including roles and access. Users can create or update timesheets, ensuring accurate time tracking and streamlined employee management.





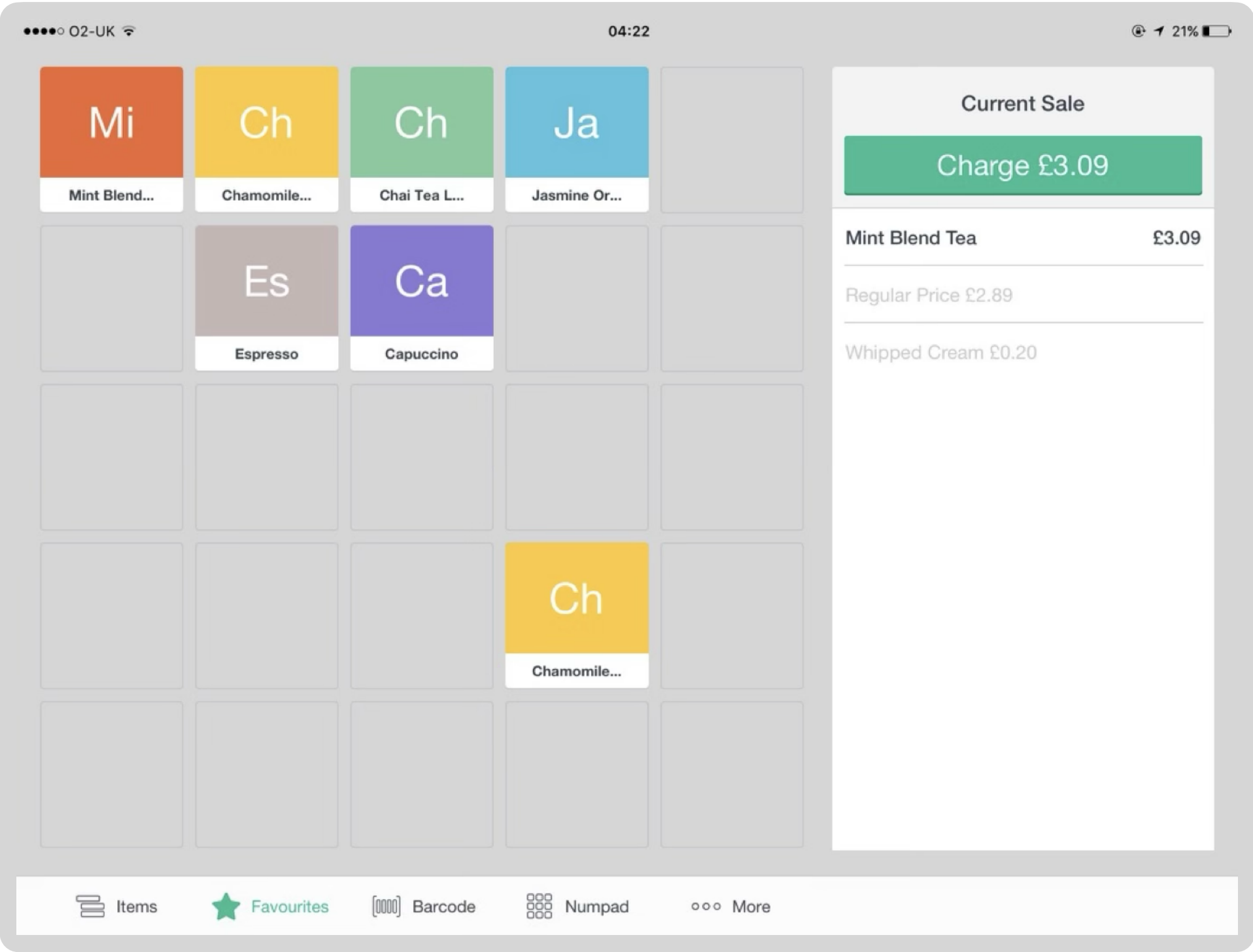
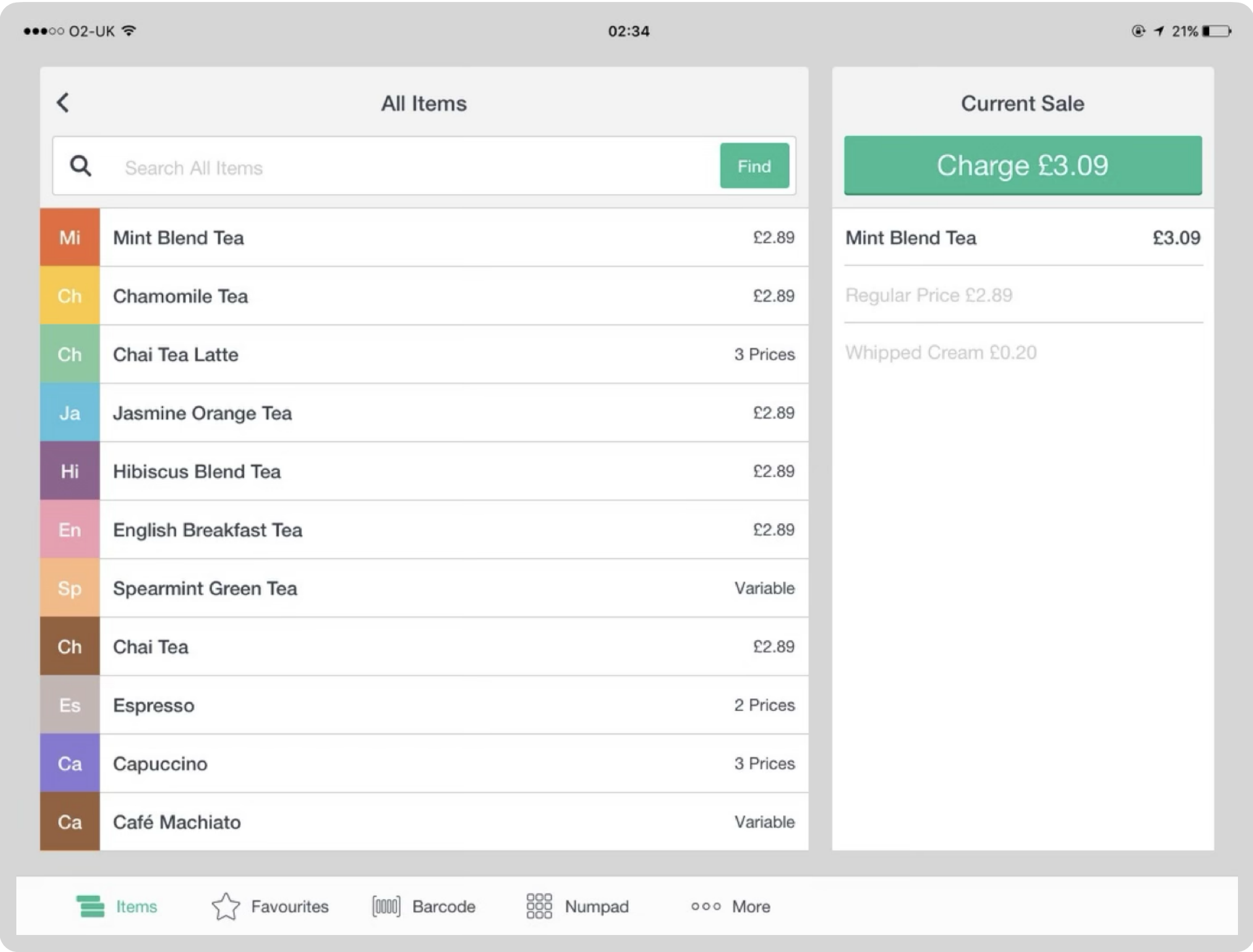
iPad Onboarding

Getting started quickly

The interface allows users to familiarise themselves with key features, including stock management, online sales, item organisation, and performance tracking. This ensures a smooth setup, faster onboarding, and helps users get familiar with the interface for efficient operations.

Accessing items easily

The interface allows users to quickly search for items, select categories, or choose from favourites. The improved layout on larger screens increases visibility and organisation, making it easier to browse, manage sales efficiently, and ensure smooth item selection.



Tracking sales activity

The interface allows users to view transactions details, issue receipts or refunds, and track sales performance. This helps users efficiently manage daily activity, make informed decisions, and gain insights into sales trends and overall performance.

No Service

12:33

98%

X

Activity

WEDNESDAY, 9 NOVEMBER 2016

£7.25

12:37

£14.10

12:34

£2.89

12:33

£1.60

12:30

£4.72

12:29

£6.20

12:23

£5.45

12:05

£10.29

12:02

£1.60

12:01

£2.33

11:56

£8.35

11:52

Issue Receipt

Issue Refund

PAYMENTS

09/11/2016 12:29

Cash

Receipt Number E1A425C2

ITEMS

Mint Blend Tea

£3.09

Regular Price £2.89

Whipped Cream £0.20

Tax (VAT)

£0.52

Total

£3.09

info@gonettle.com

No Service

12:33

98%

X

Reports

Export

WEDNESDAY, 9 NOVEMBER 2016

£27

£18

£9

£0

1 PM

2 PM

3 PM

4 PM

5 PM

6 PM

7 PM

8 PM

TOTAL SALES

AVERAGE SALE

PAYMENTS

£64.78

£5.89

11

SALES SUMMARY

AMOUNT

Gross Sales

£64.78

Discounts

£0.00

Taxes

£10.80

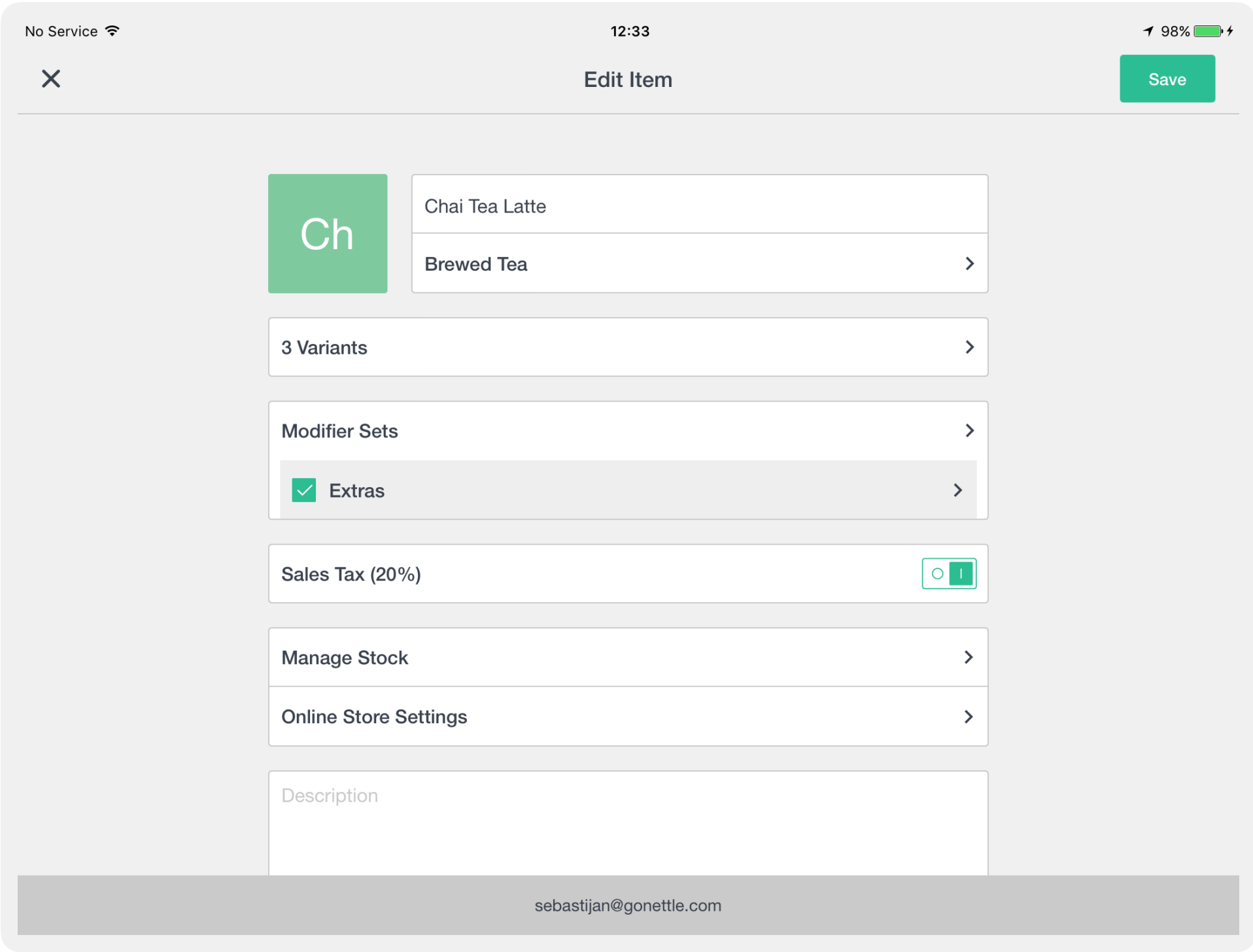
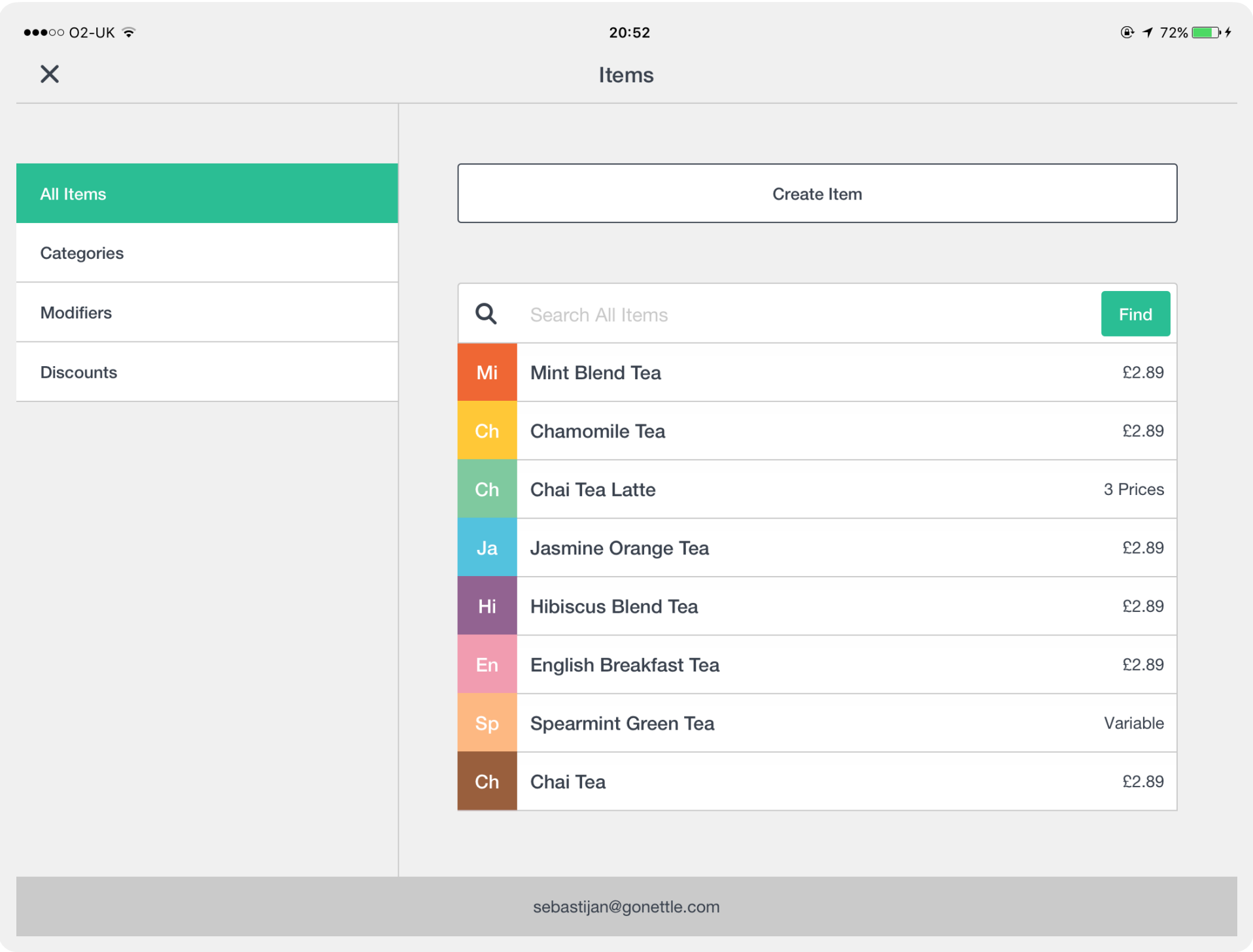
Net Sales

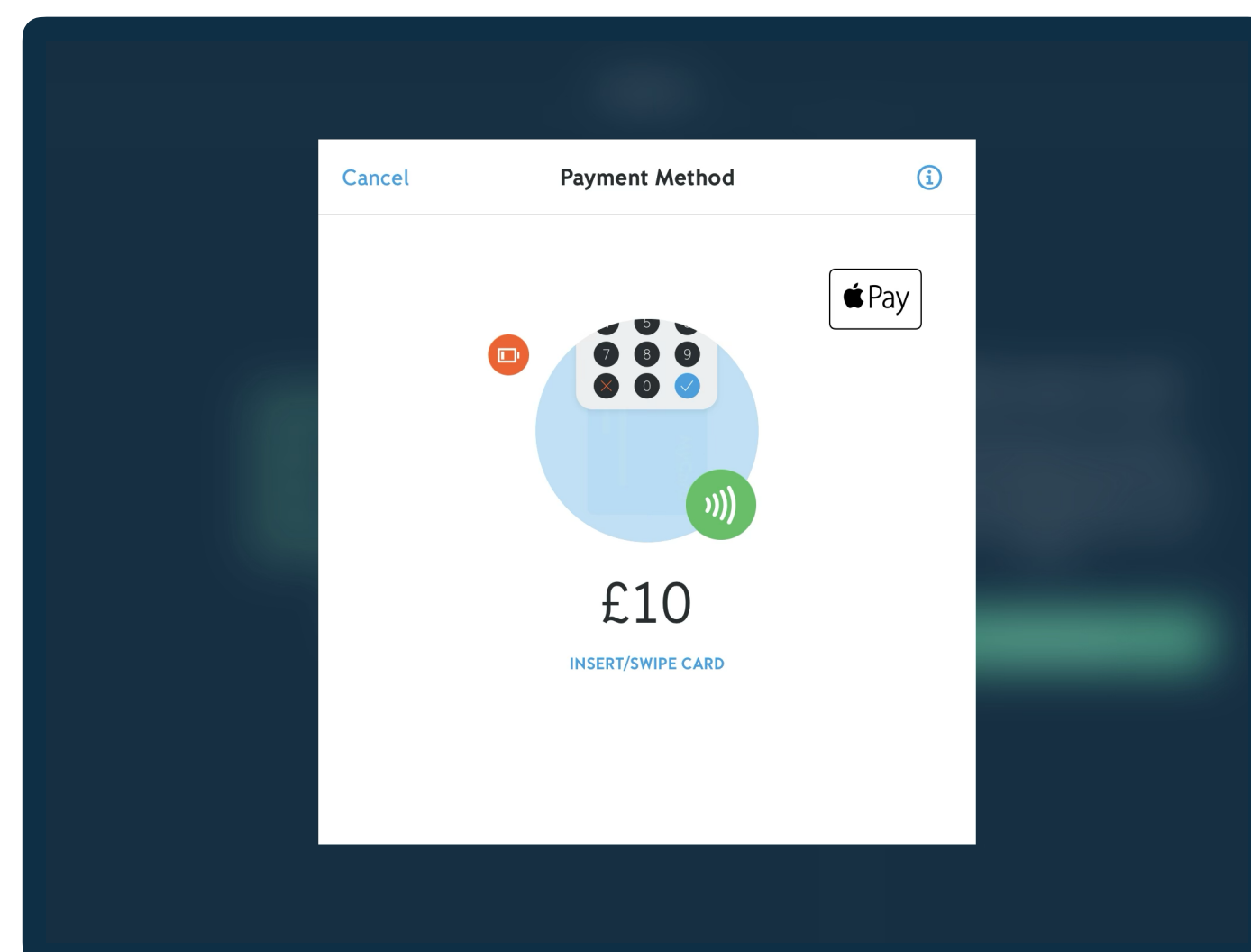
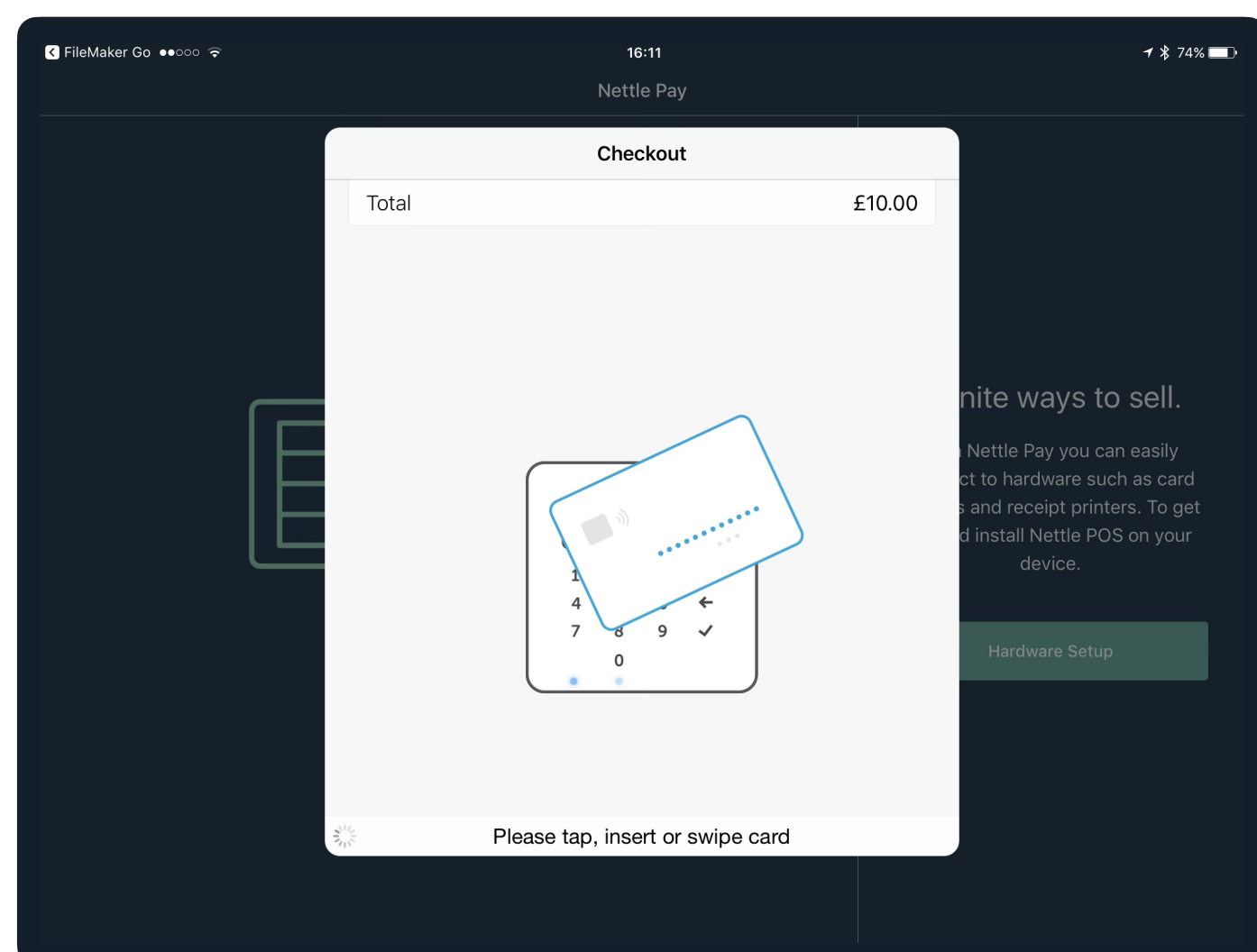
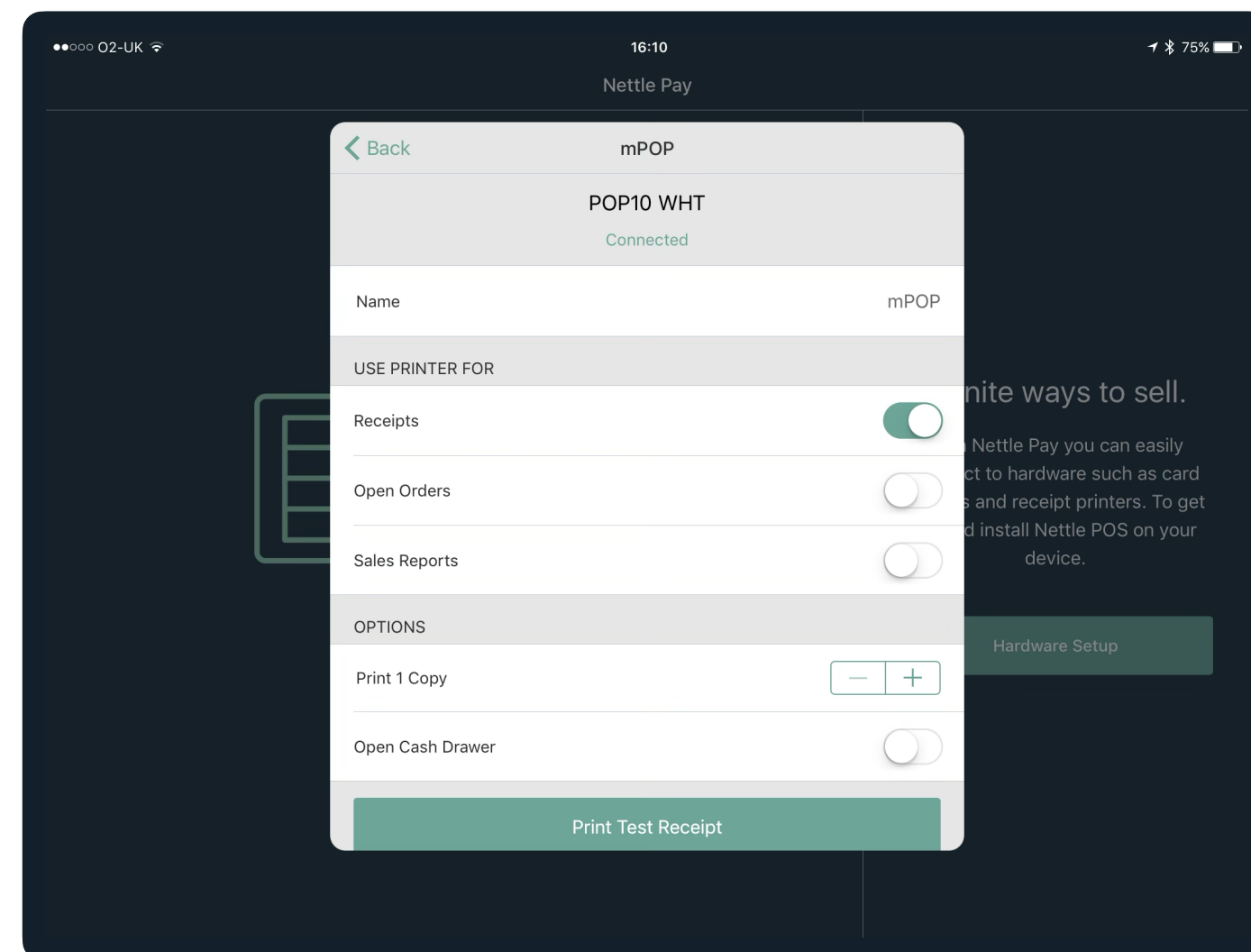
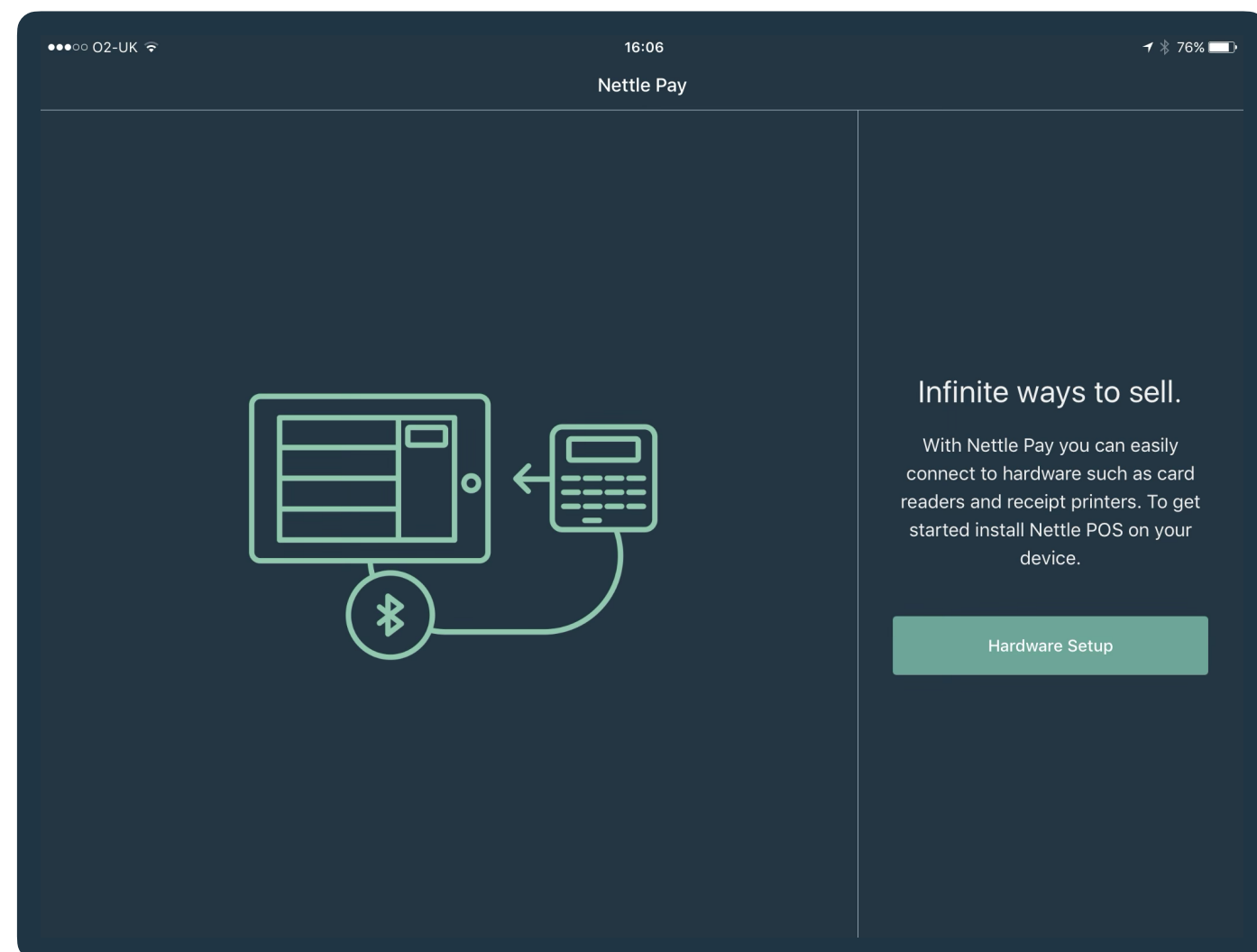
£53.98

info@gonettle.com

Managing Items

The interface allows users to search, select, and create items, categories, modifiers, and discounts. When editing an item, users can easily adjust its details, ensuring efficient inventory management, accurate records, and smooth updates across the platform.





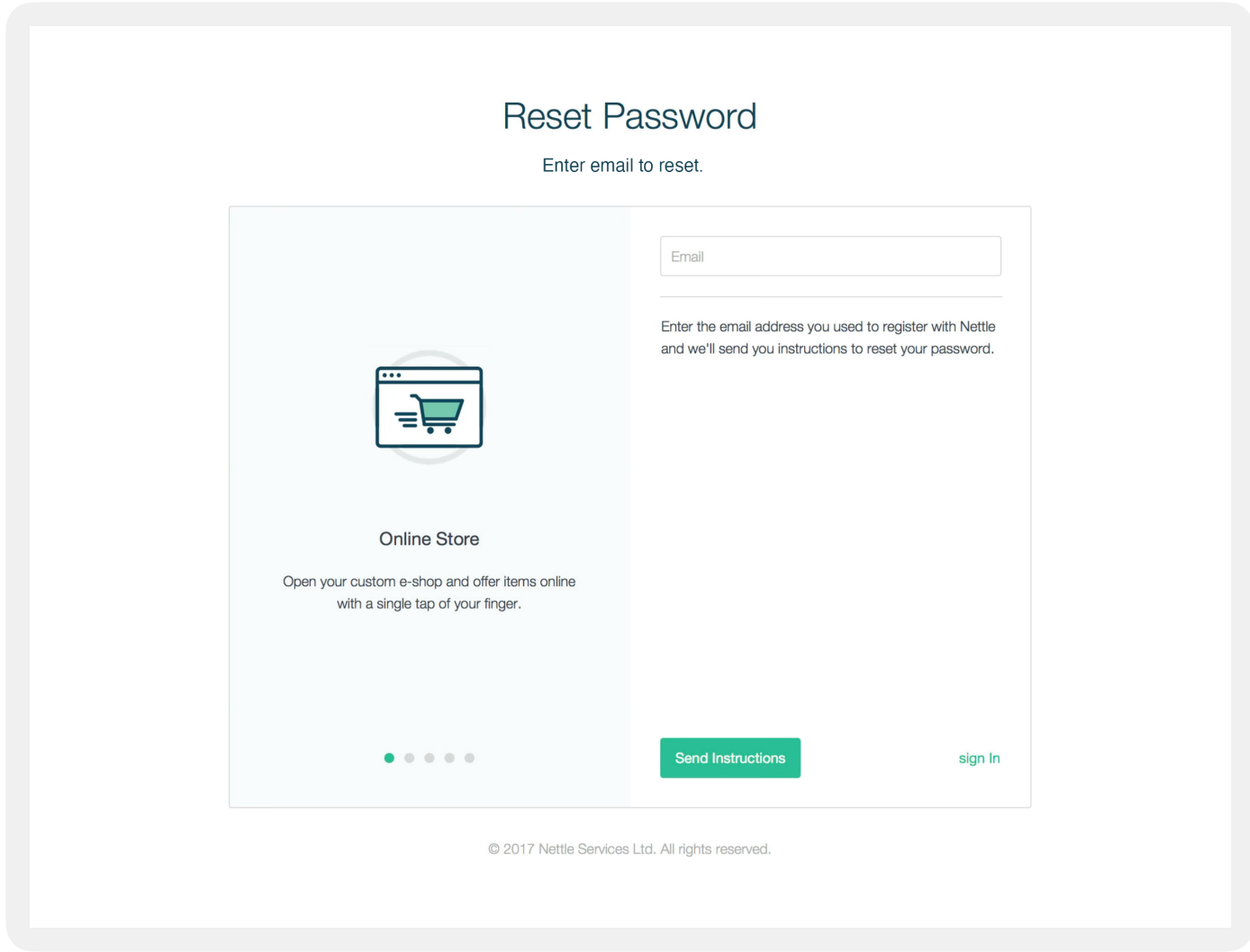
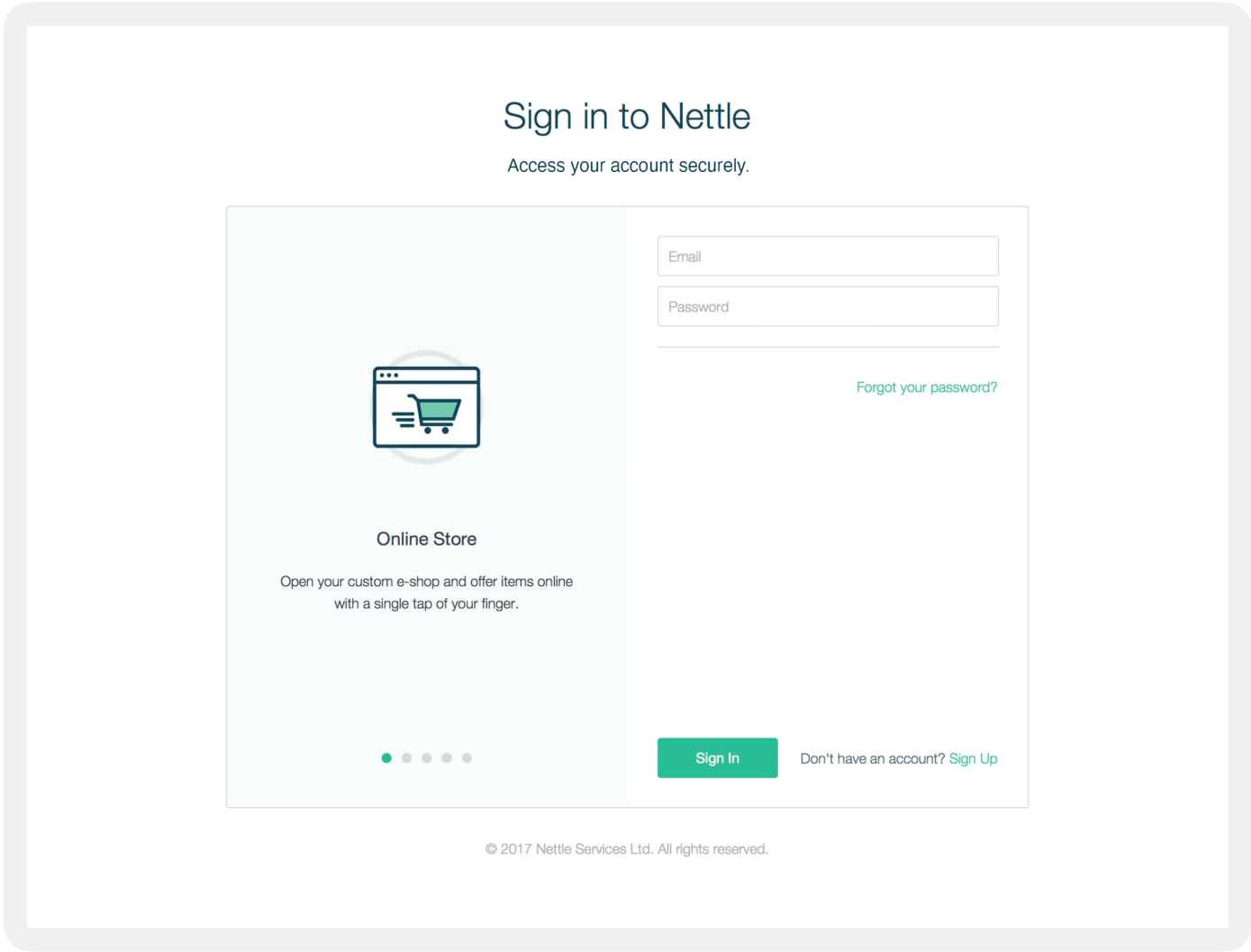
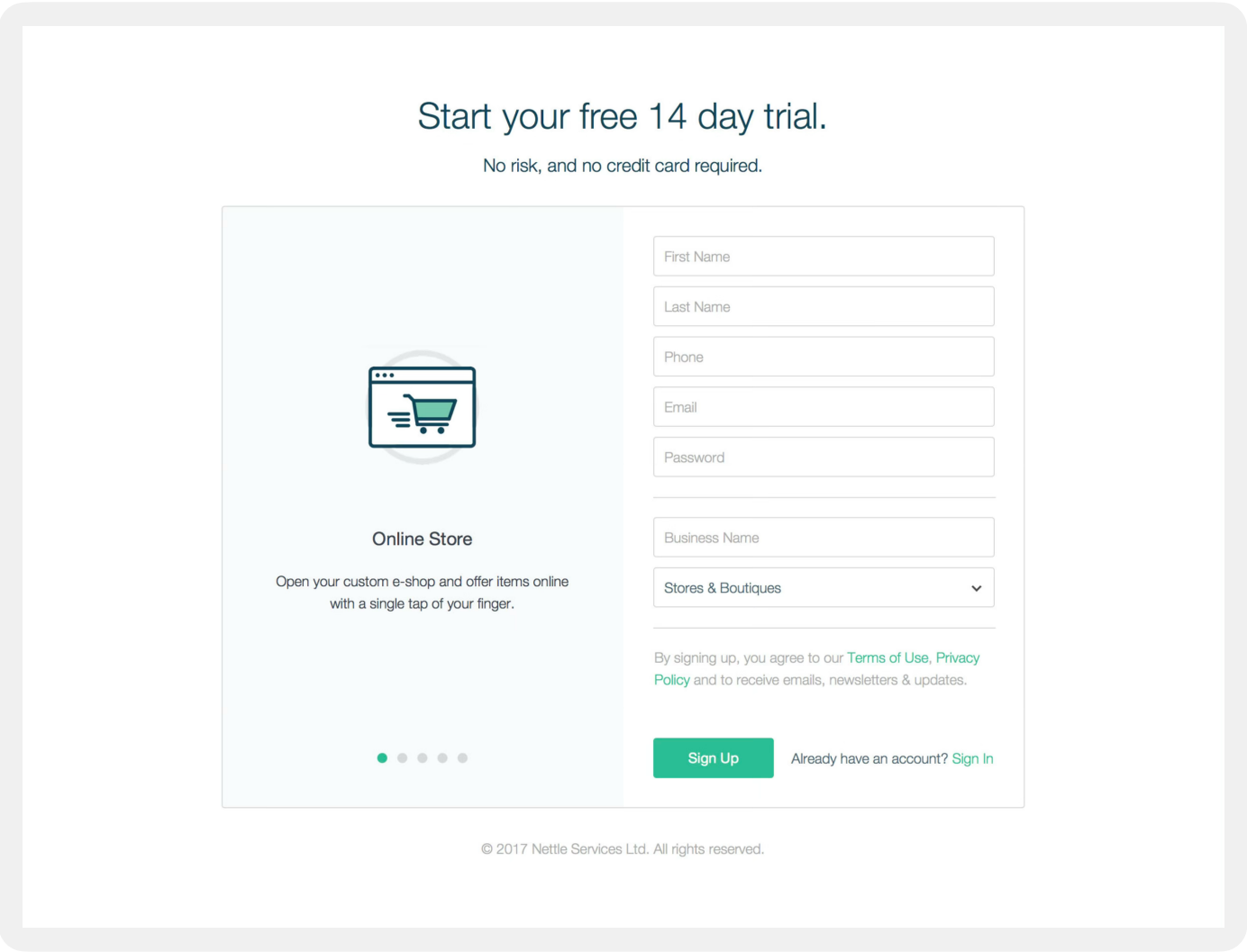
iPad Nettle Pay

Connecting hardware

The interface allows users to connect Nettle POS with hardware, including receipt printers, card readers, and cash drawers from partners like iZettle, SumUp, and Star. This ensures seamless setup, reliable device performance, and customisable hardware setups.


Creating an account

The interface allows users to quickly create an account, start a 14-day trial, securely sign in, and reset their password as needed. This ensures quick access and a simple onboarding process, helping users understand core features and start using the solution right away.



Managing account and devices

The interface allows users to verify their email address, follow a step-by-step guide to get started, update account details, and track connected devices. This simplifies account management and helps users stay organised, ensuring smooth and efficient operations.



Delicious Data Ltd.

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Sign Out

You have 13 days left on your free trial

Upgrade Now

Download Nettle POS

Download Nettle Pay

Welcome to Nettle Dashboard!

We need you to verify your email address. Verification instructions was sent to sebastijan@deliciousdata.com. [Send it again](#)

What's Next?

1

Visit App Store and install Nettle POS and Nettle Pay on your device.

2

Connect your card reader, receipt printer, and cash drawer to begin accepting payments.

3

Add your items and create categories to keep everything well-organised and easily accessible.

4




Set up your online store to start selling your items quickly and easily.

Account Details

Delicious Data Ltd.
Sebastijan Bauman
07510 149090
sebastijan@deliciousdata.com

Update Account

Devices

Name	Recent Activity	
Nettle for iOS on Sebastijan Bauman's iPad	About 1 day ago	
Nettle for iOS on Sebastijan Bauman's iPhone	About 1 day ago	
Nettle for macOS on Sebastijan Bauman's MacBook Pro	About 1 day ago	

×

Account Details

Save

Please enter a last name for this employee

Account Details

First Name

Sebastijan

Last Name

Phone

07510 149090

Email

sebastijan@deliciousdata.com

Business Name


Delicious Data Ltd.

Business Type

Technology & Electronics

Managing subscriptions

The interface allows users to view and manage subscription plans, update payment methods, add coupons, and review past payments. Users can easily change their plan, ensuring smooth subscription management, accurate billing, and seamless revenue collection.



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Subscription

Plan

Your current plan is up to 3 devices. Your subscription will renew on 5 Sep 2017 for £69.

Change Plan

Payment Method

Your current payment method is your Visa ending 8015.

Update Payment Method

Coupons

Enter coupon code

Add Coupon

Expiration Date	Coupon Code	Amount
5 Nov 2017	BTDZPHS	£38.00
Expired	ZKNDLPM	£10.00

Payment History

Date	Plan	Status	Amount
5 Aug 2017	Up to 3 devices plan	Paid	£69.00
7 Jul 2017	Up to 3 devices plan	Paid	£69.00
4 Jun 2017	Up to 3 devices plan	Paid	£69.00
4 May 2017	1 device plan	Paid	£39.00

[View All Receipts](#)

×

Plan Details

Save

1 device

☐

£29 billed monthly

£29/month

☐

£290 billed yearly
You save £58

£290/year

Up to 3 devices

☒

£69 billed monthly

£69/month

☐

£690 billed yearly
You save £138

£690/year

Up to 5 devices

☐

£99 billed monthly

£99/month

☐

£890 billed yearly
You save £178


£890/year

Payment Method

Your current payment method is your card ending in 8015.

Viewing payment history and receipts

The interface allows users to view payment history and receipt details, ensuring transparency and easy tracking of subscription payments and changes. This helps users verify past payments, understand future charges, and stay on top of their subscriptions.



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Download Nettle POS

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Subscription

Subscription > Payment History

Payment History			
Date	Plan	Status	Amount
5 Aug 2017	Up to 3 devices plan	Paid	£69.00
7 Jul 2017	Up to 3 devices plan	Paid	£69.00
4 Jun 2017	Up to 3 devices plan	Paid	£69.00
4 May 2017	1 device plan	Paid	£39.00
5 Apr 2017	1 device plan	Paid	£39.00
6 Mar 2017	1 device plan	Paid	£39.00
6 Feb 2017	1 device plan	Paid	£39.00
5 Jan 2017	1 device plan	Paid	£39.00
4 Dec 2016	1 device plan	Paid	£39.00
4 Nov 2016	1 device plan	Paid	£39.00



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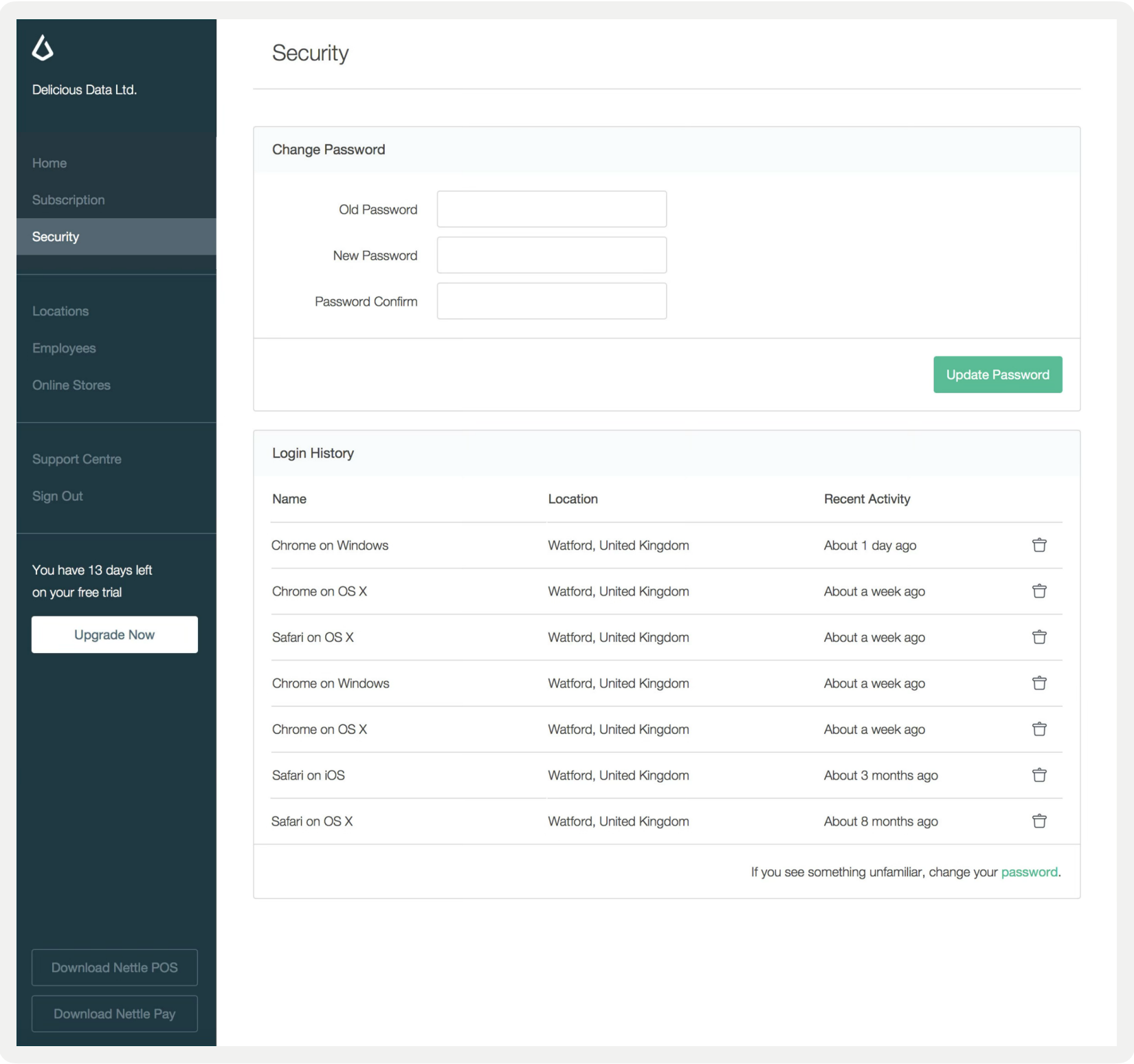
Subscription

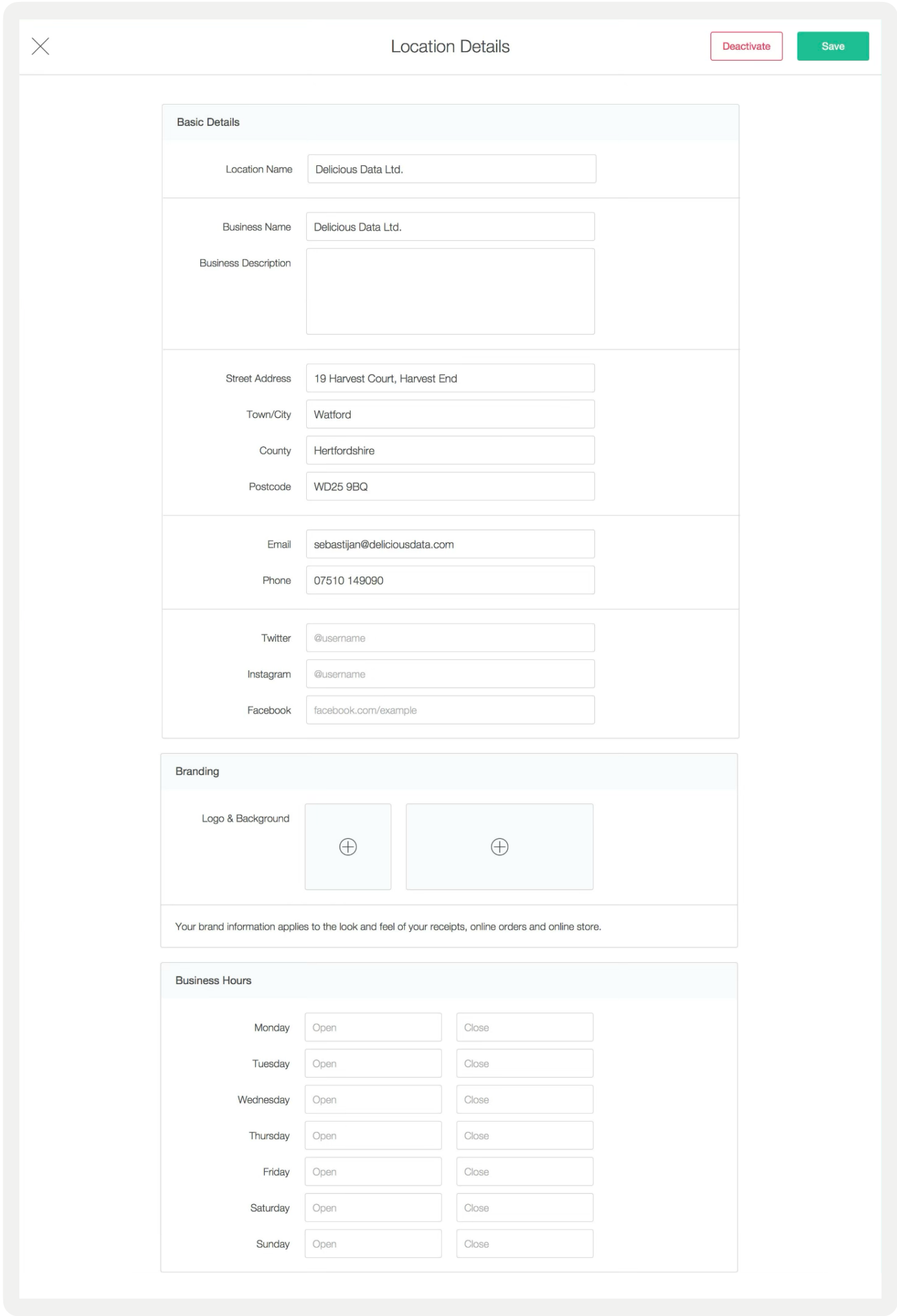
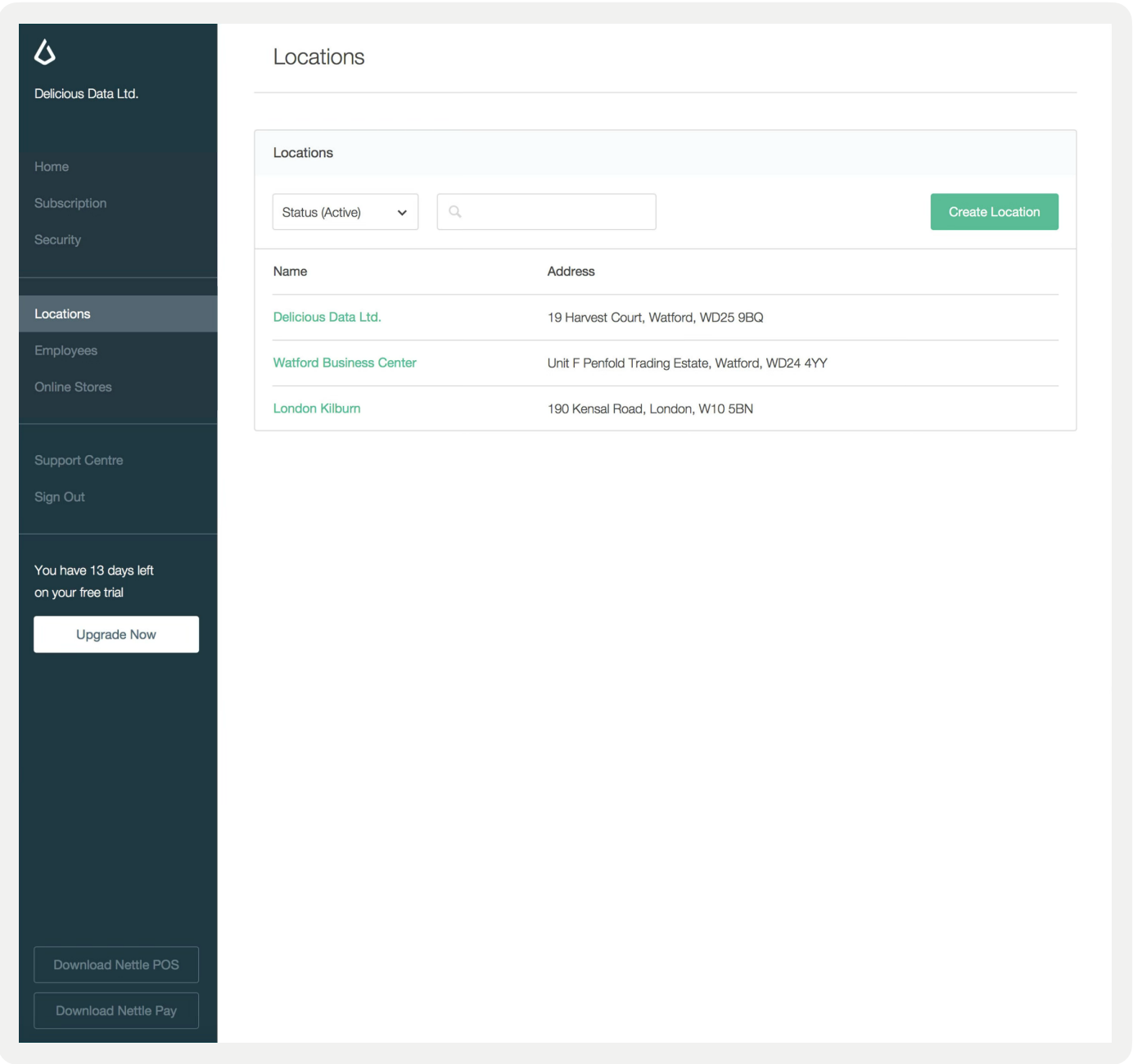
Subscription > Payment History > Receipt

Receipt				
Nettle Services Ltd. 19 Harvest Court, Harvest End Watford, WD25 9BQ		VAT ID: GB 225909790		
To	Payment	Number	Date	
Delicious Data Ltd. 19 Harvest Court, Harvest End Watford, WD25 9BQ	Visa ending 4038	765681770	5 Aug 2017	
Name	Quantity	Price	Tax	Amount
Plan - Up to 3 devices	1	£57.50	£11.50	£69.00
Coupon Code - BTDZPHS	1	- £8.33	- £1.67	- £10.00
			Total	£59.00
			Amount Paid	£59.00
			Amount Due	£0.00

Managing security settings

The interface allows users to update their password and monitor login history. Users can review recent activity, remove unwanted logins, and control access to their account. This ensures secure access and stronger overall account protection.





Web


Location Management

Managing locations

The interface allows users to manage multiple locations, each with unique branding, contact details, and business hours. A centralised dashboard shows all locations, and users can update details and configure settings easily, ensuring efficient location management.

Managing employee details and roles

The interface allows users to manage employee details, assign roles, and control access. Users can view all employees, make updates to details, and assign roles easily, ensuring smooth role management and better organisation across the team.



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Employees

Employees

Status (All) ▼

🔍

Create Employee

Name	Role	Status
Sebastijan Bauman	Owner	Active
Maja Matijasevic	Owner	Active
Oluwatobi Olajide	Administrator	Inactive

×

Employee Details

Deactivate

Save

Employee

First Name

Sebastijan

Last Name

Bauman

Phone (optional)

Email

sebastijan@deliciousdata.com

Location

Delicious Data Ltd. ▼

Role

Manager ▼

Passcode

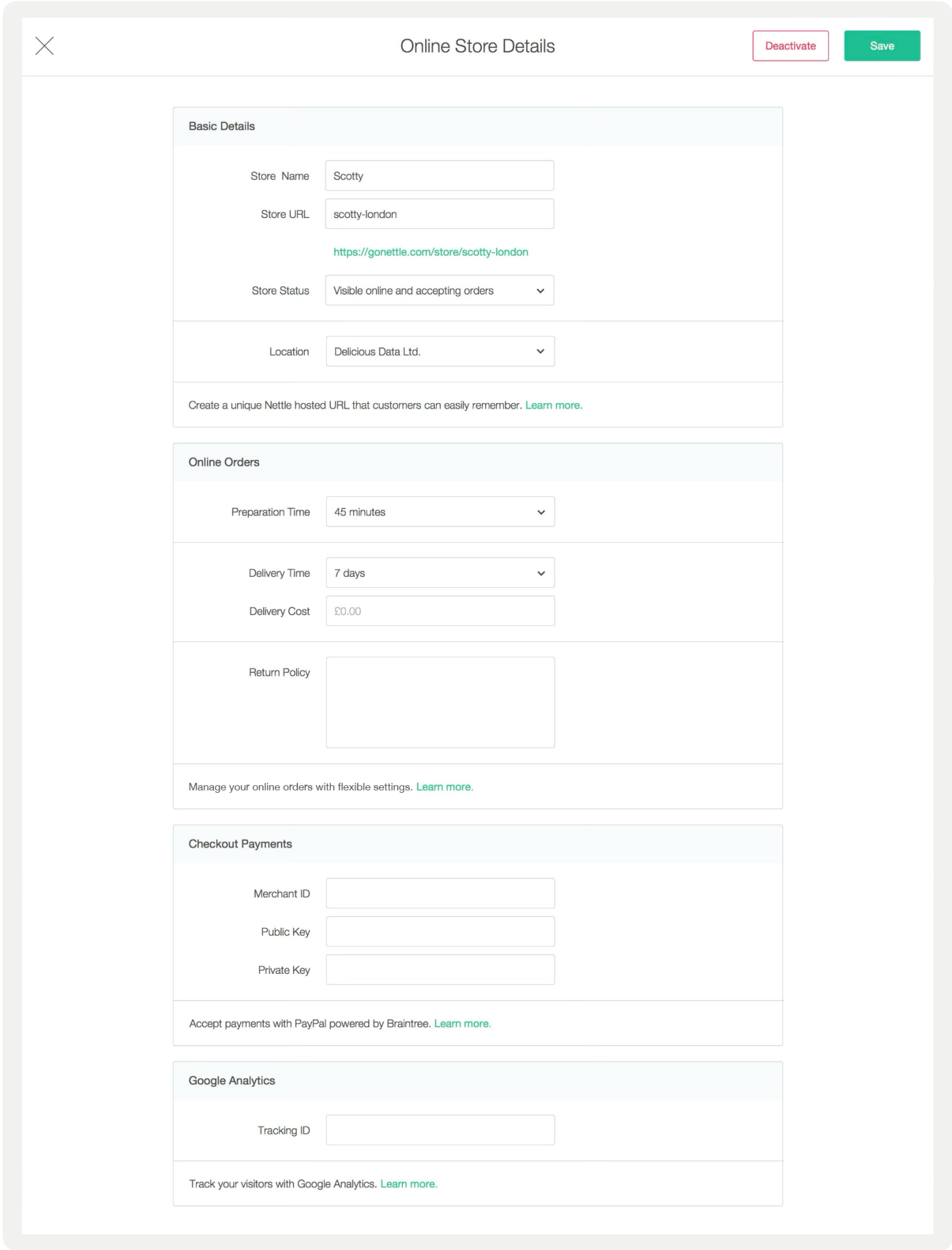
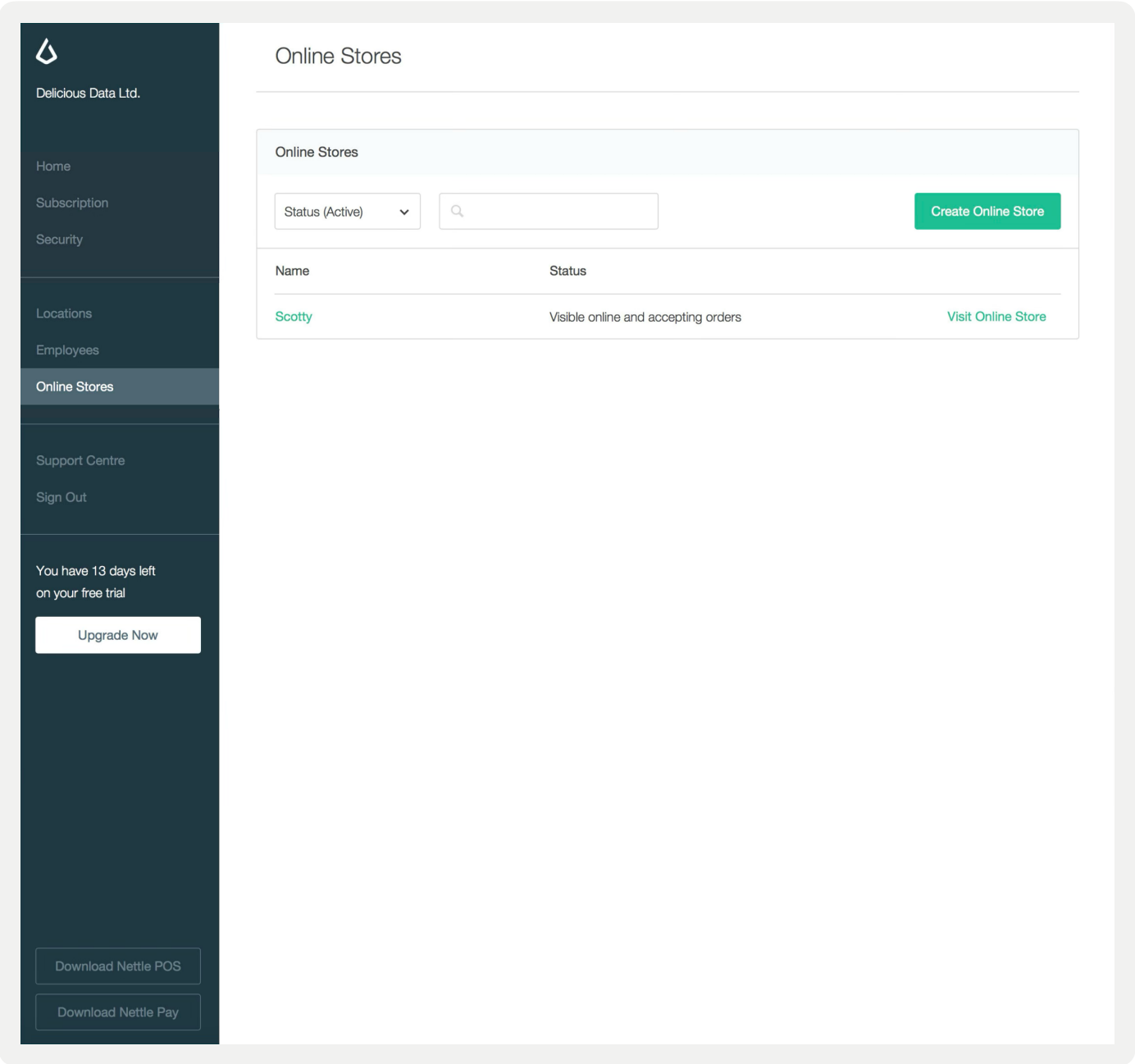
4

1

5

7

Generate Passcode

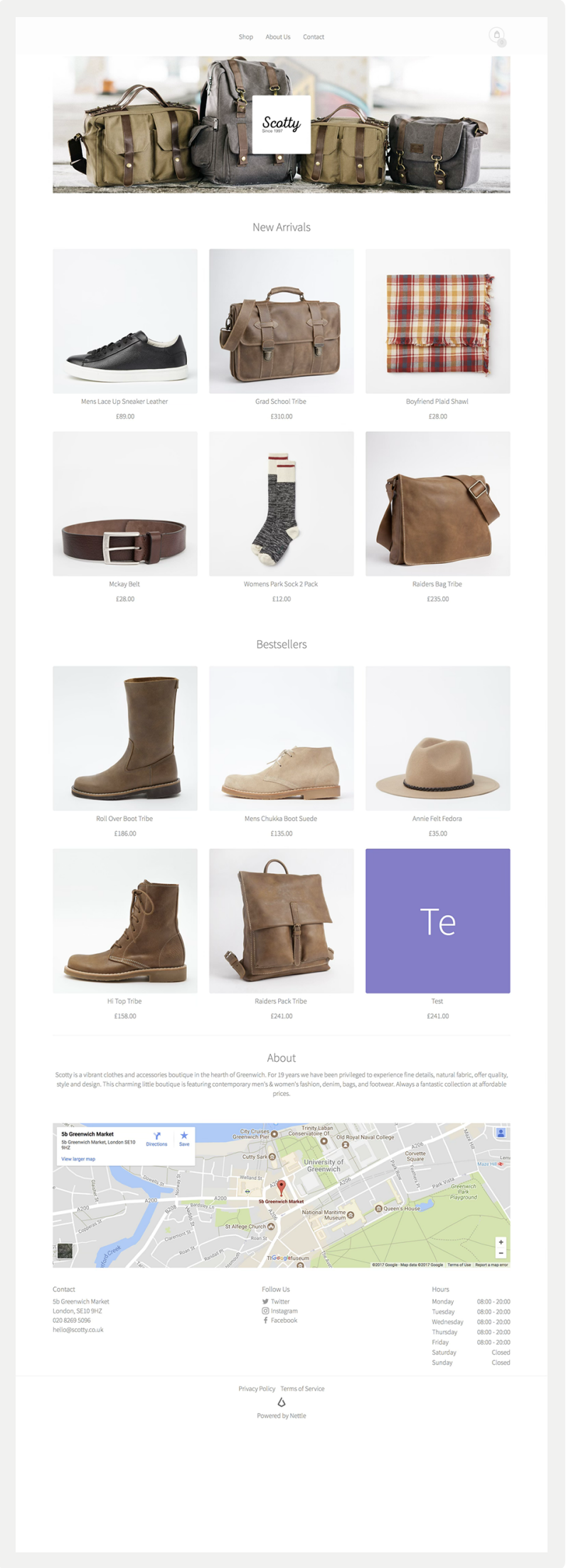
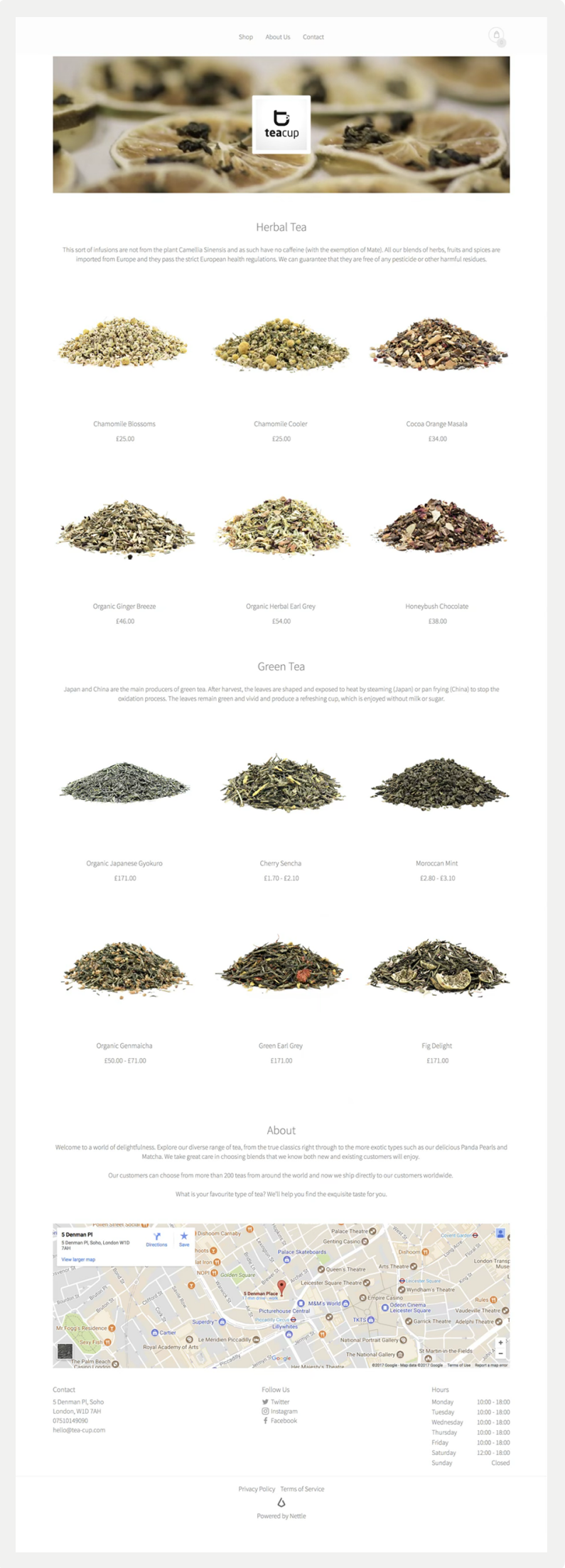
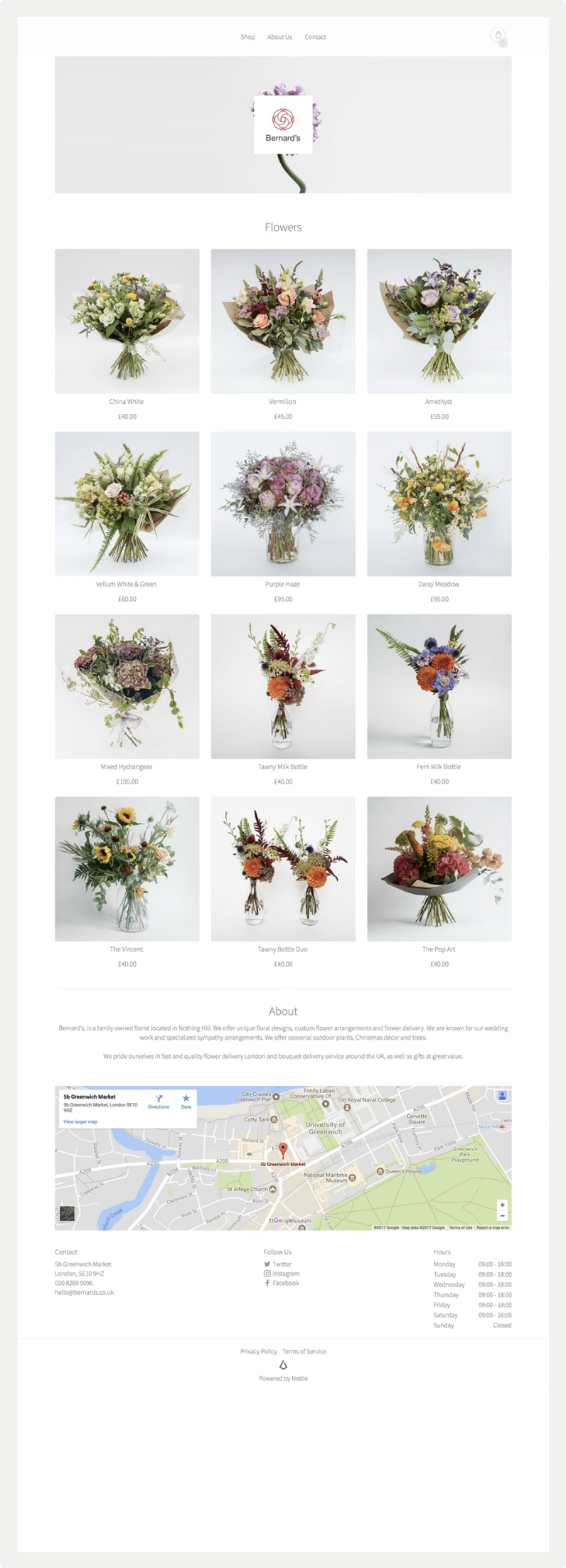


Web

Online Store Management

Managing online stores

The interface allows users to create and manage online stores. Users can view all stores, update store details, configure order settings, and manage payment integrations, ensuring accurate information, quick updates, and efficient multi-store management.



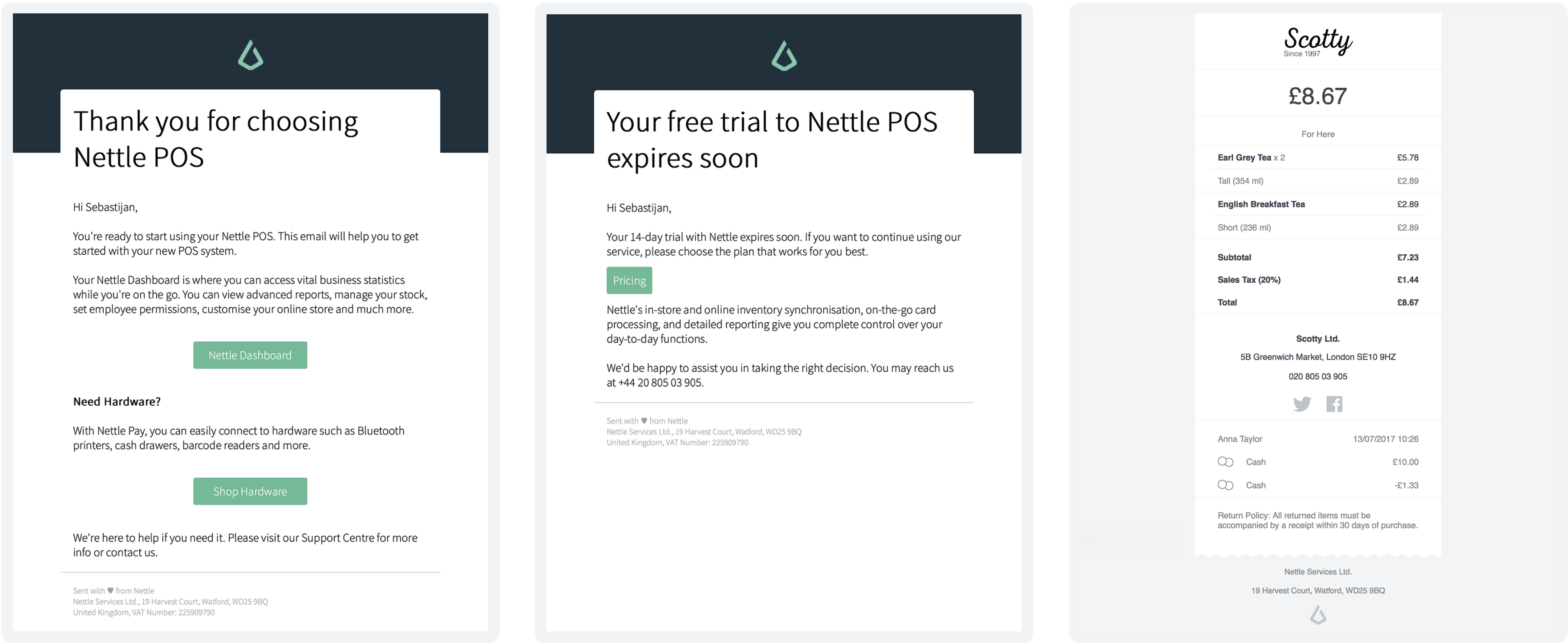
Web Online Store Template

Showcasing an online store

The interface allows users to browse items, add them to their cart, and complete purchases. With a ready-to-use template, users can display items across categories and easily manage or update items and categories from any device, ensuring flexibility and sales growth.

Viewing email notifications

The interface allows users to view important email notifications, including welcome message and trial expiry reminder sent to users, and a purchase receipt sent to customers after checkout. This helps users stay informed and ensures smooth onboarding and transactions.



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+44 7510 149090
deliciousdata.com

THA

NKS